

San Diego Police Department - Communications Division 911 Report								
AUG 2016								
Total 911 Calls	55,122							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,043	1,873	1,144	2,927	1,155	874	106	55,122
	85.34%	3.40% [88.74%]	2.08% [90.82%]	5.31% [96.13%]	2.10% [98.23%]	1.59% [99.82%]	0.19% [100%]	100%
Avg Answer Time in seconds	6.20							
Avg Talk Time in seconds	104.55							
Busiest Day for 911	Friday	08/05/16	2,050 Calls					
Busiest Hour for 911	6-7 PM		155 Calls					
As of August 29, 2016 86 out of 100 officers have been trained in at least one administrative (non-emergency) duty.								
Total Monthly Calls	141,513							

San Diego Police Department - Communications Division 911 Report								
SEP 2016								
Total 911 Calls	53,413							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,235	1,477	935	2,222	818	669	57	53,413
	88.43%	2.77% [91.20%]	1.75% [92.95%]	4.16% [97.11%]	1.53% [98.64%]	1.25% [99.89%]	.11% [100%]	100%
Avg Answer Time in seconds	4.99							
Avg Talk Time in seconds	102.98							
Busiest Day for 911	Mon	09/26/16	2,056 Calls					
Busiest Hour for 911	3-4 PM		248 Calls					
As of September 26, 2016 88 out of 100 officers have been trained in at least one administrative (non-emergency) duty.								
Total Monthly Calls	106,779							