

Development Services Department

# Code Enforcement Division

May 2016



# Code Enforcement Division Staffing

- ❖ 70 FTE including Management and Support Staff
- ❖ Annual Budget of \$7 million
- ❖ 2 Field Teams with 43 Field Inspectors
  - Building/Housing Code Enforcement comprised of 18 Combination Inspectors
  - Land Development /Zoning Enforcement comprised of 21 Land Development Investigators and 4 Code Compliance Officers



# Local Enforcement Agency Staffing

## Solid Waste Local Enforcement Agency

- ❖ Annual Agency Budget of \$766K
- ❖ 6 FTE including Program Manager, 4 Hazardous Materials Inspectors, 1 Clerical Assistant
- ❖ Enforces Federal and State laws and regulations concerning safe and proper handling of solid waste



# FY 2016 Changes

- ❖ Addition of 1 Zoning Investigator and 3 Combination Inspectors to provide enhanced Substandard Housing enforcement
- ❖ Addition of 2 Zoning Investigators and 1 Combination Inspector to provide enhanced citywide enforcement of illegal medical marijuana dispensaries
- ❖ Addition of 1 Combination Inspector and 1 Senior Combination Inspector to provide general code enforcement support



# Enforcement Priorities

## CED Priority Index

### **Priority I Cases**

*Imminent Health and Safety Hazards.*

*(Investigate within one (1) business day.)*

- Dangerous/Unstable Structures
- Inadequate barriers for swimming pools/spas
- Leaking sewage
- Live, exposed electrical wires
- Uninhabitable living conditions

### **Priority II Cases**

*Significant Code Violations.*

*(Investigate within five (5) business days.)*

- Abandoned Properties
- Disturbance of environmental resources
- Substandard housing conditions
- Unpermitted grading



# Enforcement Priorities

## CED Priority Index

### Priority III Cases

*Other Code Violations and/or Conditions Adversely Impacting Quality of Life.*

*(Investigate as staffing allows.)*

- Accessory structures
- Adult entertainment
- Billboards
- Building, electrical, plumbing and mechanical violations
- Disabled access
- Discretionary permit violations
- Elimination of off-street parking
- Excessive storage
- Fence/wall violations
- Food trucks

- Garage sales
- Garages illegally converted to living space
- Garages used for storage
- Historic Sites
- Illegal dwelling units
- Illegal marijuana dispensaries
- Illegal uses
- Landscaping
- Lighting onto adjacent property
- Mobilehome Park routine inspections
- Newsracks
- Noise (animal, other nuisance) per parameters in SDMC
- Outdoor merchandise displays
- Parking in front yard
- Pushcarts
- PVPO (Property Value Protection Ordinance)
- Recreational vehicles/boats on private property

- Recycling facility
- Removal of required landscaping
- Residential High Occupancy
- Residential care/rehab facilities
- Setback violations
- Short term vacation rental
- Sidewalk cafes
- Signs
- Street trees
- Unpermitted businesses
- Unpermitted construction
- Unpermitted demolition
- Vehicle repair in residential areas



# Program Highlights

## ❖ Substandard Housing Enforcement Program

- FiRST (First Responder Substandard Team) provides enhanced enforcement of substandard residential housing conditions to comply with CA H & S Code and other state and local codes

## ❖ Medical Marijuana Dispensary Enforcement

- Provide initial investigation and identification of illegal dispensaries
- Work closely with City Attorney's Code Enforcement Unit/SDPD

## ❖ Continuing Coordination of Code Enforcement Volunteers

- Community Planning Group based, trained by City staff
- Eyes and ears of Code Enforcement Division
- Some groups issue voluntary compliance letters

## ❖ Utilities Undergrounding

- Coordinate enforcement and required compliance in conjunction with the Transportation and Storm Water Department's Utilities Undergrounding Program which is occurring City-wide.



# Statistics

## ❖ City-wide (FY 2015)

5,245 Complaint Cases Opened

## ❖ Cases opened in FY 2015 include:

2,458 Zoning code issues

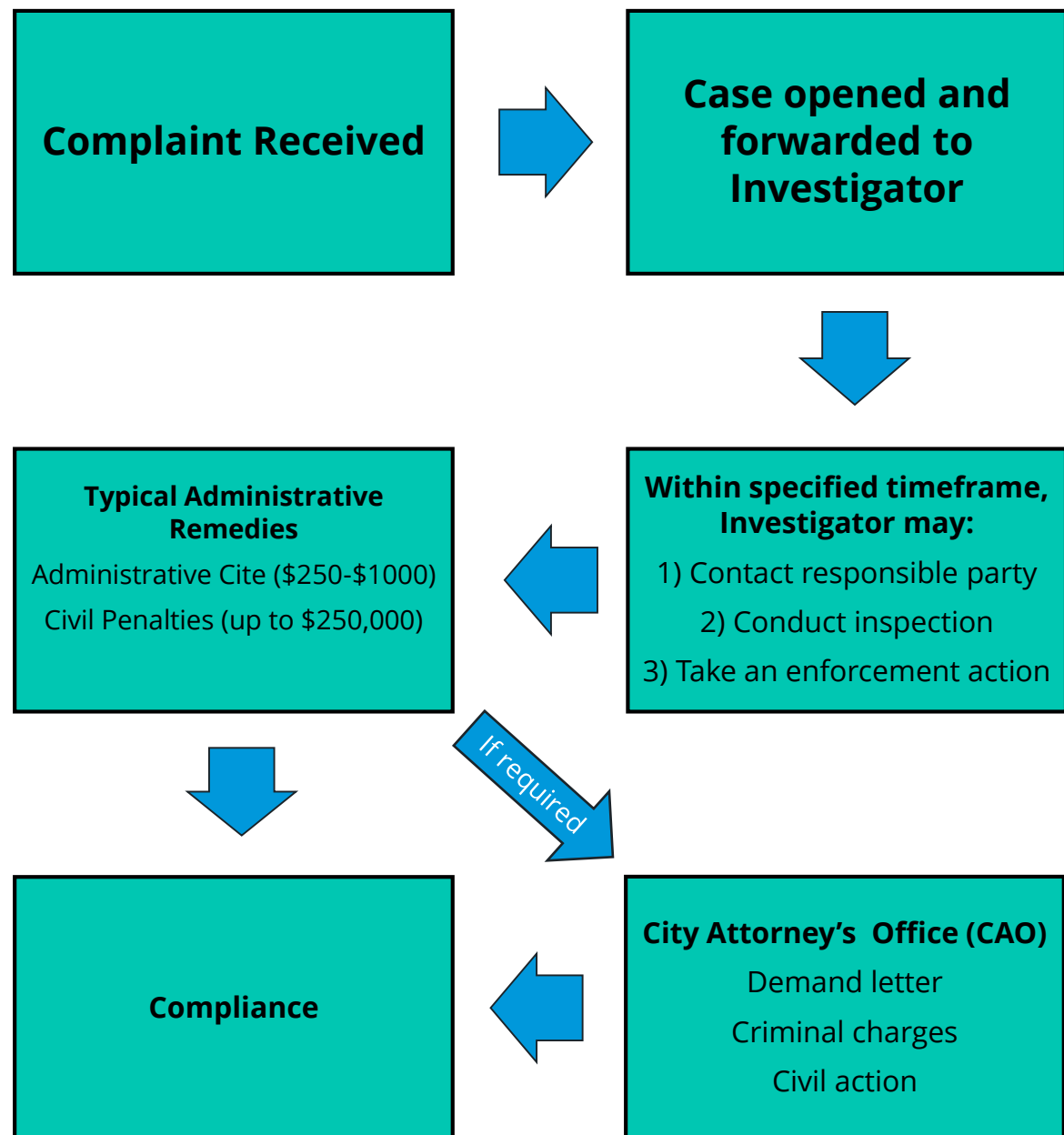
2,328 Residential Building and Housing code issues

459 Noise cases





# THE CODE ENFORCEMENT PROCESS





# OpenDSD

<http://www.sandiego.gov/development-services/opendsd/>

The screenshot shows the OpenDSD website interface. At the top is the City of San Diego header with navigation links: Business, City Hall, Community, Departments, Information, Leisure, Services A-Z, and Visiting. A search bar is located on the right. Below the header is a large banner for the Development Services Department featuring a city skyline. A navigation bar below the banner includes links for Development Services Home, OpenDSD (highlighted), Construction Industry, Business Owners, Home Owners, Development Process Step-by-Step, Zoning, News & Updates, and Contact Us. The main content area is titled 'OpenDSD' and contains a detailed description of the system, its purpose, and the scope of the data. It also includes a 'Search OpenDSD' section with instructions on how to use the search and links to 'Approval Search', 'Invoice Search', and 'Code Enforcement Case Search'. A 'Search by Map' link is also present. On the right side, there are sections for 'FAQs' (Frequently Asked Questions) and 'Permit Activity' (PDF Reports). The footer of the page is not visible in the screenshot.

THE CITY OF SAN DIEGO

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Search

## Development Services Department

DEVELOPMENT SERVICES HOME | **OpenDSD** | CONSTRUCTION INDUSTRY | BUSINESS OWNERS | HOME OWNERS | DEVELOPMENT PROCESS STEP-BY-STEP | ZONING | NEWS & UPDATES | CONTACT US

[Development Services Home](#) • [OpenDSD](#)

### OpenDSD

- OpenDSD Home

### OpenDSD

The City of San Diego is committed to serving the public and improving how information is provided to its citizens. For the first time, the City of San Diego's Development Services Department (DSD) is releasing to the public its Project Tracking System (PTS) in web-based format. PTS is an in-house software system used to both manage and track the City's land development permit processing functions. OpenDSD will now provide online access to permit data through internet browsers as well as to those who wish to query the permit data with software.

The scope of the data published exceeds that of any other city. The breadth of the release is intended to cover land development permit application, issuance, inspection, and completion. A variety of information including timelines, scope, decisions, and costs will all be provided online. In addition, [Code Enforcement](#) case activity is also provided. This data includes permit information dating back to 2003 as well as code enforcement cases since 2011. Personal identifying information such as phone numbers about individuals doing business with the City is not provided.

### Search OpenDSD

Interested parties can browse data by various identifiers including address. Additionally, you can browse or view the activity on interactive maps.

### Search by Data

This data goes back to the year 2003 and is for both current and historical activity. [See related data tips.](#) (PDF)

[Approval Search](#) | [Invoice Search](#) | [Code Enforcement Case Search](#)

### Search by Map

### FAQs

Frequently Asked Questions are available for the following data sets:

- [Approval Status Reports](#)
- [Code Enforcement Status Reports](#)
- [Invoices](#)
- [Project Status Reports](#)

If those do not cover your question, please email us at: [dsdprojectinfo@sandiego.gov](mailto:dsdprojectinfo@sandiego.gov).

### Permit Activity

- [PDF Reports](#)

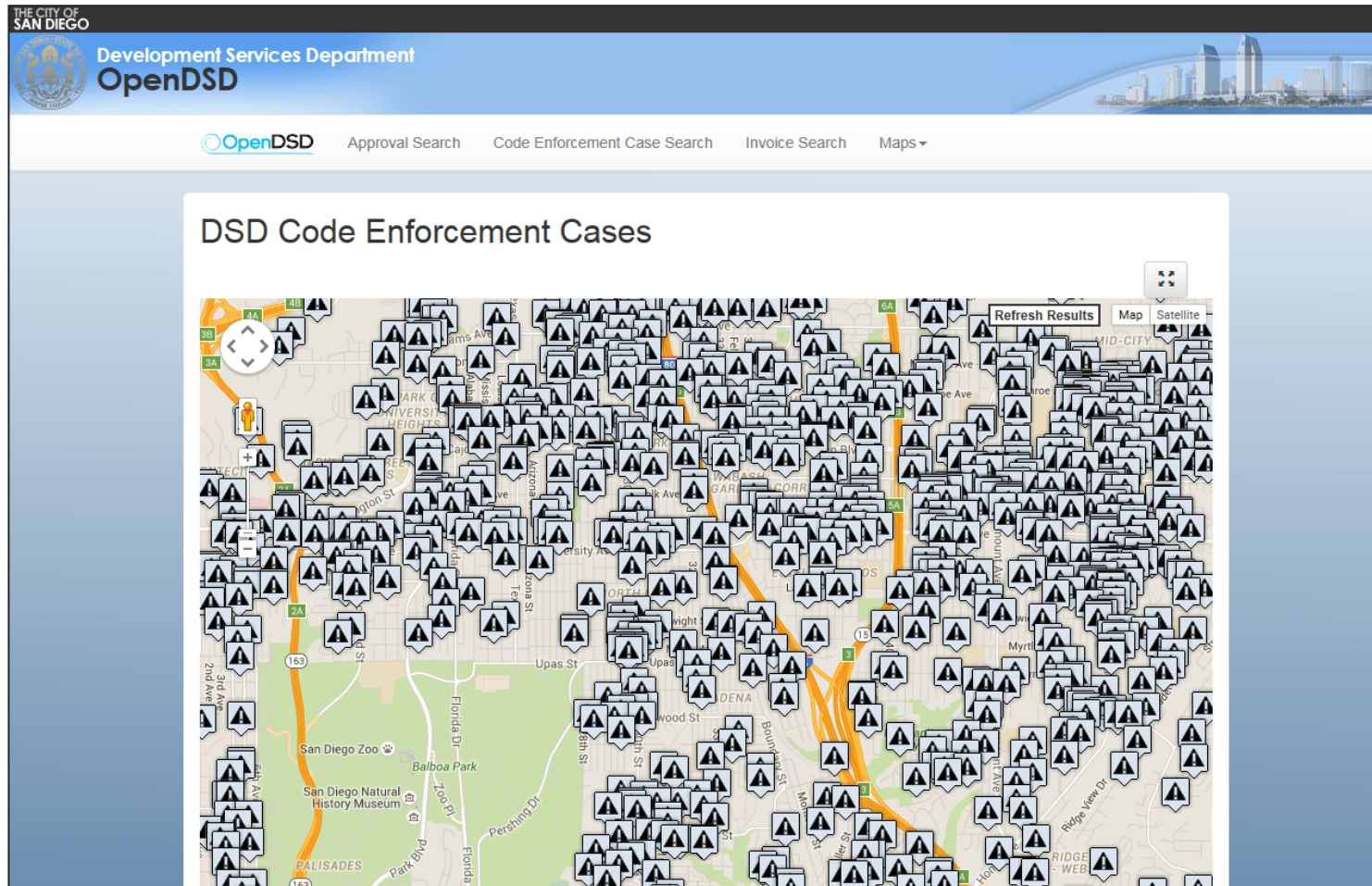
### Other Resources

- [Information for Software Developers](#)



# OpenDSD

<http://opensds.sandiego.gov/web/Maps/CECase>





# OpenDSD

## Example:

Case  
information  
and status  
on Open  
DSD


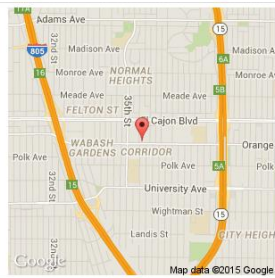
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Development Services Department  
OpenDSD

OpenDSD Approval Search Code Enforcement Case Search Invoice Search Maps

### Code Enforcement Case # 223193

Case Information

Map



Street Address	3560 ORANGE AV
Complaint	White canopy in the front yard of 3560-62 Orange Ave.
Open Date	11/25/2014
Case Source	Citizen Complaint
Close Date	01/16/2015
Close Reason	Compliance
Close Note	
APN	447-242-15-00

Work Group	Zoning
Investigator	<a href="#">Case Information Table</a> (619)236-5534 jmonteleone@sandiego.gov
Last Action	Administrative Citation Warning-Compliance Period
Last Action Due Date	01/06/2015
Remedy Message	Admin warning #43313

Complaint Codes

Data TimeStamp: 05/14/2015 10:27:26

[Code Enforcement Case FAQ](#)



# Code Enforcement Division

## Before and After



# Code Enforcement Division

## Before and After







# Code Enforcement Division

## Before and After







# Code Enforcement Division

## Before and After







# Code Enforcement Division

## Before and After





# Code Enforcement Division

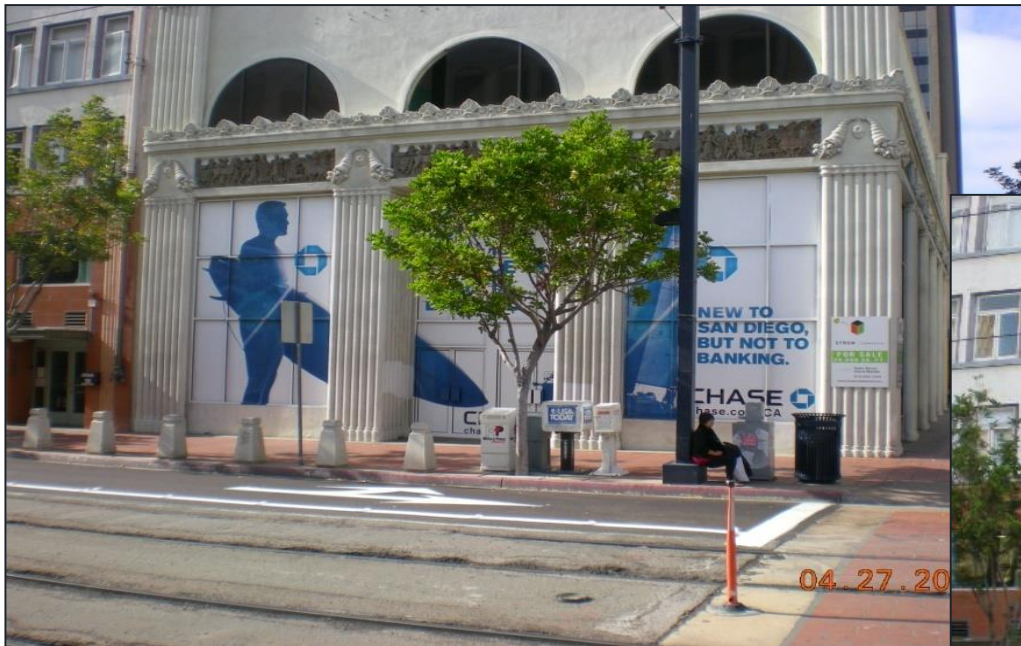
## Before and After





# Code Enforcement Division

## Before and After







# Development Services Department

## Code Enforcement Division

Questions?

<http://www.sandiego.gov/ced/>

### How to Report a Violation:

**Online submittals:** <http://www.sandiego.gov/ced/report/investigation.shtml>

**Mail:** 1222 First Avenue, MS 511, San Diego, CA 92101

**Walk In:** 1222 First Avenue, 5<sup>th</sup> Floor

**Phone:** (619) 236-5500