

Community C.A.R.E. Event

Coordinated Access to Resource and Engagement

Chollas View | Ridgeview | Webster (Council District 4) May 16–18, 2023

Service Model

Community Coordinated Access to Resource and Engagement (C.A.R.E.) Events employ a multi-agency effort, consisting of the City of San Diego Coordinated Outreach personnel, the County of San Diego Health and Human Services, and an array of community partners to engage individuals experiencing unsheltered homelessness in identified priority areas. Field outreach teams canvass the area to engage unsheltered folks and connect them to supportive services necessary to achieve housing stability. The event provides access to case management, health education, public benefits, mental health and substance abuse treatment, primary care referrals, and access to hygiene kits, transportation, and basic essentials.

Base of Operations

The base of operations was located in the parking lot near 1733 Euclid Ave, San Diego, CA 92105 adjacent to the out-of-business "Big Lots" store and at the intersection of Euclid Ave and Federal Blvd.



Daily Schedule

- 7:30am 8:15am: Home Base Operation staging
- 8:15am: Huddle –Review areas of focus and on-site services
- 8:30am-12:00pm: Field Teams deployed to identified location
- 8:30am-12:30pm: Home Base Operations
- 12:30: Last Intake for Services
- 1:00-1:30pm: Teams return to Home Base for breakdown and loading of equipment.

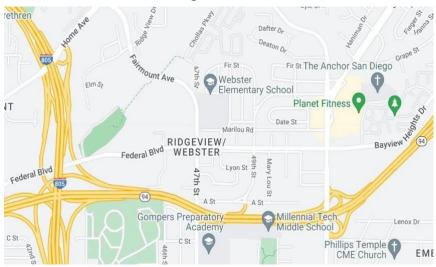
Timeline

TASK	START DATE	END DATE
Planning Meetings	4/28/2023	5/15/2023
Focused Outreach Event	5/16/2023	5/18/2023
Data Collection & Evaluation	5/19/2023	6/30/2023

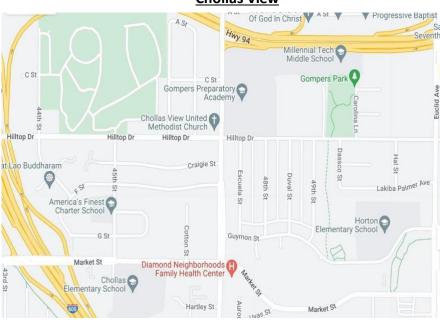


Areas of Focus - Chollas View, Ridgeview, Webster

Ridgeview/Webster



Chollas View



Field Team Deployment Locations

- ♦ 1562 Altadena Ave
- ♦ 4026 C St
- ♦ 4345 C St
- ♦ 1110 Carolina Ln
- ♦ 1735 Euclid Ave
- ♦ 4215-4299 Federal Blvd
- ♦ 5405 Grape St
- ♦ 5004 Hilltop Dr,

- ♦ 630 42nd St
- ♦ 1057–1099 42nd St
- ♦ 44th and hilltop Dr
- ♦ 1005 47th St
- ♦ 340 54th St
- ♦ 1925 54th St
- ♦ 2103 54th St

- ♦ 4110 Home Ave,
- ♦ 1799 Kelton Rd,
- ♦ 5654 Imperial Ave
- ♦ 5825 Imperial Ave,
- ♦ 4937 Market St
- ♦ 5148 Market St
- ♦ 1600 Pentecost Way



On-Site Service Schedule

Organization	Carries Describes	5/16	5/17	Г/10
<u>Organization</u>	Service Resource	3/16 X	3/1/ X	5/18 X
DSDP	Family Reunification	X	X	X
PATH - MHRT	Field Outreach - Client			
PATH - RRT	Field Outreach - Client	Х	Х	Х
Alpha Project	Field Outreach - Client	Х	Х	Х
City Net	Field Outreach - CalTrans ROW		Х	Х
NAMI	Case Management	X	Х	Х
SDYS	TAY Outreach	Х	Х	Х
HHSA (Benefits and GR)	Benefits			Х
Father Joe's Street Health	Street Health	Х	Х	Х
Father Joe's Street Psych		Х	Х	Х
Health Care in Action	Street Medicine	Х	Х	Х
Project Street Vet	Veterinarian Services			Х
The Animal Pad	Pet Products/Services	Х	Х	Х
Courage to Call	Veteran Services	Х	Х	Х
VA	Veteran Services	Х		Х
Family Health Center	Healthcare for Homeless	Х	Х	Х
Chenelo	Phone Distribution	Х	Х	Х
MHS Storage Connect	Storage	Х	Х	Х
Salvation Army	Substance Programs	Х	Х	Х
Rescue Mission	Mission Academy			
El Dorado Community Center	Harm Reduction	Х	Х	Х
Lived Experience Advisors	Doug Jack			Х
TACO	Birth Certificates	Х	Х	Х
DMV	DMV - Onsite			8am-1pm
Dignity Showers	On Site Showers	Х	Х	Х
A.R.T.	Art Entertainment	Х	Х	X



Client Interactions, Supportive Services, and Shelter Placements

Client Encounters**	325
Base of Operations Intakes	184
New HMIS Profile	21
Veterans	8
Average Age	48
Shelter Placement	
Single Adult Placement	3
Shelter Request	21
County of San Diego – Office of Homeless Solutions	
General Relief	40
CalFresh	22
MediCal	10
CalWorks	0
Client Encounters/Case Inquiries	136
Street Health/Medicine Outreach	
Health Inquiries/Screenings	15
Patient Assessments/Wound Care	1
GR Eligibility - Disability	4
BH/MH Assessments	2
County of San Diego – Public Health	
COVID Vaccination	27
Flu Vaccination	21
Hepatitis A Vaccination	33
Diversion	
Family Reunification	0
Family Reunification Inquiries	0
Department of Motor Vehicles	
Completed Applications	35
Requests	41
On Site Case Management	
Cell Phone – Wireless Access - Request	90
Cell Phone – Wireless Access	18
Veteran Services	9
Veterinarian Services	45
Added to the Community Que	35
Street Based Case Management Inquiries	56
Active Street Based Case Management	30

^{*}Includes client encounters, County services, shelter placements and basic needs. Street Based Case Management enrollments are included in the total Field & Street Outreach Client Encounters.

**The 'Instances of Services' and 'Encounters' numbers may include clients that engaged more than one time throughout the week, i.e. duplicates.

^{***}The 'Housing Referrals' includes a confirmed available permanent housing opportunity or intervention