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# **CITY AUDITOR'S QUARTERLY FRAUD HOTLINE REPORT**

***Fiscal Year 2022***

***Quarter 1***

**Office of the City  
Auditor**

**City of San Diego**



## About the Fraud Hotline:

The Office of the City Auditor administers the City's Fraud Hotline program. The primary objective of the Fraud Hotline is to provide a means for a City employee or resident to confidentially report any activity or conduct—related to or involving City personnel, resources, or operations—for which he or she suspects instances of fraud, waste, or abuse.

The City's Fraud, Waste, and Abuse Hotline is operated pursuant to California Government Code §53087.6. The Statute defines fraud, waste, or abuse as "any activity by a local agency or employee that is undertaken in the performance of the employee's official duties, including activities deemed to be outside the scope of his or her employment, that is in violation of any local, state, or federal law or regulation relating to corruption, malfeasance, bribery, theft of government property, fraudulent claims, fraud, coercion, conversion, malicious prosecution, misuse of government property, or willful omission to perform duty, is economically wasteful, or involves gross misconduct."

The statute also requires that investigations conducted pursuant to its authority be confidential except to issue any report of an investigation that has been substantiated, or to release any findings resulting from a completed investigation that are deemed necessary to serve the interests of the public. In any event, the identity of the individual or individuals reporting the improper government activity, and the subject employee or employees, shall be kept confidential.

NAVEX, an independent third-party provider, accepts calls from City employees and the public at (866) 809-3500 or online at [www.sandiego.gov/fraudhotline](http://www.sandiego.gov/fraudhotline). Callers can choose to remain anonymous and all information provided via the Hotline will remain confidential. NAVEX prepares a report for each report received and sends them to the Office of the City Auditor via email notification. Reports can also be submitted directly to the Office of the City Auditor, or online by following a link labeled "Fraud, Waste, and Abuse Hotline" on the City Auditor's home page.



## THE CITY OF SAN DIEGO

DATE: October 21, 2021

TO: Honorable Members of the Audit Committee

FROM: Andy Hanau, City Auditor

SUBJECT: City Auditor's Quarterly Fraud Hotline Report – Fiscal Year 2022 Quarter 1

### Reports Received in the First Quarter of Fiscal Year 2022

During the first quarter of Fiscal Year 2022 (July – September 2022), we received 53 Fraud Hotline reports. We added six new reports to be investigated by the Office of the City Auditor and presented 30 reports to the Intake and Review Committee to be referred to City Departments for investigation and resolution. We found that 17 reports were not in the purview of the Fraud Hotline and they were closed. **Table 1** on the following page summarizes the types of reports received during Fiscal Year 2022.



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**TO REPORT FRAUD, WASTE, OR ABUSE, CALL OUR FRAUD HOTLINE: (866) 809-3500**



**Table 1:**

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**Reports Received in Fiscal Year 2022**

<b>City Auditor Investigations</b>	<b>Qtr 1</b>
Abuse	4
Fraud	1
Waste	1
<b>Subtotal OCA Investigations</b>	<b>6</b>
<b>City Department Investigations</b>	
Abuse	25
Fraud	1
Safety and Sanitation	2
Waste	2
<b>Subtotal Department Investigations</b>	<b>30</b>
<b>Total Reports Received in Purview of Fraud Hotline</b>	<b>36</b>
Direct Referrals, Non-City Reports or Reports Not in Purview of Fraud Hotline	<b>17</b>
<b>Total Reports Received in FY 22</b>	<b>53</b>

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### Status of Hotline Reports

A total of 53 reports were filed with the Fraud Hotline between July 1, 2021 and September 30, 2021. We determined that 17 of these reports were not in the purview of the Fraud Hotline, leaving 36 reports that were added to the inventory.

In addition to the receipt of 36 new reports for investigation, 53 City-related reports remained open and unresolved at the end of the previous quarter<sup>1</sup> resulting in an active inventory of 89 reports during the first quarter of Fiscal Year 2022. **Table 2**, below, summarizes the Fraud Hotline activity for the first quarter of Fiscal Year 2022.

Of the 89 active reports in our inventory, 56 remain open and unresolved, and 33 were closed. One City Auditor investigation was closed based on the corrective actions taken by City management, and three were closed as unsubstantiated. The allegations made in six Department investigations were found to be substantiated, four were closed with corrective action, and 19 were unsubstantiated or were otherwise resolved.

**Table 2:**

### Status of Fraud Hotline Reports

Report Status	City Auditor Investigations	Referred to Dept.	Total City-Related	Not in Hotline's Purview	Total
Unresolved on 7/1/21	11	42	53	0	53
Received in 1 <sup>st</sup> Quarter	6	30	36	17	53
Subtotal – Active Inventory	<b>17</b>	<b>72</b>	<b>89</b>	<b>17</b>	<b>106</b>
Reports Closed	<b>-4</b>	<b>-29</b>	<b>-33</b>	<b>-17</b>	<b>-50</b>
Substantiated	-0	-6	-6	-0	-6
Corrective Action	-1	-4	-5	-0	-5
Unsubstantiated/other	-3	-19	-22	-17	-39
Unresolved on 9/30/21	<b>13</b>	<b>43</b>	<b>56</b>	<b>0</b>	<b>56</b>

<sup>1</sup> Fraud Hotline report 285544966001 was previously listed as a department-referred investigation, but it was transferred to the OCA inventory of investigations during the first quarter of Fiscal Year 2022. The change is reflected as an adjustment to the beginning balance of cases since the Fraud Hotline report was received prior to the current quarter.

### City Auditor Investigations Summary

**Table 3** summarizes the status of the 17 active City Auditor Fraud Hotline investigations during the first quarter of Fiscal Year 2022, including the incident type, report number, date the report was received, a general description of the report, case status, and the final resolution date.

**Table 3:**

#### Status of City Auditor Hotline Investigations

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Abuse	976576095401	Received	3/11/19	Corrective Action	8/5/21
	An allegation of abuse of discretion resulting in a City Charter violation was investigated and closed based on the corrective actions taken by City management.					
2	Abuse	353958676401	Received	2/10/20	Unsubstantiated	8/5/21
	An allegation of abuse of discretion related to a safety report was investigated and determined to be unsubstantiated.					
3	Fraud	666749770401	Received	2/3/21	Unsubstantiated	7/14/21
	An allegation of fraudulent billing by a City consultant was investigated and determined to be unsubstantiated.					
4	Abuse	594003327801	Received	7/22/21	Unsubstantiated	8/11/21
	An allegation of abuse of discretion in awarding discretionary leave was investigated and determined to be unsubstantiated.					
5	Fraud	696179688501	Received	3/4/19	Open/Unresolved	
	Allegation of fraud, waste, and abuse at a City department improperly billing for services. Investigation suspended until recently to avoid interference with pending litigation.					
6	Abuse	355963460201	Received	7/1/19	Open/Unresolved	
	Allegation of Public Records Act abuse at a City department. Investigation suspended to avoid interference with pending litigation.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
7	Abuse	527906131401	Received	3/22/21	Open/Unresolved	
	Allegation of abuse of discretion in the purchase of property.					
8	Fraud	427744516001	Received	5/5/21	Open/Unresolved	
	Allegation of contract fraud.					
9	Abuse	319404391801	Received	5/17/21	Open/Unresolved	
	Allegation of abuse of discretion and unfair practices related to lease revenue audits.					
10	Waste	285544966001	Received	5/18/21	Open/Unresolved	
	Allegation of waste of City resources in management of a City department.					
11	Fraud	736670129301	Received	5/25/21	Open/Unresolved	
	Allegation of fraud in withholding and misrepresenting information in a City department's report.					
12	Abuse	515591617501	Received	6/8/21	Open/Unresolved	
	Allegation of contracting abuse by City staff.					
13	Abuse	642187121001	Received	7/8/21	Open/Unresolved	
	Allegation of abuse of discretion in bypassing City council approval for a contract.					
14	Fraud	762614354101	Received	7/10/21	Open/Unresolved	
	Allegation of fraudulent billing by City employees.					
15	Waste	847214203701	Received	7/14/21	Open/Unresolved	
	Allegation of waste of public funds in issuing a contract.					
16	Abuse	997979216501	Received	7/15/21	Open/Unresolved	
	Allegation of management circumventing established contracting process.					
17	Abuse	963347224301	Received	9/22/21	Open/Unresolved	
	Allegation that safety violations at a City building were not properly disclosed.					

### City Department Investigations Summary

The City Auditor, through the Intake and Review Committee, reviews the final resolution of reports investigated by the departments to ensure that the department has taken the proper actions to resolve the report. A report whose allegations cannot be substantiated can still result in the department taking corrective, proactive, or preventative measures to reinforce a policy or procedure, improve internal controls, or to improve City operations.

**Table 4** below summarizes the status of the 72 active Fraud Hotline investigations conducted by the Departments during the first quarter of Fiscal Year 2022, including the incident type, a general description of the report, and the case status.

**Table 4:**

#### Status of Department-Investigated Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Fraud	256083519601	Received	12/16/20	Substantiated	7/21/21
	An allegation of medical leave fraud was investigated and determined to be substantiated. The department took appropriate corrective action with respect to the identified employee.					
2	Abuse	461511898301	Received	4/29/21	Substantiated	7/21/21
	An allegation of Code violations by a business was investigated and determined to be substantiated. The department issued a Civil Penalty Notice and Order to the business.					
3	Abuse	379445003701	Received	5/4/21	Substantiated	7/21/21
	An allegation of abuse of leave by a City employee was investigated and determined to be substantiated. The department took the appropriate corrective action with respect to the identified employee.					
4	Abuse	469958695901	Received	6/2/21	Substantiated	7/21/21
	An allegation of an employee not performing job duties was investigated and determined to be substantiated. The department took corrective action to increase oversight regarding the employee's duties.					



No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
5	Abuse	360809172001	Received	6/3/21	Substantiated	7/21/21
	An allegation of missing traffic signs was investigated and determined to be substantiated. City staff took corrective action to replace the signs.					
6	Fraud	611374841301	Received	7/1/21	Substantiated	9/1/21
	An allegation that a City employee was taking recyclable materials for personal benefit was investigated and determined to be substantiated. The department took the appropriate corrective action with respect to the identified employee. In addition, staff were trained regarding City policies prohibiting personal use of City property.					
7	Abuse	345453373701	Received	6/3/21	Corrective Action	7/21/21
	An allegation of micro-plastic pollution in storm drains was investigated and resulted in corrective action to clean the affected area. However, no storm drain pollution was confirmed.					
8	Abuse	309441825501	Received	6/8/21	Corrective Action	7/1/21
	An allegation of unchecked erosion from storm drain was investigated and resulted in corrective action to address field conditions. The allegation of unchecked erosion was not substantiated.					
9	Abuse	747758904201	Received	6/11/21	Corrective Action	9/16/21
	An allegation of unfair billing of a utility customer was investigated and closed with corrective action taken.					
10	Safety and Sanitation	930089598201	Received	7/14/21	Corrective Action	8/18/21
	An allegation of safety concerns at a public space resulted in corrective action to remove a dead tree. The tree removal had been initiated before the Fraud Hotline report was received.					
11	Abuse	756657750701	Received	7/16/20	Unsubstantiated	8/4/21
	An allegation that the City is operating smart streetlights without a contract in place was investigated and determined to be unsubstantiated. The City executed a master purchase agreement in 2016.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
12	Abuse	721896077501	Received	9/15/20	Unsubstantiated	8/4/21
	An allegation of abuse of discretion related to City management providing free drinking water to City employees was investigated and determined to be unsubstantiated. No City policy prohibits departments from purchasing and providing drinking water to employees, and in some circumstances, it is provided as required by law.					
13	Fraud	928460223201	Received	1/14/21	Unsubstantiated	7/21/21
	An allegation of workers compensation fraud was investigated and determined to be unsubstantiated.					
14	Fraud	950146516401	Received	1/21/21	Unsubstantiated	7/21/21
	An allegation of industrial leave fraud was investigated and determined to be unsubstantiated.					
15	Fraud	852078053501	Received	1/26/21	Unsubstantiated	9/1/21
	An allegation of workers' compensation fraud was investigated and determined to be unsubstantiated.					
16	Abuse	964774482201	Received	2/10/21	Unsubstantiated	8/4/21
	An allegation of abuse of discretion in a contracting process was investigated and determined to be unsubstantiated.					
17	Abuse	259441651701	Received	4/8/21	Unsubstantiated	8/18/21
	An allegation of a homeowner running a business in a residential zone was investigated and determined to be unsubstantiated.					
18	Waste	747643032701	Received	4/14/21	Unsubstantiated	8/18/21
	An allegation of waste due to Code Enforcement fees not recovering the cost of operation was investigated and determined to be unsubstantiated.					
19	Waste	575916025701	Received	4/15/21	Unsubstantiated	8/4/21
	An allegation of waste related to personal use of City vehicles was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
20	Abuse	347487679901	Received	5/24/21	Unsubstantiated	7/21/21
	An allegation of abuse of discretion in approving contract changes was investigated and determined to be unsubstantiated.					
21	Waste	268642913001	Received	6/3/21	Unsubstantiated	9/1/21
	An allegation of waste of energy related to a sewer pump that is not being maintained was investigated and determined to be unsubstantiated.					
22	Abuse	632602702001	Received	6/14/21	Unsubstantiated	7/21/21
	An allegation of a City department not researching and attempting to contact unclaimed money recipients was investigated and determined to be unsubstantiated.					
23	Abuse	467643597701	Received	7/13/21	Unsubstantiated	8/18/21
	An allegation of unreported accident in a City vehicle was investigated and determined to be unsubstantiated.					
24	Abuse	897909459801	Received	8/11/21	Unsubstantiated	9/15/21
	Allegation of timecard abuse was investigated and determined to be unsubstantiated.					
25	Abuse	383019932001	Received	8/13/21	Unsubstantiated	9/1/21
	An allegation of an unstaffed service counter was investigated and determined to be unsubstantiated.					
26	Abuse	312288972401	Received	4/2/21	No Further Action Necessary	9/1/21
	An allegation of unlicensed sidewalk vendors was reported for enforcement. There are no current City regulations relating to sidewalk vendors. Therefore, enforcement action is not possible.					
27	Substance Abuse	821113395501	Received	5/4/21	No Further Action Necessary	9/16/21
	An allegation of substance abuse by a City employee was closed with no further action because the employee resigned.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
28	Safety and Sanitation	221552488301	Received	6/25/21	No Further Action Necessary	7/21/21
	An allegation of intolerable working conditions due to HVAC not working properly was reviewed, including subsequent information indicating that the issue was resolved. The Fraud Hotline Intake and Review committee determined that no further action was necessary.					
29	Abuse	625199160501	Received	6/28/21	No Further Action Necessary	7/28/21
	An allegation of abuse related to parking citation lacked sufficient information to permit an investigation. No response to our request for additional details was received within 30 days. Per our procedure, the report was closed with no further action.					
30	Abuse	277610519401	Received	2/14/20	Open/Unresolved	
	Allegation regarding abuse of discretion related to confined space pay. Resolution pending meet-and-confer process with recognized employee organizations.					
31	Abuse	553609922301	Received	5/26/20	Open/Unresolved	
	Allegation of abuse of authority by management.					
32	Abuse	358549969501	Received	6/3/20	Open/Unresolved	
	Allegation of abuse related to overtime use.					
33	Employee Relations	784114634601	Received	8/20/20	Open/Unresolved	
	Allegation regarding inappropriate employee relations between managers at a City department.					
34	Safety and Sanitation	694445475301	Received	9/25/20	Open/Unresolved	
	Allegation regarding unfair social distancing policy enforcement at a City department.					
35	Abuse	209266673401	Received	10/27/20	Open/Unresolved	
	Allegation of abuse of authority by management.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
36	Fraud	664581415701	Received	1/22/21	Open/Unresolved	
	Allegation of outside employment fraud by a City employee.					
37	Waste	390267549301	Received	4/6/21	Open/Unresolved	
	Allegation of waste of City equipment.					
38	Abuse	411593046701	Received	4/6/21	Open/Unresolved	
	Allegation of abuse of medical leave.					
39	Abuse	746036542701	Received	4/6/21	Open/Unresolved	
	Allegation of abusive behavior towards staff.					
40	Abuse	742550838701	Received	4/29/21	Open/Unresolved	
	Allegation of abuse of sick leave by a City employee.					
41	Abuse	363675075201	Received	5/20/21	Open/Unresolved	
	Allegation of favoritism by management.					
42	Abuse	713692645601	Received	5/25/21	Open/Unresolved	
	Allegation of abuse of discretion by department management.					
43	Safety and Sanitation	434853736701	Received	6/7/21	Open/Unresolved	
	Allegation of safety concerns at a private residence.					
44	Abuse	924184806601	Received	6/10/21	Open/Unresolved	
	Allegation of abuse of discretion by management in requiring training for department.					
45	Abuse	488790515501	Received	6/16/21	Open/Unresolved	
	Allegation of abusive billing practices related to a utility customer.					
46	Waste	254563671601	Received	6/21/21	Open/Unresolved	
	Allegation of waste related to grant funds.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
47	Abuse	517168977101	Received	6/23/21	Open/Unresolved	
	Allegation of abusive behavior towards a coworker.					
48	Safety and Sanitation	354986158701	Received	7/28/21	Open/Unresolved	
	Allegation of violations of COVID-19 mask guidelines and City policy.					
49	Abuse	823960559201	Received	8/14/21	Open/Unresolved	
	Allegation of abuse of discretion by a supervisor.					
50	Abuse	773860060501	Received	8/14/21	Open/Unresolved	
	Allegation of failure to report environmental hazards.					
51	Abuse	742283434501	Received	8/20/21	Open/Unresolved	
	Allegation of abuse of discretion by City management regarding tree lighting.					
52	Abuse	671126660601	Received	8/20/21	Open/Unresolved	
	Allegation of cover-up of a hazardous materials leak.					
53	Abuse	519742597501	Received	8/20/21	Open/Unresolved	
	Allegation of unfair hiring practices.					
54	Waste	794018213501	Received	8/22/21	Open/Unresolved	
	Allegation of waste regarding unused equipment					
55	Waste	306134047301	Received	8/22/21	Open/Unresolved	
	Allegation of waste regarding unused vehicles.					
56	Abuse	326153608701	Received	8/23/21	Open/Unresolved	
	Allegation of abuse of discretion for not addressing issue reported in Get It Done app.					
57	Abuse	674862983601	Received	8/27/21	Open/Unresolved	
	Allegation of an anti-vaccine social media post by a City employee.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
58	Abuse	425631108801	Received	8/30/21	Open/Unresolved	
	Allegation of abuse by related employees.					
59	Abuse	611536074401	Received	8/30/21	Open/Unresolved	
	Allegation of abuse of medical leave.					
60	Abuse	847765889301	Received	9/2/21	Open/Unresolved	
	Allegation of a City employee working another job on City time.					
61	Abuse	954255018101	Received	9/3/21	Open/Unresolved	
	Allegation of hiring abuse at a City department.					
62	Abuse	594431133901	Received	9/7/21	Open/Unresolved	
	Allegation of a department failing to ensure accurate customer billing.					
63	Abuse	804078784101	Received	9/7/21	Open/Unresolved	
	Allegation of department employees displaying inappropriate symbols in their email signatures.					
64	Abuse	426958793601	Received	9/8/21	Open/Unresolved	
	Allegation of City employees using work hours to conduct political activities.					
65	Abuse	989803403701	Received	9/9/21	Open/Unresolved	
	Allegation of City employee not performing job duties.					
66	Abuse	242673024501	Received	9/9/21	Open/Unresolved	
	Allegation of inappropriate behavior by a department director at a staff meeting.					
67	Abuse	911863984901	Received	9/11/21	Open/Unresolved	
	Allegation of abuse of discretion in following petty cash procedures.					
68	Abuse	644225681101	Received	9/20/21	Open/Unresolved	
	Allegation of abuse of discretion in approving overtime.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
69	Abuse	765057937701	Received	9/29/21	Open/Unresolved	
	Allegation of abuse in a recent building acquisition and misallocation of City funds.					
70	Abuse	640576699001	Received	9/29/21	Open/Unresolved	
	Allegation of using City resources for political activities.					
71	Abuse	738421887601	Received	9/30/21	Open/Unresolved	
	Allegation of violation of a Civil Service Rule.					
72	Abuse	970098590401	Received	9/30/21	Open/Unresolved	
	Allegation of mismanagement of a department.					



**Not in Purview Reports Summary**

**Table 5**, below, summarizes the results of the 17 Fraud Hotline reports that were received during the first quarter of Fiscal Year 2022, but were determined to be not within the purview of the Fraud Hotline and were closed.

**Table 5:****Status of Not in Purview Fraud Hotline Reports**

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Abuse	928134318701	Received	7/6/21	No Further Action Necessary	7/21/21
	An allegation of poor customer service by City employee and supervisor was reviewed by the Fraud Hotline Intake and Review committee and it was determined that no further action was necessary.					
2	Abuse	497051955201	Received	7/19/21	No Further Action Necessary	7/20/21
	An allegation regarding misconduct by a non-City code enforcement officer was referred to appropriate agency for review and possible investigation.					
3	Abuse	944774865001	Received	7/23/21	No Further Action Necessary	8/25/21
	An allegation of damage to personal property caused by a City contractor could not be investigated because the Fraud Hotline reporter did not respond to our requests for permission to use their name within 30 days and an investigation was otherwise impossible. Per our procedures, the report was closed with no further action necessary.					
4	Safety and Sanitation	963120096201	Received	8/1/21	No Further Action Necessary	8/1/21
	An allegation of criminal activity was not in the purview of the Fraud Hotline. The report was referred to SDPD for review and possible investigation.					
5	Abuse	265297825701	Received	8/11/21	No Further Action Necessary	8/11/21
	Duplicate of 997979216501.					

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No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
6	Abuse	323219544901	Received	8/11/21	No Further Action Necessary	8/18/21
	An allegation of abuse of discretion in issuing a parking violation notice and vehicle tow was reviewed by the Fraud Hotline Intake and Review committee and closed with no further action necessary since the appeal procedures are established through State law.					
7	Waste	749445391801	Received	8/22/21	No Further Action Necessary	9/2/21
	Duplicate of 794018213501.					
8	Abuse	874841896501	Received	8/26/21	No Further Action Necessary	8/30/21
	An allegation of poor service from a San Diego County contractor was referred to the appropriate agency for review and possible investigation.					
9	Abuse	644083888001	Received	8/30/21	No Further Action Necessary	9/2/21
	Duplicate of 762614354101.					
10	Fraud	560925120501	Received	9/1/21	No Further Action Necessary	9/30/21
	An unintelligible allegation of fraud was not in the purview of the Fraud Hotline. No further information was provided after 30 days. Per our procedures, the case was closed.					
11	Fraud	849811060801	Received	9/2/21	No Further Action Necessary	9/3/21
	A car wrap fraud scheme was not in the purview of the Fraud Hotline. The reporter was notified and provided with resources. Per our procedures, the Fraud Hotline report was closed since it did not involve City employees, vendors, or operations.					
12	Fraud	631595843701	Received	9/13/21	No Further Action Necessary	9/13/21
	An online fraud scheme was not in the purview of the Fraud Hotline. The reporter was notified and provided with a resource. Per our procedures, the Fraud Hotline report was closed since it did not involve City employees, vendors, or operations.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
13	Fraud	768744787301	Received	9/20/21	No Further Action Necessary	9/20/21
An online fraud scheme was not in the purview of the Fraud Hotline. The reporter was notified and provided with a resource. Per our procedures, the Fraud Hotline report was closed since it did not involve City employees, vendors, or operations.						
14	Fraud	254698566101	Received	9/20/21	No Further Action Necessary	9/30/21
An allegation of food stamp fraud was referred to the appropriate agency for review and possible investigation.						
15	Fraud	871123689001	Received	9/20/21	No Further Action Necessary	9/30/21
Allegation of an apartment rental fraud was not in the purview of the Fraud Hotline. The reporter was referred to SDPD.						
16	Abuse	436159201801	Received	9/29/21	No Further Action Necessary	9/30/21
Duplicate of 765057937701.						
17	Abuse	959151687201	Received	9/29/21	No Further Action Necessary	9/30/21
Duplicate of 765057937701.						

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## **Conclusion**

The Office of the City Auditor is dedicated to ensuring that all reported claims of fraud, waste, and abuse related to City operations are investigated and properly resolved.

In Fiscal Year 2022, we have applied approximately 826 hours administering the Fraud Hotline, coordinating Intake and Review Committee activities, and investigating Fraud Hotline reports. A total of 2,960 hours was budgeted for the year.

I will be prepared to discuss this report at the next available Audit Committee meeting.

Respectfully submitted,



Andy Hanau  
City Auditor

cc: Honorable Mayor Todd Gloria  
Honorable Members of the City Council  
Honorable Mara Elliott, City Attorney  
Jay Goldstone, Chief Operating Officer  
Andrea Tevlin, Independent Budget Analyst

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