

# **Consolidated Annual Performance and Evaluation Report (CAPER)**

HUD Program Year 2016 | City Fiscal Year 2017



**Economic Development Department** Community Development Division 1200 Third Ave., Suite 1400, San Diego, CA 92101-4157



#### Kevin L. Faulconer

#### **CITY COUNCIL**

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#### **CITY ATTORNEY**

#### Mara Elliott

#### CONTRIBUTING AGENCIES AND CITY OF SAN DIEGO DEPARTMENTS

City of San Diego Economic Development Department **Erik Caldwell**, Director

San Diego Housing Commission **Richard C. Gentry**, President & Chief Executive Officer

San Diego County Housing & Community Development Services **Todd Henderson**, Director

#### CONSOLIDATED PLAN ADVISORY BOARD

Joe LaCava Sara Berns Vicki Granowitz

Kenneth Malbrough Gary Wong Richard Thesing Claudia Dunaway Peter Dennehy



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#### Attachments:

- 1. Public Comments & Notices
- 2. IDIS Reports:
  - o PR-02: Activities report by Grant
  - o PR-03: CDBG Activity Summary Report
  - o PR-26 : CDBG Financial Summary Report
- 3. eCarts ESG Report
- 4. Section 3 Summary Reports & Fair Housing Action Plan
- 5. HOPWA CAPER



### **CR-05: Goals and Outcomes (Executive Summary)**

#### Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This third CAPER of the 5-year Con Plan cycle covers the period of July 1, 2016, through June 30, 2017, and references activities funded in previous fiscal years with accomplishments reported during FY 2016.

The City's Economic Development Department partnered with the San Diego Housing Commission (SDHC), the County of San Diego Housing and Community Development Services (County), and over 20 nonprofits in FY 2017 to implement the programs. In FY 2017, the increased program income outlined in the First Substantial Amendment led to an increase in goals and increased budgets into the goals. CDBG funds were used to make investments in several public facilities and infrastructure operated by the City or nonprofit organizations. In addition, the City was able to invest in various public services, including those serving seniors, job seekers, the homeless, and those in need of health services. Other investment areas included housing rehabilitation and microenterprise development assistance. Accomplishments will be reported in this FY 2017 CAPER. The City continued to coordinate with the Consolidated Plan Advisory Board (CPAB) and the Capital Improvements Program Review and Advisory Committee (CIPRAC) to enhance the CDBG funding allocation process.

In FY 2017, HOME funds helped 44 first-time homebuyers with interest-deferred loans and closing cost assistance grants. HOME funds also contributed to the completion of three affordable rental housing projects with a total of 183 units, 55 of which are HOME-designated units.

In FY 2017, the SDHC and the City continued to be active members of the San Diego Regional Continuum of Care Council, which works to identify gaps in homeless services, establish funding priorities, and pursue an overall systemic approach to addressing homelessness in the region. ESG was successfully used in FY 2017 to fund shelter and rapid re-housing programs that was leveraged with CDBG, City General Fund, and other funding. ESG funds provided shelter and permanent housing for 3,259 homeless individuals.

As in years past, HOPWA program staff at the County worked diligently in FY 2017 with communitybased organizations and government agencies, to establish adequate housing and support services for people living with HIV/AIDS. In FY 2017, the County used HOPWA-funds to provide tenant-based rental assistance to 80 households, transitional/short-term housing to 192 households, and permanent housing to 55 households. In addition, supportive services such as case management, nutrition programs, and other supports were provided.



Goal	Category	Source / Amount*	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
	Affordable									
Creating and	Housing									
Creating and	Public		Dontol unito	Household						
preserving affordable	Housing Homeless	CDBG: \$ / HOME: \$	Rental units	Household	55	170	309.09%	50	22	309%
housing	Non-	ΠΟΙVIE: Ş	constructed	Housing Unit						
nousing	Homeless									
	Special Needs									
	Affordable									
	Housing									
Creating and	Public									
preserving	Housing	CDBG: \$ /	Rental units	Household	55	33	40.00%	50	33	66%
affordable	Homeless	HOME: \$	rehabilitated	Housing Unit	55	55	40.00%	50	33	00%
housing	Non-									
	Homeless									
	Special Needs									
	Affordable									
	Housing									
Creating and	Public		Homeowner							
preserving	Housing	CDBG: \$ /	Housing	Household	150	411	274%	85	202	237.65%
affordable	Homeless	HOME: \$	Rehabilitated	Housing Unit	150	711	27470	05	202	237.0370
housing	Non-									
	Homeless									
	Special Needs									



Goal	Category	Source / Amount*	Indicator	Unit of Measure	Expected	Actual – Strategic	Percent Complete	Expected	Actual – Program	Percent Complete
		,			Strategic Plan	Plan	complete	Program Year	Year	complete
Creating and preserving affordable housing	Affordable Housing Public Housing Homeless Non- Homeless Special Needs	CDBG: \$ / HOME: \$	Direct Financial Assistance to Homebuyers	Households Assisted	425	301	71%	152	48	32%
Creating and preserving affordable housing	Affordable Housing Public Housing Homeless Non- Homeless Special Needs	CDBG: \$ / HOME: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	500	0	0.00%	-	-	-
*Source amount	is taken from FY 2017 .	Annual Action Pl	an. However, actual funding HUL	allocation of \$14,00 D's IDIS database	)5,868 in HON	AE funds and	\$5,897,084 in	CDBG funds v	vas not extra	cted from



Goal	Category	Source / Amount*	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
HIV/AIDS housing, health, and support services	Affordable Housing Homeless Non- Homeless Special Needs	HOPWA: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	31150	40165	128.94%	8355	21264	254.51%
HIV/AIDS housing, health, and support services	Affordable Housing Homeless Non- Homeless Special Needs	HOPWA: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	400	237	59.25%	140	80	57.14%
HIV/AIDS housing, health, and support services	Affordable Housing Homeless Non- Homeless Special Needs	HOPWA: \$	HIV/AIDS Housing Operations	Household Housing Unit	730	679	93.01%	102	247	242.16%



Goal	Category	Source /	Indicator	Unit of	Expected –	Actual –	Percent	Expected –	Actual –	Percent
		Amount		Measure	Strategic	Strategic	Complete	Program	Program	Complete
					Plan	Plan		Year	Year	
			Public service							
		CDDC, Ć	activities other than	Damaana						
Homelessness	Homeless	CDBG: \$	Low/Moderate	Persons	10000	15433	154.33%	2000	6735	336.75%
		/ ESG: \$	Income Housing	Assisted						
			Benefit							
		CDBG: \$	Tenant-based rental	Households						
Homelessness	Homeless	/ ESG: \$	assistance / Rapid		1000	820	82.00%	140	215	153.57%
		/ E3G. Ş	Rehousing	Assisted						
Hemelessness	Homoloco	CDBG: \$	Homeless Person	Persons	8000	9240	104 259/	2600	2175	00.100/
Homelessness	Homeless	/ ESG: \$	Overnight Shelter	Assisted	8000	8340	104.25%	3600	3175	88.19%
*Source amount is	Source amount is taken from FY 2017 Annual Action Plan. However, actual funding allocation of \$952,335 in ESG funds and \$1,318,078 in CDBG funds was not extracted from HUD's IDIS									
	database									



	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Job readiness and economic development	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	650	480	74.84%	216	103	47.68%



Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic	Actual – Strategic	Percent Complete	Expected – Program	Actual – Program	Percent Complete
					Plan	Plan		Year	Year	
Public infrastructure needs	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	750000	152320	20.31%	267736	143040	53.43%
Public infrastructure needs	Non-Housing Community Development	CDBG: \$	Other (Facilities) Action Plan. However, actual	Other	30	11	36.66%	7	4	57.14%



Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic	Actual – Strategic Plan	Percent Complete	Expected – Program	Actual – Program Year	Percent Complete
					Plan			Year		
Services/facilities serving vulnerable population	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	250000	268354	107.34%	3245	267736	825.07%
Services/facilities serving vulnerable population	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	7000	7185	102.64%	3860	3071	79.55%
Services/facilities serving vulnerable population	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Other (Facilities)	Other	30	11	36.66%	4	1	25.00%



# Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest-priority activities identified.

The six Con Plan goals of the City are all high priority and were used as the basis for the budgetary priorities outlined in the FY 2017 Annual Action Plan.

Each CDBG-funded activity in FY 2017 had to demonstrate that it would help achieve a Con Plan goal and benefit low/moderate-income (LMI) persons and communities before it was recommended for approval. Refer to Table 1 in Section CR-05 for the progress the City has made as of the end of the FY 2017 in meeting its 5-year goal outcome indicator targets.

It is important to note here that, while the Con Plan provides funding level estimates and presents fixed goal outcome indicator targets over a 5-year period for each goal, meeting those funding level estimates and targets can be practically challenging because: (1) the City uses a Request for Proposals (RFP) process to distribute a portion of its CDBG funds and (2) funding recommendations for the City's CBDG funds are based, in large part, on the scoring of the Consolidated Plan Advisory Board (CPAB) of the proposals that do come in. If, for example, no proposal to provide microenterprise development assistance comes in during any given RFP period, or the proposal(s) that do come in do not receive high enough scores from the CPAB to be included in the funding recommendation list that the City Council approves, then the City's progress on meeting its 5-year estimated funding level target for the goal of "Enhance the City's economic stability and prosperity by increasing opportunities for job readiness and investing in economic development programs" and on meeting the 5-year fixed goal outcome indicator target for "number of businesses assisted" (under the same goal) is impacted. It is, therefore, important to remember that annual funding levels per goal and the annual goal outcome indicator targets per goal will vary each year as a function of the RFP, scoring, and (ultimately) Council approval processes. Together, all these factors will have an impact on the City's use of its CDBG funds and its ability to address the priorities and specific objectives identified in its Annual Action Plans and Con Plan.

As depicted in Table 1 of Section CR-05, the City made progress in the third year of the Con Plan (PY 2016/FY 2017) towards meeting the goal outcome indicator targets for all of the Con Plan goals. It is important to note that not all activities funded in FY 2017 were required to be completed by the end of the fiscal year. Nonprofit Capital Improvement Project (NCIP) and City Neighborhood Infrastructure projects have 18 months to be completed. Rental housing rehabilitation and construction funded with HOME funds also typically take longer to be completed. Accomplishments for these activities will be captured in future CAPERs and reported under the appropriate goals and program/fiscal years.



# Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

The Con Plan includes six high-priority goals that are the basis for the activities previously approved in the FY 2017 Annual Action Plan. These goals encompass: job readiness and economic development programs; public infrastructure needs; affordable housing; homelessness; vulnerable populations; and HIV/AIDS housing, health, and support services.

It is important to note that, while some activities could report achievements that meet multiple goals, staff selected only one goal under which to count each activity for reporting purposes.

Table 1 presents the progress the City has made as of the end of FY 2017 in meeting its goal outcome indicator targets as stated in the Con Plan. Progress on meeting those targets is measured as percentages by dividing the actually-achieved figures by the corresponding proposed target figures for each goal outcome indicator. Note that progress is measured both annually (i.e., for FY 2017 only) and cumulatively (i.e., since FY 2015).

In addition to progress, Table 1 also presents the amounts expended both annually (i.e., for FY 2017 only) and cumulatively (i.e., since FY 2015) so that comparisons can be made to the 5-year funding estimates stated in the Con Plan.

Table 1 is arranged according to the six goals of the Con Plan to facilitate evaluation of the City's efforts in moving towards those goals. Progress on meeting the goal outcome indicator targets for each goal helps give a sense on how the City is moving towards those six goals.

Note that Table 1 does not include goal outcome indicator figures for activities (other than HOME-funded activities) that were completed and measured in FY 2017 but were funded prior to when the FYs 2015–2019 Con Plan went into effect on July 1, 2014.

Table 1 confirms significant progress has been made toward Goals 1, 3, 4, 5, and 6. Progress toward Goal 2 is progressing slower than the other goals due to the length of time required to complete City infrastructure projects. These types of projects can take 18 to 24 months to complete and, because of this, outcomes for FY 2017 allocations may not be achieved until FY 2018 and beyond. It should also be noted that construction was completed for an additional 10 City infrastructure projects during FY 2017, but their final expenditures and draws were not completed in IDIS and close-out was not accomplished prior to the FY 2017 CAPER submittal deadline. These projects will also be captured in future CAPER submittals.



## **CR-10: Racial and Ethnic Composition of Families Assisted**

#### Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

	CDBG	HOME	HOPWA	ESG
White	196,875	63	284	1609
Black or African American	19.301	22	84	844
Asian	62,999	1	5	43
American Indian or American Native	956	2	3	41
Native Hawaiian or Other Pacific Islander	992	0	2	23
Other/Multiracial	1253	11	0	330
Total	282,376	99	378	2889
Hispanic	137,011	47	154	695
Not Hispanic	145,365	52	224	2194

Table 1 – Table of Assistance to Racial and Ethnic Populations by Source of Funds

#### Narrative

The City of San Diego and its partner agencies identify priority needs and offer services and programs to eligible persons/households regardless of race or ethnicity. Table 2 in Section CR-10 is generated by the HUD CAPER template, and the information reported reflects demographic information provided by the persons/households. Please note that "Total" does not include information on "other/multiracial" persons/households in CDBG which are: Asian & White-21, Black/African American & White-496, American Indian/Alaskan Native & Black/African-48, other multi-racial-624; for a total of 1,253. Total demographic numbers for CDBG are 282,376. For ESG, the "Other" total includes 15 people who refused to report and 164 that were missing information under ethnicity.



### CR-15: Resources and Investments 91.520(a)

Source of Funds	Source (federal, state, local)	Resources Made Available	Amount Expended During Program Year
CDBG	Public-federal	\$22,228,110	\$16,529,672
HOME	Public-federal	\$15,070,484	\$15,031,916
HOPWA	Public-federal	\$3,024,731	\$2,746,894
ESG	Public-federal	\$992,604	\$968,535

#### Identify the resources made available

#### Table 2 – Resources Made Available

#### Narrative

The CDBG resources available in FY 2017 include program income received and carryover funds.

Line item breakdown of resources made available and expenditures for CDBG can be seen in Attachment 2: IDIS Report PR26.

#### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
-	-	-	-

#### Table 3 – Identify the Geographic Distribution and Location of Investments

The FY 2017 Annual Action Plan did not identify target areas for the geographic distribution of investments. However, generally speaking, activities targeted LMI areas clustered in the central and southern areas of the City in Districts 3, 4, 7, 8, and 9 and in the community planning areas of City Heights, Barrio Logan, Southeastern, Encanto, San Ysidro, and Linda Vista. A complete map of the project locations can be found on the City's website: <a href="https://www.sandiego.gov/cdbg">www.sandiego.gov/cdbg</a>.

#### Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

• The federal resources that the City receives are leveraged with additional federal, state, local, and private resources. For example, CDBG projects received funds from outside sources. These leveraged funds have been listed below by Con Plan goal. Affordable Housing: \$3,324,223



- Public Services & Facilities: \$4,462,072
- City Infrastructure: \$849,041
- Economic Development: \$2,774,264

Total funds leveraged for CDBG projects is: \$11,409,600

The HOME program requires a 25 percent match for each HOME dollar invested, and excess match may be recorded for use in future years. The SDHC uses local Inclusionary Housing Funds, Housing Trust Funds, Coastal Funds, funds from multiple departments of the state of California, and multifamily bond proceeds as a contribution to housing pursuant to HUD requirements. In FY 2017, the HOME program used excess match from prior fiscal years to meet match requirements.

The ESG program requires a 100 percent match. Per Council Policy 700-02 of the City, CDBG funds were allocated in FY 2017 to the City's homeless housing and shelters (Veterans Shelter, Connections Housing, and Cortez Hill Family Program) that served as match. As per ESG rules, cash, in-kind services, and Veterans Affairs Supportive Housing (VASH) vouchers were used as match for the Rapid Rehousing program. Refer to Table 29 in Section CR-75 of this CAPER for additional details.

The HOPWA program leveraged a variety of public and private resources in FY 2017. HOPWA-funded agencies utilize volunteers, donated services, cash, and in-kind contributions to supplement HOPWA funds. In FY 2017, the County estimates that \$2,073,023 was committed from other public and private resources.

Fiscal Year Summary – HOME Match							
1. Excess match from prior Federal fiscal year	\$21,762,270.00						
2. Match contributed during current Federal fiscal year	-						
3. Total match available for current Federal fiscal year (Line 1 plus Line 2) (auto)	\$21,762,270.00						
4. Match liability for current Federal fiscal year	\$784,485.33						
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)(auto)	\$20,977,784.67						

 Table 4 – Fiscal Year Summary - HOME Match Report



	Match Contribution for the Federal Fiscal Year								
Projec	Date of	Cash	Foreg	Apprai	Required	Site	Bond	Total	
t No.	Contrib	(non-	one	sed	Infrastru	Preparati	Financin	Match	
or	ution	Federal	Taxes,	Land/R	cture	on,	g		
Other		sources	Fees,	eal		Construct			
ID		)	Charg	Proper		ion			
			es	ty		Materials			
						, Donated			
						labor			
-	-	-	-	-	-	-	-	-	

Table 5 – Match Contribution for the Federal Fiscal Year

#### HOME Program Income

Program Income – Enter the program amounts for the reporting period							
Balance on hand at beginning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$			
-	\$10,297,549.17	\$9,000,480.79	-	\$1,297,068.38			

Table 6 – Program Income

#### HOME MBE/WBE Report

<b>Minority Business Enterprises and Women Business Enterprises –</b> Indicate the number and dollar value of contracts for HOME projects completed during the reporting period							
		M	inority Busin	ess Enterprise	es		
	Total	Alaskan Native or American Indian	Asian or Pacific Islander	Black Non- Hispanic	Hispanic	White Non- Hispanic	
Contracts							
Number	6						
Dollar	\$36,889,410						
Amount							
Sub-Contrac	ts					•	
Number	105					102	
Dollar	\$36,889,410					\$35,837,856	
Amount							



	Total	Women Business Enterprises	Male
Contracts			
Number	6		
Dollar	\$36,889,410		
Amount			
Sub-Contra	cts		
Number	105	4	101
Dollar	\$36,889,410	\$974,245	\$35,915,165
Amount			

#### Table 7 – Minority Business and Women Business Enterprises

-	Minority Owners of Rental Property – Indicate the number of HOME assisted rental property							
owners and t	owners and the total amount of HOME funds in these rental properties assisted							
	Total		Minority Property Owners White Non-					
		Alaskan	Asian or	Black Non-	Hispanic	Hispanic		
		Native or	Pacific	Hispanic				
		American	Islander	_				
		Indian						
Number		0	0	0	0	0		
Dollar		0		0	0	0		
Amount		0	0	0	0	0		

Table 8 – Minority Owners of Rental Property

Relocation and Real Property Acquisition - Ind	icate the number of persons displaced, the cost
of relocation payments, the number of parcels ac	quired, and the cost of acquisition

		Numb	ber	Cos	st		
Parcels Acquired	0		0				
Businesses Displaced	placed <b>8</b>			\$209,406			
Nonprofit Organization	Nonprofit Organizations <b>0</b>			0			
Displaced							
Households Temporar	ly	0		0			
Relocated, not Displace	ed						
Households Tota		ľ	/linority P	rope	erty Enterprise	es	White Non-
Displaced	Nati Ame	skan ve or rican lian	Asian c Pacific Islande	С	Black Non- Hispanic	Hispanic	Hispanic
<b>Displaced</b> Number	Nati Ame	ve or rican	Pacifi	С		Hispanic 0	Hispanic 0

Table 9 – Relocation and Real Property Acquisition



## CR-20: Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of homeless households to	67	44
be provided affordable housing units	87	44
Number of non-homeless		
households to be provided	145	11
affordable housing units		
Number of special-needs households		
to be provided affordable housing	0	10
units		
Total	212	65

#### Table 10 – Number of Households

	One-Year Goal	Actual
Number of households supported	80	74
through rental assistance	80	74
Number of households supported	50	22
through the production of new units	50	33
Number of households supported	50	22
through the rehab of existing units	50	22
Number of households supported		
through the acquisition of existing	32	44
units		
Total	212	173

#### Table 11 – Number of Households Supported

The City and SDHC continue to set priorities to meet the following Con Plan goal:

• Improve housing opportunities by creating and preserving affordable rental housing and homeowner housing in close proximity to transit, employment, and community services.

Affordable housing options continue to be severely limited within the City. The median purchase price of a single-family detached home in the City is estimated to be \$610,000 (*Source: DQNews, April 2017*), and there is a rental vacancy rate of under 4 percent. The needs far exceed the funding available for every HOME category of activities. In FY 2017, the SDHC used additional HOME funds to support affordable rental housing construction and additional down payment assistance. The HOME Tenant-Based Rental Assistance (TBRA) program was not funded in FY 2017.



Note that the "number of households supported with rental assistance" in Table 12 includes household outcomes for the HOPWA program. In addition, delineating annual affordable housing goal outcome indicators by household type as requested in Table 11 above can be problematic. Per HUD requirements, the totals for Tables 11 and 12 must match; however, the household types are not mutually exclusive. For example, housing support for those with HIV/AIDS and their families would fall under both the non-homeless household and special-needs household categories.

# Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The SDHC continues to set priorities to meet the goals in the Con Plan, shifting focus as needed to prioritize activities based on available funding. SDHC staff is in the process of evaluating the HOME TBRA and homeowner rehabilitation programs to potentially set aside funding for these activities in future years of the current Con Plan cycle. Construction and rehabilitation of affordable housing simply takes time due to complex financial arrangements, site acquisition, and regulatory compliance. However, there are several rental housing projects using HOME funds currently under construction or rehabilitation, which will help the City assist more households and meet its goal outcome indicator targets.

#### Discuss how these outcomes will impact future annual action plans.

Several affordable rental housing projects using HOME funds are under construction. Please refer to section CR-50 for additional information.

#### Supplemental Table 1S – HOME-Funded Affordable Housing Projects

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Persons Served	CDBG Actual	HOME Actual
Extremely Low-income	142	4
Low-income	27	49
Moderate-income	82	46
Total	251	99

#### Table 12 – Number of Persons Served

In FY 2017, CDBG funds were used for eligible housing activities, such as homeowner repair and direct financial assistance to help eligible homebuyers with closing cost and down payment assistance.

Income distribution of households served includes all completed HOME activities in FY 2017.



# CR-25: Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

# Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Homeless outreach is a priority in San Diego. In June 2014, a Coordinated Assessment and Housing Placement (CAHP) System was put into effect on a pilot basis. The initial pilot phase was tested in downtown San Diego with a goal of assessing and housing chronic homeless persons and homeless veterans. Outreach was focused at downtown homeless shelters and day centers, using an assessment tool designed to determine the acuity of each person, to ensure priority was given to those persons most in need. As the program moved out of the pilot phase, the assessment tool was adopted by the San Diego Regional Continuum of Care Council (RCCC) for use throughout the San Diego County to engage and prioritize all homeless individuals and families. The system has now been renamed the Coordinated Entry System (CES) for the region and is housed under the Regional Task Force on the Homeless.

Downtown businesses fund the Downtown Partnership's Clean & Safe Program and Integrated Outreach Team. This team engages with homeless persons on the streets of downtown San Diego, refers them to services and beds, or helps them return to their homes in other areas of the country via the Partnership's Family Reunification Program. In addition, Connections Housing San Diego (a year-round, one-stop interim residential and service center designed to reduce street homelessness by providing permanent housing to homeless San Diegans in the surrounding downtown neighborhoods) has an outreach team that coordinates with the Downtown Partnership and other community outreach in the downtown area. Other agencies (St. Vincent de Paul Village and Alpha Project) have their own outreach teams that reach out to homeless individuals sleeping on the street with the goal of connecting them with shelter and services.

Another resource is the San Diego Police Department's Homeless Outreach Team (HOT) which reaches out daily to homeless persons on the streets. In FY 2017, HOT received funding for a triage bed program, which allows the team to immediately remove a homeless individual from the street and place the individual in a bed at a site for assessment using the new assessment tool. Once assigned a triage bed, the individual receives intensive case management to assist with immediate needs (such as health, substance abuse treatment, and income) and housing placement in a more stable living situation.

The Serial Inebriate Program (SIP) Team, which rides along with HOT during outreach, received City General Funds for additional beds in FY 2017 to ensure they can serve more individuals who are



serially intoxicated in public. While clients gain and maintain sobriety, SIP provides detox, program support, and transitional housing instead of jail time.

The Day Center for Single Adults (formerly the Neil Good Day Center), which received CDBG funding in FY 2017, is a drop-in center operated by St. Vincent de Paul Village where homeless men and women can access resources to meet basic needs and get referrals to services. The Day Center is open daily, and services include laundry, mail, phones, messages, computer access, and limited storage space. Clients at the Day Center can enter CES (Coordinated Entry System) by taking the VI-SPADT, an extensive assessment tool which helps match homeless persons with housing resources. A Housing Navigator is also available to engage clients who want assistance with housing. Outside agencies come onsite for mental health appointments, recovery services, and referrals to County of San Diego services. The Day Center served 6,735 homeless persons in FY 2017.

#### Addressing the emergency shelter and transitional housing needs of homeless persons

The City used CDBG and/or ESG funds to operate the following homeless shelters and services:

- Connections Housing San Diego (CDBG and ESG) is a continuum of housing and services for homeless single adults, providing resources that homeless persons might need to rebuild their lives: short-term shelter (interim) beds, long-term supportive housing, a primary healthcare facility, and a One-Stop Service Center where outside organizations can come onsite to engage Connections Housing clients with services. Outreach and engagement teams reach out daily to homeless persons in downtown San Diego. Services onsite include individual assessments, work readiness programs and job interviews, recovery support, clothing, and space for outside agencies to meet with clients. ESG funds support the 150 interim bed program and case management services. The interim bed program operates 24 hours, seven days a week and provides two meals daily, professionally cleaned linens, personal hygiene kits, clothing, and 24-hour security. The program offers weekly, no-cost access to onsite laundry machines, including detergent, and intensive case management services at a 20:1 ratio. The Connections Housing interim bed program served 536 single adults in FY 2017. Fifty-one (51) percent of clients left Connections Housing for a longer-term housing situation.
- Cortez Hill Family Center (CDBG and ESG) is a short-term 45-unit shelter providing support for homeless families (adults and children). Families at the shelter can get the support they need to move on to longer-term housing. The shelter operates 24 hours, seven days a week and provides two meals daily, as well as clean linens, laundry facilities, and 24-hour security. Case management and services are family-centered, providing parenting classes for adults, teen counseling group sessions, and children's play and socialization group sessions. All school-age children must attend school. Families can also get work readiness training and legal services off campus at the provider's (YWCA)



downtown site, within walking distance from Cortez Hill. During their stay, families develop a plan to increase their income through work and/or public resources and connect with longer-term housing opportunities. Cortez Hill served 242 families in FY 2017. Of these, 80 percent moved on to a longer-term housing situation.

• **Permanent Interim Housing Program** (CDBG and ESG), which became fully operational in FY 2017, is operated by St. Vincent de Paul Village and provides 350 beds for single adults and veterans. The shelter operates 24 hours, seven days a week all year and provides three meals daily, clean linens, laundry facilities, and 24-hour security. Clients have access to the many services at the St. Vincent de Paul Village campus designed to assist clients with accessing health care, mental health treatment, job readiness training, case management, and housing navigation. The Permanent Interim Housing Program served 1,692 homeless individuals this fiscal year. Of these, 47 percent exited to a longer-term housing situation.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again.

**Rapid Rehousing Programs** (ESG): The SDHC administers the City's homeless programs, which include the rapid rehousing (RRH) programs. There are five RRH programs, each targeting different populations, including veterans, families, and chronic homeless individuals and families. In FY 2017, the SDHC's Security Deposit Plus program assisted over 51 veteran families with security and utility deposits to gain housing using their VASH vouchers. Alpha Project's RRH program assisted 23 homeless and chronically homeless households gain permanent housing. Clients in each of the programs receive housing navigation and case management, which includes assistance with landlords, budgeting, and referrals to services to assist them to remain housed. In FY 2017, the RRH programs assisted 153 households enter permanent housing.

**Rapid Rehousing Programs** (San Diego Continuum of Care): The SDHC contracts with three providers to operate RRH programs funded through the San Diego Continuum of Care. These providers target homeless families and homeless individuals, some of whom are chronically homeless. All programs assess the needs of their homeless clients to ensure they provide them with just enough assistance to gain housing and remain permanently housed. Assistance includes security and utility deposits, short/medium-term rental assistance, plus case management to ensure clients maintain their housing.

**Housing Our Heroes Initiative** (City General Fund): During FY 2017, SDHC launched the Housing Our Heroes initiative (formerly known as "The 1,000 Homeless Veterans Initiative") to provide



housing opportunities for up to 1,000 homeless veterans in the City. As of June 30, 2017, Housing Our Heroes had helped 800 homeless veterans secure housing, and an additional 328 were looking for housing with assistance in hand. The Housing Our Heroes initiative, which is part of SDHC's strategic homelessness action plan called "HOUSING FIRST – SAN DIEGO," aims to assist: 300 chronically homeless veterans; 100 veterans, who are eligible for the HUD sponsor-based housing voucher program, with supportive services; and up to 600 additional homeless veterans who will be provided with housing opportunities through the RRH assistance program.

**HOUSING FIRST – SAN DIEGO**: This SDHC strategic homelessness action plan, begun in 2014, is on track to impact the lives of close to 3,000 homeless San Diegans. In the first three years (2014-2017), SDHC awarded \$29.8 million toward the development of 407 permanent supportive housing units. SDHC also committed more than 1,800 rental assistance vouchers to support chronically homeless individuals. In addition, SDHC invested \$15 million in federal Moving to Work funds to purchase a 120-unit apartment complex for seniors in Clairemont Mesa, setting aside 44 units for homeless seniors, who receive rental assistance through rental housing vouchers provided by SDHC. HOUSING FIRST – SAN DIEGO's programs recently included the renovation of the Hotel Churchill (using HOME funds), which provides 72 furnished affordable rental studios for homeless San Diegans, predominately military veterans. This initiative also continues to provide 25 SDHC-owned affordable units to temporarily house homeless families through a rapid rehousing model. In FY 2017, SDHC developed the next phase of HOUSING FIRST – SAN DIEGO, which will direct \$79.7 million in federal, City of San Diego and SDHC resources over the next three fiscal years (2018-2020) to create permanent housing opportunities for 3,000 homeless individuals and families.

**Comprehensive Homeless Systems Focus**: Based on San Diego's Regional Task Force on the Homeless Continuum of Care (CoC) goals, the CES system focuses on referring the most vulnerable homeless individuals and families to available housing resources throughout the San Diego region. Based on the results of the comprehensive survey (VI-SPADT), which is administered to each homeless adult needing housing, the most vulnerable persons are given a housing placement first to ensure the chronically homeless who are on the streets longest and have the most severe physical and mental challenges are given priority.

**Regional Task Force on the Homeless (RTFH)**: In FY 2017, the City continued to be an active member of the Regional Task Force on the Homeless (formerly the Regional Continuum of Care Council). The RTFH is a community collaborative with representatives from the 18 cities within the San Diego County, the County of San Diego itself, homeless providers, and other interested parties. Participation in this forum ensures that the City's efforts to address homelessness using ESG funds and other resources are aligned with the region's priorities and respond to the most critical needs, with input from the public and other homeless advocates. Over \$18 million in 2016 CoC funds were awarded to homeless programs, including permanent supportive housing and rapid rehousing services. A listing of the 2016 CoC funded programs can be found at <u>www.sandiegococ.org</u>.

Helping low-income individuals and families avoid becoming homeless, especially extremely lowincome individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

**SMART:** A new pilot program was developed in FY17 to help homeless persons with repeat misdemeanors avoid jail time and receive temporary housing and services. In December 2016, the City provided \$98,000 to fund a ten (10) bed pilot program called the San Diego Misdemeanants At-Risk Track (SMART) program. This program diverts clients from jail who are facing repeat misdemeanor offenses in the court system by providing them with temporary supportive housing and services designed to prevent recidivism.

**Housing Voucher Programs**: The SDHC continues to commit vouchers to various programs designed to serve certain vulnerable populations that suffer from physical and/or mental disabilities as follows: Forty-four (44) transitional vouchers provide individuals with rental assistance in short-term housing:

- 16 vouchers are used for individuals who are homeless and medically frail at Connections Housing San Diego. Tenants can stay long enough to recover their health and move into a permanent supportive housing unit when it becomes available.
- 17 vouchers are set aside for homeless elderly individuals to enable them to leave the streets and live in a temporary housing situation until they can move to more permanent housing.
- 11 vouchers are provided for homeless individuals with psychiatric disabilities to access temporary housing and connect them to resources to address a wide array of physical and mental health challenges. Once an appropriate permanent housing solution is identified, the individuals transition out of the temporary housing.

Eight hundred and sixty sponsor-based housing vouchers have been committed to provide permanent supportive housing for homeless individuals in the City. Of these, 25 vouchers serve homeless individuals who are the highest users of public resources in the City.

SDHC provided a \$600,000 grant to San Diego State University's Guardian Scholars program to provide housing subsidies to students enrolled in the program. The students are former foster youth, homeless youth, or wards of the court. In fiscal year 2017, 63 students were served.

Twenty-five rental assistance subsidies were provided to Monarch School, a K-12 school in San Diego serving homeless minors. The Monarch School Housing Program provides rental assistance to families with children attending Monarch School for the duration of enrollment. The program assists families with maintaining housing stability and school attendance while the family works towards financial stability. In fiscal year 2017, 23 families were housed with rental assistance.



In FY17 the SDHC has an allocation of 975 tenant based VASH vouchers and 25 project based VASH for a total of 1000 vouchers to assist homeless Veterans and their families find stable, affordable housing and services.

### CR-30: Public Housing 91.220(h); 91.320(j)

#### Actions taken to address the needs of public housing

The SDHC manages the public housing inventory, affordable housing units, and the Section 8 program within the City. The affordable housing stock consists of 2,225 units that are restricted to low-income renters with incomes at 80 percent of the area median income (AMI) or less. In addition, the SDHC operates 189 units as part of the Public Housing program. In total, 2,414 units make up the SDHC's real estate portfolio. In FY 2018, it is anticipated that the Housing Commission will acquire additional multifamily properties in accordance with the agency's HOUSING FIRST – SAN DIEGO, SDHC's homelessness action plan.

# Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

In FY 2017, the SDHC continued to offer its Achievement Academy, which includes the Family Self-Sufficiency (FSS) program. In order for a FSS program participant to successfully complete the program, the head of household is solely responsible for completing his/her Individual Training and Services Plan (ITSP) and must be employed by contract expiration. In its 2015 Moving to Work Plan, the SDHC requested authority from HUD to provide FSS enrollment to "all adult family members by waiving the requirement for the head of household to join the program. Non-head of households who enter into a contract will be responsible for the completion of the ITSP and must be employed by the end of participation in order for the FSS family to successfully complete the program." This change will result in "increased recruitment and enrollment into the FSS Program, thus providing incentives to families to become economically self-sufficient. The initiative will allow families to enroll into FSS in the event the head of household is unable or unwilling to participate in the program." In its 2015 Moving to Work Plan, the SDHC also requested authority to modify the FSS program by revising the contract term and the escrow calculation method to coincide with the Path to Success initiative. Changes to the program include a \$10,000 maximum on total escrow accumulation, escrow deposits based on outcomes achieved, and a 2-year contract term with the option to extend the contract an additional three years if additional time is needed to attain goals.

In addition to FSS, the Achievement Academy also began serving public housing residents more directly thanks to an award of ROSS grant funds. With the ROSS funding, a Service Coordinator was hired to assist at least 50 public housing residents increase their self-sufficiency. The Service Coordinator facilitates access to skills training and resources available through partnerships with community-based organizations to develop pathways out of poverty and career-ladders for public housing residents. The Coordinator also directs access to available community resources for family members of all ages to break the cycle of inter-generational poverty.



Achievement Academy partners include:

- AmeriMed
- Biocom Introductory Life Sciences Experience
- Campaign for Grade-Level Reading
- Center for Employment Training
- Center for Healthier Communities
- Citibank
- City Heights Community Development Corporation
- Community Housing Works
- Connect 2 Careers
- Food & Beverage Association of San Diego
- Housing Opportunities Collaborative
- International Rescue Committee
- Jacobs Center for Neighborhood Innovation
- Job Corp
- Juma Ventures
- La Maestra Community Health Centers
- Loma Linda University
- Manpower
- Microsoft
- My Sister's Closet
- San Diego Futures Foundation
- San Diego Public Library
- San Diego Workforce Partnership
- San Diego Zoo
- Self-Help Credit Union
- South Bay Community Services
- TransUnion
- Turning the Hearts Center
- Urban Corps
- US Bank
- YMCA

#### Actions taken to provide assistance to troubled PHAs

Not applicable.



### CR-35: Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City of San Diego made progress in the following actions in FY 2017:

- The City continued to use the Geographic Targeting initiative into the scoring criteria used to evaluate FY 2017 proposals. Points were increased in the Geographic Targeting section to further emphasize agency location and services provided.
- The City and SDHC continued to enforce the Inclusionary Housing Ordinance, which requires all new residential developments of two units or more to provide 10 percent affordable housing or pay an Inclusionary Affordable Housing fee.
- The City and SDHC maintained the Housing Trust Fund (a.k.a. "commercial linkage fee" or "Housing Impact Fees on Commercial Development"), which aims to offset the cost of affordable housing for low-wage workers and mitigate some of the need for increased affordable housing due to employment growth. The City recently updated the fee, requiring new nonresidential development to pay a fair share of costs to subsidize housing for low-, very low-, and extremely-low income households (San Diego Municipal Code Chapter 9, Article 8, Division 6, Sections 98.0601, 98.0608 and Appendix A).
- The City implemented policy recommendations from the 2017–2020 San Diego Regional Analysis of Impediments (AI).
- In late fiscal year 2017, the Mayor launched the Housing San Diego Plan that outlines several goals and strategies to be developed over the next year to help increase housing production in the City. The Plan focuses on streamlining processes of certain permits through a self-certification program, simplification of fee structures, improving customer service training, and new tools for developing additional housing.

As a subrecipient of the City, the SDHC is addressing the barriers that hinder affordable housing and residential investment with the following strategies:

- Increasing wage earning for Housing Choice Voucher (Section 8) participants by enhancing Achievement Academy services.
- Using Low-Income Housing Tax Credits (LIHTC) to incentivize private developers and investors with a dollar-for-dollar reduction in their federal tax liability in exchange for financing to develop affordable rental housing. Project rents must remain restricted for at least 30 years after project completion. The LIHTC subsidizes either 30 percent (4 percent tax credit) or 70 percent (9 percent tax credit) of the low-income unit costs in a project.



- Providing loans, closing cost assistance grants, and mortgage credit certificates for first-time low/moderate-income homebuyers.
- Maintaining over 3,000 affordable housing units and preparing to purchase additional multifamily properties. In FY 2017, the renovation of the historic Hotel Churchill was completed, creating 72 furnished affordable rental studios for homeless San Diegans, predominately military veterans.
- Offering incentives to affordable housing developers, which include:
  - o Permanent financing in the form of low-interest loans, tax-exempt bonds, and land use incentives;
  - o Technical assistance, such as help with securing tax credits; and
  - o Predevelopment assistance loans and grants to help non-profit developers during the preconstruction phase
- Implementing "HOUSING FIRST SAN DIEGO," SDHC's homelessness action plan to create additional affordable housing with supportive services. Programs in the first three years of HOUSING FIRST SAN DIEGO (2014-2017) are on track to impact the lives of close to 3,000 homeless San Diegans. This includes SDHC awarding \$29.8 million toward the development of 407 permanent supportive housing units. Of these, construction was completed on 121 units (Cypress Apartments and Talmadge Gateway) in FY 2017. In addition, in FY 2017, SDHC developed the next phase of HOUSING FIRST SAN DIEGO, which will direct \$79.7 million in federal, City of San Diego, and SDHC resources over the next three fiscal years (2018-2020) to create permanent housing opportunities for 3,000 homeless individuals and families.

#### Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The City's Con Plan and FY 2017 Annual Action Plan identify the following Strategic Actions as it shifts from an application-driven process to a goal-driven, outcome-oriented process based on need and best practice. Ongoing completion of the Strategic Actions contributes to the City's efforts to address obstacles to meeting underserved needs as expressed in the six Con Plan goals. In FY 2017, the City was able to complete the following activities towards its three Strategic Actions:

1. **Program Development, Directing Investment, and Influencing Outcomes**: The scoring criteria used by the CPAB to review and evaluate applications was updated and incorporated the Geographic Targeting initiative. Staff continued to work with the City's Capital Improvement Project and Review Advisory Committee (CIPRAC) to facilitate CDBG funding for City infrastructure projects.

2. **Leverage and Geographic Targeting**: Refer to sections CR-15 and CR-35 of this CAPER for more information regarding leveraging and geographic targeting.

3. **Increasing Administrative Efficiencies**: The City's CDBG application process continued to be divided into two steps. Having a 2-step process saved unqualified applicants from unnecessarily



devoting time and resources to preparing complex proposals; the 2-step process also facilitated City staff review efforts by allowing a significant portion of the applicant and application review process to occur earlier in the fiscal year and not all at once with proposal evaluation. The first step of the process involved responding to a Request for Qualifications (RFQ). Qualified organizations were then invited to respond to a Request for Proposals (RFP). For the FY 2017 Annual Action Plan, there were a total of 57 responses to the RFQ and 56 responses to the RFP, and 53 proposals were forwarded to CPAB for their review. CPAB members met in two separate ad hoc meetings to score the applications separately but with staff present to answer any questions regarding the proposals. Scores were then submitted to City staff by February 29 and ratified at the March 9, 2017 CPAB meeting and presented to the City Council for approval on March 22, 2017. A total of 22 agencies were awarded funding for FY 2017, excluding City departments awarded funds for seven CIP projects through a separate vetting process with CIPRAC.

#### Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City's Lead Safety and Healthy Homes Program (LSHHP), in partnership with the SDHC's Home Safe Home Program (HSHP) and various other community organizations, has been working since 2002 with the goal of improving the quality of life of its citizens through the elimination of lead paint hazards. The LSHHP and HSHP use a comprehensive blend of strategies to prevent lead poisoning, including education, outreach, training, home remediation, and code enforcement.

**City of San Diego's Lead Safety and Healthy Homes Program (LSHHP):** On January 1, 2015, the LSHHP was awarded a 3-year, \$3.4 million Lead Hazard Control grant from HUD's Office of Lead Hazard Control and Healthy Homes. During FY 2017, as part of this grant funding, the LSHHP:

- Conducted 86 lead hazard evaluations;
- Remediated lead hazards in 97 residential units;
- In partnership with the Urban Corps of San Diego County (UCSDC), by incorporating the EPA-Certified Renovator Training into the UCSDC Training Center curriculum, trained 67 persons on proper lead-safe work practices; and
- In partnership with the Environmental Health Coalition (LSHHP's program subgrantee) and La Maestra Family Health Centers, hosted three free blood lead testing events where 131 children had their blood lead levels checked.

The LSHHP also received funding from the California Department of Public Health Services' Childhood Lead Poisoning Prevention Branch (CLPPB) to conduct code enforcement activities to reduce the opportunity for children to be exposed to environmental lead hazards. There were 58 active lead code enforcement cases funded by this program in FY 2017. Of these, 47 cases were closed, including 37 cases impacting 101 residential units, which were cleared of lead hazards. An additional 10 cases were closed when it was determined that no lead hazards were present.

#### Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City of San Diego funds a variety of projects under Con Plan goal of *Enhancing the City's economic stability and prosperity by increasing opportunities for job readiness and investing in economic development programs*. One of the efforts taken by the City to reduce the number of persons living below the poverty level is through community and economic development activities. Using CDBG funds, the City has provided for small business assistance and has nurtured microenterprise development. In FY 2017, 130 businesses were assisted and 156 people were assisted.

On July 11, 2016, the City of San Diego's Earned Sick Leave and Minimum Wage Ordinance (SDMC Chapter 3, Article 9, Division 1) became effective. The ordinance is applicable to all businesses within the City and employees are eligible if they have at least two hours of work in one or more calendar weeks of the year. The minimum wage rate was increased to \$10.50, and another increase on January 1, 2017 to \$11.50. In 2019, increases will be tied to the consumer Price Index (CPI). Employees must accrue at least one hour of earned sick leave for every thirty hours worked.

#### Actions taken to develop institutional structure. 91.220(k); 91.320(j)

In conjunction with the CPAB, City staff continued to work on increasing administrative efficiencies in FY 2017, resulting in the following achievements:

- Provided 18 one-on-one technical assistance meetings during the RFQ and RFP processes, conducted four mandatory workshops, and issued three sets of Frequently Asked Questions (FAQs);
- Collaborated with various City departments and the Capital Improvement Project and Review Advisory Committee (CIPRAC) to refine the new review and approval process of CDBG funds for City infrastructure projects;
- Worked with an ad hoc committee of the CPAB to revise the scoring criteria for FY 2017
- Continued to use the Online Grants Portal (OGP) for subrecipients to submit their Monthly
  Programmatic Reports, Requests for Reimbursements, and supporting documentation. The
  CDD began using a new electronic grants system which will be utilized for notifying the
  public of funding opportunities, project management, data collection, and monitoring and
  compliance; and
- The City, in partnership with the University of San Diego, held the first two Nonprofit Academies to increase the capacity of the City's nonprofit partners to compete for and successfully administer grant funding. The two-day workshops have been well received and the City looks forward to having further workshops.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)



The City creates strategic partnerships to enhance the availability of resources and leverage services provided to low- and moderate-income residents and neighborhoods.

The City, the SDHC, and their social service partners continued in FY 2017 to participate in the San Diego Regional Task Force on the Homeless (RTFH), which includes over 80 members, to coordinate regional efforts and resources dedicated to addressing homelessness.

In FY 2017, the City initiated efforts to coordinate and plan for a Nonprofit Academy with the University of San Diego in FY 2017. The Nonprofit Academy is part of the City's commitment to diversify the nonprofits with which it contracts in order to broaden the reach of services to customers and to strengthen the organizational capacity of those nonprofits to compete for funds from the City and other sources. The Nonprofit Academy will also introduce nonprofits to the funding available from the City through its HUD entitlement allocations, boosting the coordination of social service agencies and the City. Many of the Nonprofit Academy participants are active in housing-related issues and social services.

The SDHC continued to conduct its Achievement Academy in FY 2017, which connects families receiving Housing Choice Vouchers (Section 8) or living in public housing properties with the training and resources they need to become job ready and financially literate. The academy enhances coordination among social service agencies, community groups, and financial organizations in serving families receiving housing assistance. Refer to Section CR-30 of this CAPER for additional information on the academy.

In FY 2017, HOPWA program staff maintained a permanent seat on the County of San Diego's HIV Health Services Planning Council in addition to convening the Joint City/County HIV Housing Committee that address the special needs concerns of those suffering who are homeless or not homeless but require supportive housing. Providers, as well as other non-HOPWA-funded service providers that assist the HIV/AIDS population, were encouraged to attend these meetings. Technical assistance was provided to all HOPWA-funded housing/social service providers in the form informational HUD updates, billing and expense guidance, online training information, answering questions regarding eligibility, program requirements, and eligible expenses. Additionally, HOPWA providers that were awarded new funding during FY 2017 were consulted regularly to ensure the new programs met HOPWA guidelines and contract requirements. Staff frequently provided technical assistance to the information and referral services provider, at times reconciling resource lists, cross referencing contact information, and connecting them to the appropriate program staff at each agency.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)



The 2017-2020 San Diego Regional Analysis of Impediments to Fair Housing Choice (AI) identified constraints to reducing discrimination based on: race, color, national origin, religion, sex, familial status (presence of children in the home), physical or mental disability, sexual orientation, source of income, marital status, age, ancestry, medical condition, genetic information, gender identity, gender expression, or any other arbitrary factor. Refer to the attached Fair Housing Action Plan for more details on the impediments identified and the actions taken by the City during FY 2017 to address those impediments. Highlights of these actions include:

- The City continued to engage with Legal Aid Society of San Diego, Inc., to provide outreach, education, investigation, and enforcement assistance related to Fair Housing in the City;
- 5,326 multilingual informational brochures were distributed;
- 3 new editions of "Practice Fair Housing" citywide newsletter were distributed;
- 2,923 fair housing inquiries were received;
- 104 unduplicated housing discrimination complaints were received;
- 106 unduplicated investigations were implemented;
- 90 unduplicated investigations were resolved;
- 104 residents received Fair Housing legal services;
- 111 housing audit tests were completed targeting selected housing providers doing business within the City;
- 1 "Free Fair Housing Training for Housing Providers" was hosted with the SDHC to promote Housing Choice Vouchers to rental property owners; 69 people attended;
- 5 fair housing workshops were conducted for home seekers, homebuyers, and tenants; 132 people attended;
- 2 Fair Housing training sessions were conducted for non-profit agencies, as well as CDBG program staff; 63 people attended;
- City Council declared April 2017 as "Fair Housing Month," which was featured on Facebook and Twitter;
- An educational PSA on Fair Housing was aired on City TV; and
- A Fair Housing web page with a hotline (1-844-449-3500) was maintained that citizens may call if they believe they have experienced housing discrimination.

The City continues to support the San Diego Regional Alliance for Fair Housing (SDRAFFH). The mission of the SDRAFFH is to be the leading Fair Housing advocate in the San Diego region. The organization works to eliminate housing discrimination and ensure equal housing opportunity for all people through leadership, education, outreach, public policy initiatives, advocacy, and enforcement. The City worked with SDRAFFH, the San Diego Housing Federation, and the University of San Diego to hold its second annual conference: *"Knocking Down Walls: Fight to Reduce Homelessness and Open Doors to People with Criminal Histories"*. The conference keynote speaker was Dr. Antwi Akom, Associate Professor of Environmental Sociology at San Francisco State University; 130 people attended.



Thirteen (13) entitlement jurisdictions in the San Diego region and six (6) public housing authorities began discussions to initiate a regional approach to upcoming Assessment of Fair Housing effort.

The City initiated and collaborated with the San Diego Housing Federation (which serves as the affordable housing developers' trade organization in the region) on an educational roundtable discussion. The discussion was held in September 2016 on the topic of selecting development sites that Affirmatively Further Fair Housing by increasing and distributing affordable housing options geographically. The City continues to collaborate with the San Diego Housing Federation and SDRAFFH to further Fair Housing. Twenty-seven (27) people attended the roundtable.

In October 2016, the City also developed and presented a workshop at the San Diego Housing Federation's 25th Annual Affordable Housing and Community Development Conference, which explored innovative ways to use a community's existing conditions and Fair Housing requirements to increase housing options, employment opportunities, and access to healthy food, transportation, health care, and education. Fifty (50) people attended the presentation. Refer to Section CR-50 of this CAPER for a narrative on the SDHC's efforts to affirmatively further Fair Housing.

To further increase our educational efforts, several presentations were given to the City's Consolidated Plan Advisory Board. This board holds meetings open to the public and receives public comment at these meetings. Presentations related to Fair Housing in general and revisions to the Citizen Participation Plan as a result of the new Affirmatively Furthering Fair Housing Final Rule were given to the CPAB on: April 18, 2017 and May 10, 2017.


## CR-40: Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

**City of San Diego:** The CDBG program's monitoring function consists of four components:

- **Project Implementation:** Prior to implementation of CDBG activities, all subrecipients (inclusive of City departments and Housing Commission staff) were required to attend a mandatory one-on-one FY 2017 CDBG Agreement Execution Process Workshop. Sessions were conducted by Community Development Division staff. The workshop included an overview of CDBG requirements, other federal requirements, City contracting requirements, and discussion on specific budget and scope of work details. Contract packet and reporting documents are discussed and distributed.
- **Contract Management:** All open CDBG projects are assigned to a City project manager who is responsible for the negotiation and execution of a contract to implement project activities. All contracts fully address all HUD, state and local requirements and include a detail project scope. The project manager is also responsible for contract compliance and project management representing the City as grantee. Ongoing technical assistance from project managers is provided throughout the contract period.
- Monitoring Compliance: The monitoring process involves desk audits of reports and supporting documentation, onsite monitoring reviews, frequent telephone contacts, written communications, and meetings. Through regular monitoring of its sub-recipients, staff ensures they abide by the all applicable federal, state and local standards and work with recipients to increase efficiencies and augment their performance. As part of this process, City staff watches for the potential of fraud, waste, mismanagement, and/or other opportunities for potential abuse. Contract provisions are in place that provide for the suspension of funds, termination of the contract, and disallowance of reimbursement requests at any time during the program year based on performance deficiencies. On an individual basis, staff works with sub-recipients to correct identified deficiencies through discussion and/or technical assistance, prior to imposing any sanctions.
- Audit Review: As part of the year-end requirements, sub-recipients were required to submit fiscal reports based on contract terms. Governmental units and non-profit organizations expending more than \$750,000 in federal funds during FY 2017 were required to submit a copy of a Single Audit to the City to adhere to OMB Circular A-133 requirements. A Single Audit was required to be submitted for desk review by the CDBG program, regardless of whether there were findings noted in the audit pertaining to CDBG funds, since it served as an additional monitoring tool used to evaluate the fiscal accountability of sub-recipients. As part of the closeout process, subrecipients expending FY 2017 CDBG funds were required to submit an Audited Financial Statement for desk review, if submission of a Single Audit was not applicable



**County of San Diego:** The Compliance and Monitoring team of the County's Housing and Community Development Services (HCDS) conducts an annual risk assessment prior to the start of the upcoming fiscal year for the HOPWA program. The risk assessment process reviews factors, such as a contractor's or subrecipients' newness to federal programs, key staff position turnovers, past compliance or performance problems, undertaking of multiple federally funded activities for the first time, and untimely report submissions. HCDS develops a monitoring plan per the risk assessment results, which includes a combination of desk and onsite monitoring.

HCDS ensures long-term compliance with HOPWA program requirements by providing monitoring result letters to the contractors and subrecipients. Corrective action measures are implemented with proof of satisfactory completion necessary to close out the annual monitoring process. These actions ensure overall compliance during the affordability period and/or the contract term.

**SDHC:** The Compliance Department (CD) of the SDHC ensures that HOME and ESG subrecipients comply with the terms of their agreements and follow program regulations, guidelines, and procedures. CD performs risk assessments that account for various factors (e.g., changes in staffing, expenditure rates, and performance) to determine the risk level for each program. CD collects monthly and annual reports, performs desk audits, and conducts annual site visits to audit client files and verify compliance with client eligibility, services, case management, and other contract compliance requirements.

#### Monitoring Results and Improvements

During FY 2017, a total of 423 fiscal desk audits were conducted on the majority of the CDBG and ESG requests for reimbursement submitted. A total of 702 programmatic desk audits were conducted on programmatic reports submitted. Additionally, 190 onsite visits to project locations and/or program monitoring visits were conducted. These visits ensured program compliance and the provision of needed technical assistance to subrecipients. There were no findings as result of the program onsite visits or monitoring completed.

**Physical Inspections/Management & Financial Viability:** As a condition of receiving HOME funds, recipients agree to maintain all HOME-assisted rental units as affordable housing and in compliance with Housing Quality Standards (HQS). In FY 2017, a total of **167** HOME unit on-site inspections were performed to ensure properties continue to meet applicable property codes and standards. Units that failed inspections initially, were re-inspected until they passed HQS. In addition, a total of **85** active HOME loans were reviewed to ensure the long-term management and financial viability of properties.

#### Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.



The City's effort to provide citizens with reasonable notice and an opportunity to comment on performance as outlined in the draft FY 2017 CAPER follows the process outlined in the Citizen Participation Plan, which is part of the approved FY 2015–2019 Con Plan. The Citizen Participation Plan describes the roles, responsibilities, and contact information for the responsible entities involved in administering, reviewing, or approving the activities included in the FY 2017 CAPER.

The Consolidated Plan Advisory Board (CPAB) was established by the City Council by Ordinance No. O-19963 to provide advice and recommendations on all policy issues relating to the federal entitlement grant programs. The nine CPAB members are appointed by the Mayor and confirmed by the City Council. All CPAB meetings are open to the public and are held on the second Wednesday of each month at 9:00 a.m., unless otherwise noticed. The agenda for each CPAB meeting is posted on the City's CDBG webpage and sent to the CDBG list serve, which is comprised of anyone who has expressed interest in being notified of events related to the City's HUD programs. Each Annual Action Plan, CAPER, and 5-year Consolidated Plan are reviewed and approved by the CPAB. The CPAB takes non-agenda public comments in addition to public comments related to discussion or action items. For more information on CPAB meetings, e-mail <u>CDBG@sandiego.gov</u>.

As outlined in the Citizen Participation Plan policies, the draft CAPER was available online at www.sandiego.gov/cdbg. Hard copies were also available at the City Clerk's Office, the Economic Development Department's office (1200 Third Avenue, Floor 14, MS 56D, San Diego, CA, 92101), and at various libraries and community centers during the public comment period. The 15-day public comment period for the FY 2017 CAPER was September 6 through September 20, 2017. Comments were received via <u>CDBG@sandiego.gov</u> or mailed to the City's Economic Development Department address at 1200 Third Avenue, Suite 1400, MS 56D, San Diego, CA 92101. The City held public hearings to receive public comments on the CAPER at the September 13, 2017 CPAB meeting and at the City Council meeting on September 19, 2017. The public hearings were noticed in multiple newspapers and via the CDBG program's list serve. All public comments received and the notices published are included in Attachment 1: Public Notices & Comments.



## CR-45: CDBG 91.520(c)

# Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The 2015–2019 Con Plan was amended in May 2016 because of the anticipated receipt of an additional \$10.9 million in FY 2017 CDBG program income. This additional amount is the result of an agreement negotiated between the former Redevelopment Agency and HUD to repay the City's CDBG program over the course of several years with escalating payments. The Substantial Amendment added additional activities and programs for FY 2017 including the expansion of public services projects which were categorized as the Challenge Grant.

The First Substantial Amendment did not change the six goals in the Consolidated Plan.

# Does this jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants? If yes, answer question below.

Not applicable.

## CR-50: HOME 91.520(d)

# Include the results of onsite inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

The SDHC conducts onsite inspections of HOME-assisted rental units during the required affordability period to determine compliance with HUD property standards in accordance with CFR 92.251. HOME-assisted rental projects with one to four units are inspected every three years, projects from five to 25 units are inspected every two years, and projects with 26 or more units are inspected annually.

Per the schedule in CFR 92.504(d), 167 HOME-assisted units were inspected in FY 2017. Units that failed initial inspections were re-inspected, and all units ultimately passed inspections. The reasons for re-inspections varied; some examples were tenant cleanliness, closet doors off track, discoloration in kitchens and bathrooms, and torn window screens. These items for re-inspection were considered minor breaches of electrical and health and safety code standards.

# *Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)*

### San Diego Housing Commission (SDHC) Affirmative Furthering Fair Housing:

SDHC is committed to affirmatively furthering fair housing by promoting fair and equal housing opportunities for individuals living in the City of San Diego. This commitment extends to all housing programs managed or owned by SDHC and to all grant-funded programs provided by SDHC. It is the policy of SDHC to provide services without regard to race, color, religion, national origin, ancestry, age, gender, familiar status or physical/mental disability. To further affirmatively fair housing, SDHC is actively engaged in promoting fair housing plan for all its housing related programs and has taken proactive steps as follows:

- Acknowledged barriers to fair housing choice identified in the "San Diego Regional Analysis of Impediments to Fair Housing."
- Take the necessary and appropriate actions to overcome the effects of those identified impediments.
- Document the actions taken to address the impediments and maintain records to reflect the actions and the analysis.

Through partnerships with Legal Aid Society, Housing Opportunity Collaborative, San Diego Regional Alliance for Fair Housing and collaboration with other public and nonprofit agencies and organizations, SDHC continues to foster residential responsibility, respect, and self-sufficiency in the full spirit of all civil rights and has implemented these Affirmative Marketing Plan strategies:



1. Included HUD-approved "Equal Housing Opportunity" logo in solicitation and advertising the availability of Housing Programs and forms;

2. Verified that all property management, rental offices and project sites have the Fair Housing Posters prominently displayed and included in printed materials used in connections with sales or rentals.

3. Analyzed demographic data of housing activities and identified potential tenants and homebuyers who are least likely to apply to rent or purchase housing.

4. Conducted outreach and made contact with organizations whose membership and clientele consists primarily of diverse populations.

5. Publicized the availability of housing opportunities to minorities by utilizing the types of media normally accessed by minorities, including advertisement in newspapers, public service announcements, distribution of fair housing brochures at relevant events, community-based presentations, and other outreach activities designed to inform the public about fair housing rights and responsibilities.

6. Housing questions and complaints were referred to fair housing providers that provide advice on federal, state and local fair housing laws.

7. Provided on-going training on local, state and federal fair housing laws to all employees involved in sales and rentals of the project.

8. Fair housing policies, practices, and procedures for Renters and Homebuyers are posted on the SDHC website Fair Housing site.

9. Maintained a nondiscrimination hiring policy for all staff engaged in property management functions;

10. Collected, analyzed and reported information of the race and ethnicity of the individuals who have applied to purchase or rent units at the project, in order to determine the results of the affirmative marketing efforts.

### **Rental Housing:**

The SDHC has adopted affirmative marketing requirements for all housing with five or more HOMEassisted units. Any entity applying for HOME program funds for rental housing-related activities must adopt affirmative marketing procedures and requirements for all HOME-assisted housing and submits for review the Affirmative Marketing Plan with the HOME program applications. An approved Affirmative Marketing Plan and compliance with HOME-assisted housing requirements must be in place prior to any HOME program fund disbursement to a development. Affirmative marketing requirements include:



- 1. A description of what owners and/or the program administrator will do to affirmatively market housing assisted with HOME program funds;
- 2. A description of what owners and/or the program administrator will do to inform persons least likely to apply for housing without special outreach;
- 3. Maintenance of records to document actions taken to affirmatively market HOME-assisted units and to assess marketing effectiveness; and
- 4. A description of how efforts will be assessed and what corrective actions will be taken when requirements are not met.

**First-Time Homebuyer Program (FTHB):** A detailed Affirmative Marketing Plan for the FTHB program is included in the SDHC's HOME Procedures Manual. SDHC makes every possible good faith effort to carry out the provisions and fulfill the objectives of the Affirmative Marketing Plan. A sampling of the FY 2017 activities includes: conducted FTHB program workshops and trained 76 lenders, loan officers, and real estate licensed professionals, as part of their yearly training; distributing informational materials with the "Equal Housing Opportunity" logo, slogan, and statement; analyzing housing activity demographics to evaluate the success of the Affirmative Fair Housing Marketing Program; and attending training on Fair Housing laws and HOME program regulations.

**Grant Compliance Fair Housing Monitoring and Training:** The SDHC's Grant Compliance and Special Programs Team conducts subrecipient monitoring visits on an annual basis. A number of the subrecipients' client files selected for review included HOME affordable housing units. The site visits were conducted to monitor the overall performance related to Fair Housing and nondiscrimination and to ensure Fair Housing compliance is being carried out in accordance to the required provisions. A sampling of the FY 2017 activities includes: reviewing subrecipients' written Fair Housing, nondiscrimination, and reasonable accommodation policies and procedures are in place; reviewing program participants are provided with information on grievance procedures applicable under the fair housing laws, distributing informational materials; training property management and rental activity staff; and inquiring about Fair Housing complaints and their resolutions. The Grant Compliance Team also attended Fair Housing trainings in FY 2017, including the San Diego Regional Alliance for Fair Housing Fair Housing Conference that explored critical fair housing issues intersecting with homelessness, mental health, and people with criminal histories that are impacting San Diego County today and its diverse communities.

**Minority/Women Outreach:** In addition to following its HOME Program Affirmative Marketing Policy, SDHC staff completed the following outreach activities to increase training and contracting opportunities for diverse businesses in FY 2017:



- Utilized the Onvia Demand Star and PlanetBids electronic bidding systems to outreach to diverse businesses as part of all major solicitations in addition to the SDHC's existing database;
- Advertised all major bids in news publications;
- Conducted pre-bid/pre-proposal meetings;
- Established a database and registration process for diverse business interested in doing business with SDHC;
- Participated in diverse business outreach events with local agencies as a member of the Public Agency Consortium; and
- Regularly notified diverse businesses of business workshops and conferences to increase business network, and improve management and financial capacity.

# Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

The HOME program received \$10,301,901.17 in program income. This includes \$853,240 in recaptured homebuyer funds. A portion of these funds will be carried over to FY 2018 for program activities. A majority of the program income received was the result of shared equity and amortizing loan principal payoffs associated with previous HOME-funded projects and the collection of current interest payments.

During FY 2017, the SDHC expended \$11,010,229.51 in program income. HOME-funded activities in FY 2017 included rental housing, homeowner acquisition, and homeowner rehabilitation. The total reported number of projects and owner and tenant characteristics are combined with the totals as reported in all other sections of the CAPER.

# Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)

**Section 8 Funds:** The SDHC administers the Section 8 program for the City and provides rent subsidies to about 15,900 San Diego households. The City spent approximately \$140 million in Section 8 funding for FY 2017.

**Low-Income Housing Tax Credits (LIHTC):** The federal 4 percent and 9 percent LIHTC is the principal source of funding for the construction and rehabilitation of affordable rental homes. They are a dollar-for-dollar credit against federal tax liability. In FY 2017, approximately 608 units under construction utilize this federal source.

**HUD VASH:** In FY 2017, the SDHC received 25 new federal housing vouchers from the HUD Veterans Affairs Supportive Housing (HUD-VASH) program for their efforts to house homeless veterans in the City, increasing the SDHC's allocation to 1,000 vouchers.



Three of the upcoming projects set aside units for permanent supportive housing for the homeless. There will be 148 HOME-designated units completed within the next few years, contributing to the overall creation of 720 new affordable rental units.

#### FY 2017 HOME Activities

IDIS #	Project	Address	Activity	HOME Amount Allocated	HOME Units	Total Affordable Units
	FY 2017	Completed HC	OME-Funded	d Affordable Housing P	rojects-	Rental
6578	Hotel Churchill	827 C St	Rental Housing	\$2,900,000.00	22	72
6927	Talmadge Gateway	4744 - 4748 El Cajon Blvd & 4412-4622	Rental Housing	\$2,600,000.00	22	60
6851	Trolley Park Terrace	4981 Market St	Rental Housing	\$2,000,000.00	11	51
	FY 2017 Cor	npleted HOM	E-Funded A	ffordable Housing Proj	ects-Hoi	neowner
6978	HOMEBUYER	2043 Dairy Mart Rd #4	ACQ	\$ 36,931.00		1
6979	HOMEBUYER	4117 Sycamore Dr	ACQ	\$ 65,845.00		1
6980	HOMEBUYER	14684 Via Fiesta #8	ACQ	\$ 59,971.00		1
6981	HOMEBUYER	2228 Calle Trepadora	ACQ	\$ 73,867.00		1
6982	HOMEBUYER	1942 Elm Ave	ACQ	\$ 83,415.00		1
6983	HOMEBUYER	2115 llex Ave	ACQ	\$ 69,202.00		1



6984	HOMEBUYER	3292 Tequila Way	ACQ	\$ 69,063.00	1
6985	HOMEBUYER	331 Treewood St	ACQ	\$ 69,999.00	1
6987	HOMEBUYER	663 S 42nd St	ACQ	\$ 61,725.00	1
6988	HOMEBUYER	2137 Bluehaven	ACQ	\$ 49,055.00	1
6989	HOMEBUYER	2880 47th St	ACQ	\$ 43,675.00	1
6990	HOMEBUYER	6333 College Grove Way #310	ACQ	\$ 32,965.00	1
6991	HOMEBUYER	3284 Via Tonga	ACQ	\$ 47,925.00	1
6992	HOMEBUYER	3566 Sunset Ln #65	ACQ	\$ 35,205.00	1
6993	HOMEBUYER	821 24th St	ACQ	\$ 77,065.00	1
6994	HOMEBUYER	5560 Blueridge St	ACQ	\$ 69,179.00	1
6995	HOMEBUYER	7479 Black Oak	ACQ	\$ 73,929.00	1
6996	HOMEBUYER	2316 Hampstead Way	ACQ	\$ 59,825.00	1
6997	HOMEBUYER	4859 Col St #39	ACQ	\$ 42,655.00	1



7013	HOMEBUYER	8649 Lake Murray Blvd #3	ACQ	\$ 40,275.00	1
7014	HOMEBUYER	363 Rexview Dr	ACQ	\$ 71,538.00	1
7015	HOMEBUYER	6615 Aviation Dr	ACQ	\$ 60,020.00	1
7024	HOMEBUYER	3454 Castle Glen Dr #118	ACQ	\$ 39,455.00	1
7025	HOMEBUYER	2787 Lungos Ct	ACQ	\$ 69,600.00	1
7026	HOMEBUYER	1260 Del Sol Way	ACQ	\$ 71,912.00	1
7016	HOMEBUYER	6725 Mission Gorge Rd #311B	ACQ	\$ 42,825.00	1
7017	HOMEBUYER	405 S. 36th St	ACQ	\$ 59,625.00	1
7018	HOMEBUYER	2251 Reo Dr	ACQ	\$ 70,073.00	1
7019	HOMEBUYER	5348 Bonita Dr	ACQ	\$ 62,012.00	1
7020	HOMEBUYER	2780 Casey St	ACQ	\$ 55,404.00	1
7021	HOMEBUYER	1625 Pentecost Way Unit 5	ACQ	\$ 22,555.00	1
7022	HOMEBUYER	1235 Firethorn St	ACQ	\$ 84,055.00	1



7023	HOMEBUYER	10224 Maya Linda #19	ACQ	\$ 38,890.00	1
7027	HOMEBUYER	5782 Winchester St	ACQ	\$ 61,558.00	1
7028	HOMEBUYER	251 Jojo Ct	ACQ	\$ 26,470.00	1
7029	HOMEBUYER	2572 Calle Tres Lomas	ACQ	\$ 78,522.00	1
7031	HOMEBUYER	3783 Swift Ave #1	ACQ	\$ 31,905.00	
7032	HOMEBUYER	1185 Lauriston Dr	ACQ	\$ 32,757.00	
7035	HOMEBUYER	3020 Alta View Dr #206	ACQ	\$ 40,845.00	
7071	HOMEBUYER	2437 Rancho Dr	ACQ	\$ 77,525.00	
7093	HOMEBUYER	14682 Via Fiesta #2	ACQ	\$ 44,571.00	
7094	HOMEBUYER	5989 Chaumont Drive	ACQ	\$ 56,574.00	1
7095	HOMEBUYER	2015 Dairy Mart Road #7	ACQ	\$ 28,340.00	1
7096	HOMEBUYER	3566 Sunset Ln #66	ACQ	\$ 39,425.00	1



## CR-55: HOPWA 91.520(e)

#### Identify the number of individuals assisted and the types of assistance provided

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; and units provided in housing facilities developed, leased, or operated with HOPWA funds.

Number of Households Served Through:	One-Year Goal	Actual
Short-term rent, mortgage, and utility	0	0
assistance payments	0	0
Tenant-based rental assistance	80	80
Units provided in transitional housing		
facilities developed, leased, or operated	132	192
with HOPWA funds		
Units provided in permanent housing		
facilities developed, leased, or operated	47	55
with HOPWA funds		
Total	259	327

Table 13 - HOPWA Number of Households Served

#### Narrative

The County of San Diego on behalf of the City of San Diego has worked closely with the Regional Task Force on the Homeless (RTFH), our region's CoC, that includes over 50 community based organizations, government agencies and developers to establish adequate housing and support services for people living with HIV/AIDS. Program staff convenes the Joint City/County HIV Housing Committee that addresses special needs concerns for HIV/AIDS consumers. The HIV Housing committee includes members of other HIV planning groups, affordable housing developers, service providers and consumers. It provides meaningful citizen and community participation in the planning process associated with affordable housing and related support services for person living with HIV/AIDS. The HIV Housing Committee serves as an advisory body to the Director of the County of San Diego Housing and Community Development Services regarding priorities and needs of the community affected by HIV/AIDS and housing.

The HOPWA program leverages an array of funding from public and private resources that help address the needs of persons with HIV/AIDS. During FY 2016-17, volunteers provided a substantial amount of service hours at many HOPWA-funded agencies. Volunteers are typically recruited from volunteer fairs, may be participants of HOPWA-funded programs, local church congregations, colleges and universities, or local HIV service organizations. Volunteers come with the desire to



contribute to the program and clientele by providing services such as: prepare, pack and deliver meals to clients, tutoring, residential support, facility upkeep, and general administrative support.

Many agencies also received in-kind contributions and cash donations. HOPWA-funded agencies took a proactive approach to increasing program revenue and implemented annual fundraising plans to increase income received from private donations, foundations, and grants. A total of \$2,073,023 in committed leveraged funds from other public and private resources helped address the needs identified in the plan.

HOPWA-funded agencies also partnered with non-HOPWA funded agencies such as health care providers and community based agencies to offer a broader scope of services including, but not limited to: Christie's Place, UCSD Mother-Child-Adolescent HIV Program (MCAHP), VA Department of Veteran Affairs Special Infectious Disease Program (SIDP), Family Health Centers of San Diego (FHCSD), San Ysidro Health Center (SYHC), Moonlight Cultural Foundation, North County Action Network, North County LGBTQ Center, San Diego County Food Bank, San Diego Futures Foundation, San Diego LGBT Center, and Vista Community Clinic.

In FY 2016-17, service providers continued to encounter several barriers. The most prevalent barrier is the lack of affordable housing options in the San Diego region. This challenge is universal in the area, but HOPWA clients are especially impacted by housing scarcity due to the negative health outcomes associated with individuals who are homeless and diagnosed with HIV/AIDS. An affordable housing development is currently under construction with anticipated completion in the fall of 2018 that will alleviate some of this need. The development includes 38 units of permanent supportive housing targeted to individuals and families living with HIV/AIDS including 26 units targeted to veterans.

HOPWA providers report that mental health and substance abuse issues present unique challenges when serving clients. Collaboration with health centers and clinics and provision of specialized programs and services aim to provide comprehensive services to address this need. Transportation is another common barrier for HOPWA providers. Bus passes are sometimes available and utilizing services in close proximity to the HOPWA provider's place of business are some of the solutions used. Lastly, there are of course the inherent challenges associated with the HIV/AIDS population such as unique health/medication needs and negative stigma that can make certain aspects of life more difficult for clients. HOPWA providers are specialized and experienced in terms of dealing with these barriers and continue to provide high quality services.



# CR-60: ESG 91.520(g) (ESG Recipients only)

### ESG Supplement to the CAPER in *e-snaps* For Paperwork Reduction Act

### 1. Recipient Information—All Recipients Complete

### **Basic Grant Information**

Recipient Name	SAN DIEGO
Organizational DUNS Number	138735407
EIN/TIN Number	956000776
Identify the Field Office	LOS ANGELES
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance	San Diego CoC

#### ESG Contact Name

Prefix	0
First Name	Stephen
Middle Name	0
Last Name	Maduli-Williams
Suffix	0
Title	Program Manager

#### ESG Contact Address

Street Address 1	1200 Third Avenue
Street Address 2	0
City	San Diego
State	CA
ZIP Code	92101-
Phone Number	(619) 533-6510
Extension	0
Fax Number	0
Email Address	smaduliwilli@sandiego.gov

#### **ESG Secondary Contact**

Prefix	0
First Name	Melissa
Last Name	Peterman
Suffix	0
Title	Vice President
Phone Number	(619) 578-7529
Extension	0



Email Address	melissap@sdhc.org

#### 2. Reporting Period—All Recipients Complete

Program Year Start Date	07/01/2016
Program Year End Date	06/30/2017

## 3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name	San Diego Housing Commission
City	San Diego
State	CA
Zip Code	92101
DUNS Number	0414812760000
Is subrecipient a victim services	Ν
provider	
Subrecipient Organization Type	Unit of Government
ESG Subgrant or Contract Award	\$992,604
Amount	



# CR-65: Persons Assisted with ESG

This section has been replaced and can be found in Attachment 3: eCarts Reports.



# CR-70: ESG 91.520(g) - Assistance Provided and Outcomes

### 10. Shelter Utilization

Number of New Units – Rehabbed	0
Number of New Units – Conversion	0
Total Number of bed – nights available	233,600
Total Number of bed – nights provided	230,221
Capacity Utilization	98.5%

#### Table 14 – Shelter Capacity

# 11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

The SDHC used performance measures in their contracts with providers that were similar to RTFH goals. The performance measures in the following supplemental tables were used to assess the ESG programs administered by the SDHC.

Shelter Programs	Households exiting to stable housing (Permanent Housing or Longer Term Housing) Goal: 65%	Persons who exited with any type of income Goal: 50%	Prioritizing Persons From the Streets, Emergency Shelter, or Safe Havens Goal: 100%
Cortez Hill Family Program	80%	86%	60%
Connections Housing	58%	58%	68%
Single Adults Interim Shelter Program	47%	44%	84%



Rapid Rehousing Programs	Prioritizing Persons from the Streets, Emergency Shelter, or SafeHavens Goal: 100%	Persons are stably housed Goal: 90%	Persons are rapidly housed within 60 days Goal: 90%	Adults Employed at Exit Goal: 65%
Alpha RRH	88%	97%	0	17%
VVSD RRH	75%	79%	0	35%
ISN RRH	100%	86%	86%	50%
PATH RRH	71%	80%	90%	23%

Supplemental Table 35 – ESG-Funded Rapid Re-Housing Programs Performance Measures

# **CR-75: Expenditures**

## 11. Expenditures

### 11a. ESG Expenditures for Homelessness Prevention

Dollar Amount of Expenditures in Program Year		
PY 2014	PY 2015	PY 2016
N/A	N/A	N/A
-	-	-
	PY 2014 N/A N/A N/A	Year           PY 2014         PY 2015           N/A         N/A           N/A         N/A           N/A         N/A           N/A         N/A

 Table 15 - ESG Expenditures for Homelessness Prevention

#### 11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year			
	PY 2014	PY 2015	PY 2016	
Expenditures for Rental Assistance	\$286,614	\$84,872	\$101,405	
Expenditures for Housing Relocation and	\$349,206	\$145,346	\$146,811	
Stabilization Services - Financial Assistance				
Expenditures for Housing Relocation &	0	\$126,332	\$106,550	
Stabilization Services - Services				
Expenditures for Homeless Assistance	0	0	0	
under Emergency Shelter Grants Program				
Subtotal Rapid Re-Housing	\$635,820	\$356,550	\$354,766	

#### Table 16 – ESG Expenditures for Rapid Re-Housing

#### **11c. ESG Expenditures for Emergency Shelter**

	Dollar Amount of Expenditures in Program Year			
	PY 2014 PY 2015 PY 2016			
Essential Services	\$358,551	\$357,100	0	
Operations	\$265,874	\$186,013	\$543,113	
Renovation	0	0	0	
Major Rehab	0	0	0	
Conversion	0	0	0	
Subtotal	\$624,425	\$543,113	\$543,113	

 Table 17 - ESG Expenditures for Emergency Shelter



## 11d. Other Grant Expenditures

Expenditure Type	Dollar Amount of Expenditures in Program Year			
	PY 2014 PY 2015 PY 2016			
Street Outreach	N/A	N/A	N/A	
HMIS	N/A	N/A	N/A	
Administration	\$82,361	\$58,715	\$58,715	

Table 18 – Other Grant Expenditures

#### 11e. Total ESG Grant Funds

Total ESG Funds Expended	PY 2014	PY 2015	PY 2016
	\$1342606	\$958,378	\$956,594

Table 19 – Total ESG Funds Expended

#### 11f. Match Source

Source	PY 2014	PY 2015	PY 2016
Other Non-ESG HUD Funds	\$1,289,961	\$810,458	\$956,594
Other Federal Funds	-	-	-
State Government	\$41,235		
Local Government	\$200,000		
Private Funds			\$270,332
Other	-	-	-
Fees	-	-	-
Program Income	-	-	-
Total Match Amount	\$1,531,196	\$810458	\$1,226,926

Table 20 – Other Funds Expended on Eligible ESG Activities

11g. Total

Total Amount of Funds Expended on ESG Activities	PY 2014	PY 2015	PY 2016
	\$2,873,802	\$1768836	\$2183520

Table 21 – Total Amount of Funds Expended on ESG Activities