

#### THE CITY OF SAN DIEGO

DATE: September 21, 2018

TO: Honorable Members of the Audit Committee

FROM: Eduardo Luna, City Auditor

SUBJECT: City Auditor Activity Report – August 2018

This report provides information on the Office of the City Auditor's activities as of August 31, 2018. This includes any audit reports issued during the month of August, the status of current audit projects, and a list of planned audits that have not yet started.

The "Target Completion Date" provided for each audit project indicates our estimate of when the audit report will be issued. However, future circumstances may delay report issuance, such as delays in receiving data for review, numerous and extensive findings that require further evaluation, and additional discussions with management to prove and demonstrate that our audit findings are valid and recommendations for improvement are necessary.

#### **Reports Issued August 2018:**

August 31, 2018– Issued our Audit of Mission Bay and San Diego Regional Parks Improvement Funds, Fiscal Year 2017. The report can be found on our website at: <a href="https://www.sandiego.gov/sites/default/files/19-004">https://www.sandiego.gov/sites/default/files/19-004</a> missionbayimprovement fy17.pdf

August 31, 2018– Issued our-Performance Audit of the Public Utilities Department's Water Meter Cover Replacement Program. The report can be found on our website at: <a href="https://www.sandiego.gov/sites/default/files/19-005">https://www.sandiego.gov/sites/default/files/19-005</a> box lid 0.pdf



### Audits in Progress – Report Writing Stage

| Audit  | Audit Objective   | Target<br>Completion<br>Date   | Audit<br>Hours<br>Used | Budgeted<br>Hours <sup>1</sup> |
|--|---|--------------------------------|------------------------|--------------------------------|
| Annual Central Stores<br>Inventory Audit FY18        | San Diego Municipal Code Section §22.0501 requires an annual count of inventory in City storerooms and warehouses. The objective of this audit is to confirm the valuation of Central Stores inventory.   | Issued<br>September 4,<br>2018 | 11                     | 20                             |
| Fleet Services – Vehicle<br>Acquisition              | The objective for this audit is to determine if Fleet Operations' vehicle acquisition process is efficiently meeting the City's needs.  | September<br>2018              | 1,598                  | 1,674                          |
| IT Audit of the Accela<br>Software<br>Implementation | This is a cursory audit of the Accela software implementation. The objective of this audit is to help ensure Accela is configured to mitigate the risks identified in prior audit recommendations and proper system implementation procedures are followed.                       | October<br>2018                | 482                    | 504                            |
| Community Planning<br>Group Audit                    | The objectives for this audit are to determine if Community Planning Groups have an effective control environment, are they in compliance with key elements of Council Policy 600-24 and Administrative Guidelines, and are they a contributing factor to permit approval delays. | October<br>2018                | 1,330                  | 1,498                          |

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<sup>&</sup>lt;sup>1</sup> For audits carried over from Fiscal Year (FY) 2018, "Budgeted Hours" reflects the actual hours used in FY 2018 plus the Budgeted hours for FY 2019.

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| Audit   | Audit Objective   | Target<br>Completion<br>Date | Audit<br>Hours<br>Used | Budgeted<br>Hours <sup>1</sup> |
|---|---|------------------------------|------------------------|--------------------------------|
| Transportation Storm Water – Transportation Engineering Ops Division and Streets Division – Curb Painting Process/Program | The objective for this audit is to evaluate the efficiency and effectiveness of the City's Curb Painting process/program. | October<br>2018              | 677                    | 790                            |

# Audits in Progress – Fieldwork Stage

| Audit  | Audit Objective   | Target<br>Completion<br>Date | Audit<br>Hours<br>Used | Budgeted<br>Hours <sup>1</sup> |
|--|---|------------------------------|------------------------|--------------------------------|
| Security Audit of<br>Cityhub and<br>Supporting<br>Infrastructure | The objective is to determine whether Cityhub data is adequately secured through the application and supporting infrastructure as a data repository for department sensitive information. | October<br>2018              | 413                    | 582                            |

## Audits in Progress – Planning Stage

| Audit  | Audit Objective   | Target<br>Completion<br>Date | Audit<br>Hours<br>Used | Budgeted<br>Hours <sup>1</sup> |
|--|---|------------------------------|------------------------|--------------------------------|
| Parks and<br>Recreation - Joint<br>Use Agreements  | The tentative objective for this audit is to determine if the Joint Use Agreements are reasonable and effective.                | TBD                          | 110                    | 800                            |
| Transportation Storm Water - Tree Trimming Process | The tentative objective for this audit is to determine the efficiency and effectiveness of the tree trimming / removal process. | TBD                          | 44                     | 1,000                          |

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| Audit  | Audit Objective  | Target<br>Completion<br>Date | Audit<br>Hours<br>Used | Budgeted<br>Hours <sup>1</sup> |
|--|--|------------------------------|------------------------|--------------------------------|
| Department of Finance - External Financial Reporting   | The tentative objective for this audit is to assess the City's compliance regarding the State of California's compensation reporting requirements, and evaluate how the City uses this data internally | TBD                          | 92                     | 800                            |
| Public Utilities -<br>Water Operations -<br>Construction &<br>Maintenance – AMI<br>Implementation<br>Project | The tentative objective for this audit is to determine the efficiency and effectiveness of the Advanced Metering Infrastructure (AMI) Implementation Project.  | TBD                          | 15                     | 2,000                          |

# Other Audit Activity

| Audit   | Audit Objective   | Target<br>Completion<br>Date | Audit<br>Hours<br>Used | Budgeted<br>Hours |
|---|---|------------------------------|------------------------|-------------------|
| Follow-up on Audit<br>Report<br>Recommendations | We report the implementation status on a semi-annual follow-up report, and we periodically issue other recommendation follow-up reports. Our most recent report was issued on March 29, 2018.   | On-going                     | 167                    | 800               |
| Fraud, Waste and<br>Abuse Hotline               | City Auditor investigative staff reviews Fraud Hotline calls received and performs investigations for allegations of material fraud, waste or abuse. Reports are issued for substantiated fraud-related allegations, and we issue a Quarterly Fraud Hotline Report with the status of activities. | On-going                     | 339                    | 3,100             |

### FY 2019 Planned Audits Not Yet Started

| Planned Audits  | Estimated Audit Hours |
|---|-----------------------|
| IT Audit of Citywide Sensitive Data Encryption Standards and Data<br>Classification | 640                   |
| IT Audit of Disaster Recovery Preparedness  | 800                   |
| IT Audit of Network Perimeter Controls  | 820                   |
| Public Utilities - Customer Support Service Division                                | 1,200                 |
| Public Works - Engineering & Capital Projects - Department Charges                  | 1,800                 |
| Development Services – Charges for Deposit Accounts                                 | 2,000                 |
| Neighborhood Services - Homelessness  | 2,000                 |
| Risk Management / City Attorney - Liability Payouts                                 | 2,200                 |
| Strategic Human Capital Management  | 2,200                 |
| Annual Mission Bay Fund Audit FY18  | 420                   |
| Annual Central Stores Inventory Audit FY19  | 20                    |

Respectfully submitted,

Edwido Lina

Eduardo Luna City Auditor

cc: Honorable Mayor Kevin Faulconer

Honorable Members of the City Council

Kris Michell, Chief Operating Officer

Stacey LoMedico, Assistant Chief Operating Officer

Jessica Lawrence, Policy Advisor

Andrea Tevlin, Independent Budget Analyst

Mara Elliott, City Attorney