

San Diego Police Department - Communications Division 911 Report								
APRIL 2016								
Total 911 Calls	48,723							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	32,843	2,357	1,980	5,456	2,636	2,808	643	48,723
	67.41%	4.84% [72.25%]	4.06% [76.31%]	11.2% [87.51%]	5.41% [92.92%]	5.76% [98.68%]	1.32% [100%]	100%
Avg Answer Time in seconds	15.38							
Avg Talk Time in seconds	116.68							
Busiest Day for 911	Friday	4/22/16	1888 Calls					
Busiest Hour for 911	3-4 PM		138 Calls					
Total Monthly Calls	124,984							

San Diego Police Department - Communications Division 911 Report								
MAY 2016								
Total 911 Calls	49,385							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	37,630	2,062	1,648	4,398	1,922	1,506	219	49,385
	76.20%	4.18% [80.38]	3.34% [83.72]	8.91% [92.63]	3.89% [96.52]	3.05% [99.57]	0.44% [100%]	100%
Avg Answer Time in seconds	9.95							
Avg Talk Time in seconds	110.01							
Busiest Day for 911	Friday	5/13/16	1,950 Calls					
Busiest Hour for 911	8-9 PM		172 Calls					
As of June 10, 2016 42 out of 100 officers have been trained in at least one administrative (non-emergency) duty.								
Total Monthly Calls	129,504							