
CITY AUDITOR'S QUARTERLY FRAUD HOTLINE REPORT

Fiscal Year 2023

Quarter 1

**Office of the City
Auditor**

City of San Diego



About the Fraud Hotline:

The Office of the City Auditor administers the City's Fraud Hotline program. The primary objective of the Fraud Hotline is to provide a means for a City employee or resident to confidentially report any activity or conduct—related to or involving City personnel, resources, or operations—for which he or she suspects instances of fraud, waste, or abuse.

The City's Fraud, Waste, and Abuse Hotline is operated pursuant to California Government Code §53087.6. The Statute defines fraud, waste, or abuse as "any activity by a local agency or employee that is undertaken in the performance of the employee's official duties, including activities deemed to be outside the scope of his or her employment, that is in violation of any local, state, or federal law or regulation relating to corruption, malfeasance, bribery, theft of government property, fraudulent claims, fraud, coercion, conversion, malicious prosecution, misuse of government property, or willful omission to perform duty, is economically wasteful, or involves gross misconduct."

The statute also requires that investigations conducted pursuant to its authority be confidential except to issue any report of an investigation that has been substantiated, or to release any findings resulting from a completed investigation that are deemed necessary to serve the interests of the public. In any event, the identity of the individual or individuals reporting the improper government activity, and the subject employee or employees, shall be kept confidential.

NAVEX, an independent third-party provider, accepts calls from City employees and the public at **(866) 809-3500** or online at www.sandiego.gov/fraudhotline. Callers can choose to remain anonymous and all information provided via the Hotline will remain confidential. NAVEX prepares a report for each report received and sends them to the Office of the City Auditor via email notification. Reports can also be submitted directly to the Office of the City Auditor, or online by following a link labeled "Fraud, Waste, and Abuse Hotline" on the City Auditor's home page.



THE CITY OF SAN DIEGO

DATE: October 6, 2022

TO: Honorable Members of the Audit Committee

FROM: Andy Hanau, City Auditor

SUBJECT: City Auditor's Quarterly Fraud Hotline Report – Fiscal Year 2023 Quarter 1

Reports Received in the First Quarter of Fiscal Year 2023

During the first quarter of Fiscal Year 2023 (July – September 2022), we received 62 Fraud Hotline reports. Twelve of the new reports were assigned to be investigated by the Office of the City Auditor, and we presented 31 reports to the Intake and Review Committee to be referred to City Departments for investigation and resolution. We also found that 19 reports were not in the purview of the Fraud Hotline and they were closed. **Table 1** on the following page summarizes the types of reports received during Fiscal Year 2023.



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TO REPORT FRAUD, WASTE, OR ABUSE, CALL OUR FRAUD HOTLINE: (866) 809-3500



Table 1:

Reports Received in Fiscal Year 2023

City Auditor Investigations	Qtr 1
Abuse	11
Fraud	1
Subtotal OCA Investigations	12
City Department Investigations	
Abuse	18
Customer Relations	3
Fraud	2
Safety and Sanitation	3
Waste	5
Subtotal Department Investigations	31
Total Reports Received in Purview of Fraud Hotline	43
Direct Referrals, Non-City Reports or Reports Not in Purview of Fraud Hotline	19
Total Reports Received in FY 22	62

Status of Hotline Reports

A total of 62 reports were filed with the Fraud Hotline between July 1, 2022 and September 30, 2022. We determined that 19 of these reports were not in the purview of the Fraud Hotline, leaving 43 reports that were added to the inventory.

In addition to the receipt of 43 new reports requiring investigation, 42 City-related reports remained open and unresolved at the end of the previous quarter, resulting in an active inventory of 85 reports during the first quarter of Fiscal Year 2023. **Table 2**, below, summarizes the Fraud Hotline activity for the first quarter of Fiscal Year 2023.

Of the 85 active reports in our inventory, 52 remain open and unresolved, and 33 were closed. Two City Auditor investigations were closed based on the corrective actions taken by City management, and nine were closed as unsubstantiated or were otherwise resolved with no further action necessary. The allegations made in three Department investigations were found to be substantiated, six were closed with corrective action, and 13 were unsubstantiated or otherwise resolved with no further action necessary.

Table 2:

Status of Fraud Hotline Reports

Report Status	City Auditor Investigations	Referred to Dept.	Total City-Related	Not in Hotline's Purview	Total
Unresolved on 7/1/22	15	27	42	0	42
Received in 1 st Quarter	12	31	43	19	62
Subtotal – Active Inventory	27	58	85	19	104
Reports Closed	-11	-22	-33	-19	-52
Substantiated	-0	-3	-3	-0	-3
Corrective Action	-2	-6	-8	-0	-8
Unsubstantiated/other	-9	-13	-22	-19	-41
Unresolved on 9/30/22	16	36	52	0	52

City Auditor Investigations Summary

Table 3 summarizes the status of the 27 active City Auditor Fraud Hotline investigations during the first quarter of Fiscal Year 2023, including the incident type, report number, date the report was received, a general description of the report, case status, and the final resolution date.

Table 3:

Status of City Auditor Hotline Investigations

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Fraud	617297164201	Received	11/23/21	Corrective Action	7/28/22
	An allegation of fraud related to mandatory COVID-19 vaccine documentation was investigated but not substantiated based on our review of City data. The department took appropriate corrective action with respect to identified employees to ensure compliance with City policy.					
2	Abuse	633752984301	Received	6/21/22	Corrective Action	8/4/22
	An allegation of abuse of discretion related to a City contract was investigated and resulted in corrective action by the department to ensure compliance with City procedures.					
3	Abuse	617896733501	Received	2/16/22	Unsubstantiated	7/13/22
	An allegation of abuse of discretion related to an employment action and appeal was investigated and determined to be unsubstantiated.					
4	Abuse	731985815201	Received	2/25/22	Unsubstantiated	8/9/22
	An allegation of abuse of discretion in assignment of work duties was investigated and determined to be unsubstantiated.					
5	Abuse	907725140901	Received	2/25/22	Unsubstantiated	8/24/22
	An allegation of abuse of discretion related to employee disciplinary actions was investigated and determined to be unsubstantiated.					
6	Waste	441856121801	Received	4/12/22	Unsubstantiated	7/14/22
	An allegation of waste of City funds related to unclassified employee salaries was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
7	Abuse	812524314701	Received	6/3/22	Unsubstantiated	8/24/22
	An allegation of abuse of discretion related to a City contract was investigated and determined to be unsubstantiated.					
8	Abuse	426614431301	Received	7/18/22	Unsubstantiated	8/9/22
	An allegation of unfair fees charged by a City department was investigated and determined to be unsubstantiated.					
9	Abuse	293542047201	Received	7/19/22	Unsubstantiated	8/24/22
	An allegation of abuse of discretion by a department's management was investigated and determined to be unsubstantiated.					
10	Abuse	291087887701	Received	7/29/22	Unsubstantiated	9/26/22
	An allegation of abuse of discretion by City management was investigated and determined to be unsubstantiated. Alleged violations of State laws are currently under investigation by an external government agency.					
11	Abuse	883557141701	Received	5/26/22	No Further Action Necessary	9/21/22
	An allegation of abuse of discretion related to COVID-19 protocols was reviewed. During the course of our investigation, City policy changed in light of State and Federal guidelines. As such, the investigation was closed with no further action necessary.					
12	Abuse	355963460201	Received	7/1/2019	Open/Unresolved	
	Allegation of Public Records Act abuse at a City department. Investigation suspended to avoid interference with pending litigation.					
13	Abuse	963347224301	Received	9/22/21	Open/Unresolved	
	Allegation that safety violations at a City building were not properly disclosed. Investigation suspended to avoid interference with pending litigation.					
14	Abuse	970974628601	Received	2/4/22	Open/Unresolved	
	Allegation of City staff bypassing internal controls to make purchases.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
15	Safety and Sanitation	643441852601	Received	5/23/22	Open/Unresolved	
	Allegation of City employees driving unsafely.					
16	Waste	417447272201	Received	5/23/22	Open/Unresolved	
	Allegation of waste in a City department.					
17	Abuse	859278059601	Received	6/21/22	Open/Unresolved	
	Allegation of abuse of discretion regarding contract payments.					
18	Fraud	700429376201	Received	6/21/22	Open/Unresolved	
	Allegation of fraudulent discounts for City services.					
19	Abuse	639304408301	Received	7/14/22	Open/Unresolved	
	Allegation of abuse of discretion by a department's management.					
20	Abuse	653153553901	Received	8/2/22	Open/Unresolved	
	Allegation of abuse of data reporting.					
21	Fraud	634505515101	Received	8/7/22	Open/Unresolved	
	Allegation of fraud related to a City employee altering a critical document.					
22	Abuse	461755610601	Received	8/25/22	Open/Unresolved	
	Allegation of abuse of discretion related to contracting.					
23	Abuse	962036972501	Received	9/6/22	Open/Unresolved	
	Allegation of abuse of discretion by delaying the processing of a report of building code violations on private property.					
24	Abuse	802128128101	Received	9/6/22	Open/Unresolved	
	Allegation of abuse of discretion regarding Building Code enforcement actions at a private residence.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
25	Abuse	599808672201	Received	9/8/22	Open/Unresolved	
	Allegation of abuse of discretion related to Code Enforcement actions at a private residence.					
26	Abuse	200998099501	Received	9/18/22	Open/Unresolved	
	Allegation of abuse of discretion in hiring.					
27	Abuse	815803990401	Received	9/23/22	Open/Unresolved	
	Allegation regarding abuse of discretion by a City agency.					

City Department Investigations Summary

The City Auditor, through the Intake and Review Committee, reviews the final resolution of reports investigated by the departments to ensure that the department has taken the proper actions to resolve the report. A report whose allegations cannot be substantiated can still result in the department taking corrective, proactive, or preventative measures to reinforce a policy or procedure, improve internal controls, or to improve City operations.

Table 4 below summarizes the status of the 58 active Fraud Hotline investigations conducted by the Departments during the first quarter of Fiscal Year 2023, including the incident type, a general description of the report, and the case status.

Table 4:

Status of Department-Investigated Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Abuse	358698633901	Received	3/20/22	Substantiated	7/20/22
	An allegation of personal use of a City vehicle was investigated and determined to be substantiated. The department took the appropriate corrective action with respect to the identified employee.					
2	Abuse	374523349301	Received	6/28/22	Substantiated	8/17/22
	An allegation of lack of timely responses to a resident's complaints was investigated and determined to be substantiated. The department took the appropriate corrective action with respect to the identified employee and ensured that the reported issues were addressed.					
3	Abuse	880881880801	Received	8/12/22	Substantiated	9/15/22
	An allegation of unsafe driving and blocking sidewalk access by City vehicles was investigated and determined to be substantiated. The department took the appropriate corrective action with respect to the identified employees.					
4	Abuse	938313897001	Received	5/18/22	Corrective Action	7/20/22
	An allegation of a residential water meter that has been broken for over eight months without resolution after multiple calls and emails was investigated and resulted in corrective action to replace the broken meter. Meters are replaced by region with priority given to broken meters.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
5	Abuse	205638078901	Received	6/7/22	Corrective Action	7/7/22
	An allegation of abuse of discretion related to City employees mischarging work time on timecards was investigated. The department took corrective action to improve processes and provide additional training.					
6	Abuse	551477011101	Received	7/1/22	Corrective Action	8/17/22
	Allegation of favoritism in a City department was investigated and was not substantiated. However, the department took corrective action to ensure compliance with policies and procedures.					
7	Abuse	441146492301	Received	7/15/22	Corrective Action	8/31/22
	An allegation of abuse of discretion by supervisors was investigated and resulted in corrective action to remind the individuals about City policy and perceptions.					
8	Abuse	844805434601	Received	8/9/22	Corrective Action	9/14/22
	An allegation of abuse of discretion related to a supervisor's actions was investigated and resulted in corrective action to provide additional training to the supervisor.					
9	Safety and Sanitation	965479315901	Received	8/11/22	Corrective Action	8/31/22
	An allegation of unsecured entry into a City department was in the process of being addressed prior to the Fraud Hotline report. Additional security measures are being implemented.					
10	Fraud	847765889301	Received	9/2/21	Unsubstantiated	7/7/22
	An allegation of a City employee working another job on City time was investigated and determined to be unsubstantiated.					
11	Employee Relations	289315400701	Received	2/2/22	Unsubstantiated	9/28/22
	An allegation of intimidating and threatening behavior towards a coworker was investigated and determined to be unsubstantiated.					
12	Waste	772394825901	Received	2/15/22	Unsubstantiated	8/17/22
	Allegation of waste at a City agency was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
13	Abuse	468111533501	Received	2/19/22	Unsubstantiated	8/4/22
	An allegation of theft of time by an employee was investigated and determined to be unsubstantiated.					
14	Abuse	725462411501	Received	5/20/22	Unsubstantiated	9/28/22
	An allegation of abuse of discretion in hiring was investigated and determined to be unsubstantiated.					
15	Abuse	820517573401	Received	6/10/22	Unsubstantiated	8/17/22
	An allegation of unpermitted work on a residential home was investigated and determined to be unsubstantiated.					
16	Fraud	672439358901	Received	6/21/22	Unsubstantiated	8/3/22
	An allegation regarding an applicant for a City job falsifying information without detection was investigated and determined to be unsubstantiated. City procedures include background checks once a conditional job offer has been extended by a hiring department.					
17	Abuse	796224075601	Received	8/20/22	Unsubstantiated	9/15/22
	An allegation of abuse of City regulations on private property was investigated and determined to be unsubstantiated.					
18	Safety and Sanitation	694445475301	Received	9/25/20	No Further Action Necessary	7/21/22
	An allegation regarding unfair social distancing policy enforcement at a City department was investigated and closed with no further action necessary.					
19	Abuse	294038016901	Received	5/10/22	No Further Action Necessary	8/4/22
	An allegation of favoritism in assigning overtime did not provide enough detail to investigate. The reporter did not respond to posted questions within 30 days so the case was closed with no further action necessary.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
20	Abuse	542605788801	Received	6/21/22	No Further Action Necessary	7/21/22
	An allegation regarding lease payments made to the City was investigated and closed with no further actions necessary based on previous actions and responses from the department.					
21	Abuse	840639331601	Received	6/28/22	No Further Action Necessary	7/6/22
	An allegation of abuse of taxpayer funds related to a political advertisement was reviewed by the Fraud Hotline Intake and Review committee and determined to be outside the purview of the City's fraud hotline. The evidence indicates that no City funds were used in association with the advertisement.					
22	Abuse	457327689801	Received	8/12/22	No Further Action Necessary	8/17/22
	An allegation of abuse of discretion in disciplinary actions was reviewed by the Fraud Hotline Intake and Review Committee. The committee determined that the case should be closed with no further action necessary.					
23	Abuse	277610519401	Received	2/14/20	Open/Unresolved	
	Allegation regarding abuse of discretion related to confined space pay. Resolution pending meet-and-confer process with recognized employee organizations.					
24	Abuse	823960559201	Received	8/14/21	Open/Unresolved	
	Allegation of abuse of discretion by a supervisor.					
25	Abuse	773860060501	Received	8/14/21	Open/Unresolved	
	Allegation of failure to report environmental hazards.					
26	Abuse	671126660601	Received	8/20/21	Open/Unresolved	
	Allegation of cover-up of a hazardous materials leak.					
27	Abuse	425631108801	Received	8/30/21	Open/Unresolved	
	Allegation of abuse of discretion and favoritism by a supervisor.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
28	Fraud	277199349101	Received	12/17/21	Open/Unresolved	
	Allegation of workers compensation fraud by a City employee.					
29	Discrimination	639532919601	Received	2/12/22	Open/Unresolved	
	Allegation of age discrimination by management at a City department.					
30	Abuse	952184922601	Received	3/18/22	Open/Unresolved	
	Allegation of poor customer service in a City department.					
31	Abuse	622385879301	Received	3/19/22	Open/Unresolved	
	Allegation of abuse of discretion related to a City department's compliance with State law.					
32	Fraud	431781530301	Received	4/15/22	Open/Unresolved	
	Allegation of workers compensation fraud by a City employee.					
33	Fraud	839788264301	Received	6/15/22	Open/Unresolved	
	Allegation of Industrial Leave fraud by a City employee.					
34	Abuse	990529248401	Received	6/28/22	Open/Unresolved	
	Allegation of fiscal mismanagement at a City department.					
35	Waste	718818555801	Received	7/1/22	Open/Unresolved	
	Allegation of waste in a City department.					
36	Abuse	944606278601	Received	7/17/22	Open/Unresolved	
	Allegation of threatening behavior by a manager at a City department.					
37	Fraud	958993279701	Received	7/19/22	Open/Unresolved	
	Allegation of a City employee working for an outside employer while on City time.					
38	Abuse	948794830701	Received	7/21/22	Open/Unresolved	
	Allegation of a City agency providing services without a contract.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
39	Abuse	672353955701	Received	7/25/22	Open/Unresolved	
	Allegation of abuse of discretion in hiring.					
40	Abuse	906869478201	Received	7/25/22	Open/Unresolved	
	Allegation of abuse related to laboratory test procedures.					
41	Abuse	780591110201	Received	8/8/22	Open/Unresolved	
	Allegation of abuse related to a work assignment.					
42	Customer Relations	837212321701	Received	8/18/22	Open/Unresolved	
	Allegation of poor customer service in a City department.					
43	Safety and Sanitation	434939210801	Received	8/18/22	Open/Unresolved	
	Allegation of security issues at a City facility.					
44	Waste	942689857501	Received	8/23/22	Open/Unresolved	
	Allegation of waste in a City department.					
45	Abuse	360150800901	Received	8/25/22	Open/Unresolved	
	Allegation of financial mismanagement in a City department.					
46	Waste	790043034501	Received	8/29/22	Open/Unresolved	
	Allegation of waste in a City department.					
47	Safety and Sanitation	362372257601	Received	8/30/22	Open/Unresolved	
	An allegation of a City employee threatening a resident was immediately referred to the department for investigation.					
48	Customer Relations	424663902601	Received	9/1/22	Open/Unresolved	
	Allegation of poor customer service in a City department.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
49	Abuse	601902135801	Received	9/2/22	Open/Unresolved	
	Allegation of abuse of overtime by City employees.					
50	Waste	265270455401	Received	9/3/22	Open/Unresolved	
	Allegation of waste in a City department.					
51	Abuse	933839309401	Received	9/4/22	Open/Unresolved	
	Allegation of a City employee working a second job.					
52	Waste	329636669001	Received	9/6/22	Open/Unresolved	
	Allegation related to facilities maintenance in a City department.					
52	Abuse	399247748601	Received	9/11/22	Open/Unresolved	
	Allegation of abuse of authority in a City department.					
54	Abuse	941807087901	Received	9/13/22	Open/Unresolved	
	Allegation of abuse of time by a City employee.					
55	Abuse	726563526101	Received	9/14/22	Open/Unresolved	
	Allegation of a City vendor not complying with labor requirements.					
56	Fraud	289677743301	Received	9/19/22	Open/Unresolved	
	Allegation of timecard fraud.					
57	Customer Relations	860687128001	Received	9/20/22	Open/Unresolved	
	Allegation of poor customer relations in a City department.					
58	Abuse	361513612401	Received	9/21/22	Open/Unresolved	
	Allegation of a code violation at a business.					

Not in Purview Reports Summary

Table 5, below, summarizes the results of the 19 Fraud Hotline reports that were received during the first quarter of Fiscal Year 2023, but were determined to be not within the purview of the Fraud Hotline and were closed.

Table 5:**Status of Not in Purview Fraud Hotline Reports**

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Abuse	748284472701	Received	7/4/22	No Further Action Necessary	7/5/22
	An allegation regarding a non-City agency was referred to the appropriate agency for review and possible investigation.					
2	Abuse	797664013601	Received	7/8/22	No Further Action Necessary	7/18/22
	An incomplete report was entered in error. Per our procedures, the report was closed with no further action necessary.					
3	Fraud	380394868101	Received	7/14/22	No Further Action Necessary	7/18/22
	Duplicate of 639304408301					
4	Miscellaneous	568086740501	Received	7/18/22	No Further Action Necessary	7/18/22
	Duplicate of 748284472701					
5	Abuse	556933847901	Received	7/19/22	No Further Action Necessary	7/19/22
	Duplicate of 639304408301					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
6	Miscellaneous	925196506301	Received	7/29/22	No Further Action Necessary	8/3/22
	An allegation of a parking dispute at a residential complex was not in the purview of the City's Fraud Hotline. The reporter was notified of the appropriate agency to report the issue. Per our procedures, the report was closed.					
7	Abuse	522398457301	Received	8/1/22	No Further Action Necessary	8/3/22
	An allegation of misuse of a handicapped parking space on private property was not in the purview of the City's Fraud Hotline. The reporter was notified of the appropriate agency to report the issue. Per our procedures, the report was closed with no further action necessary.					
8	Abuse	279413686401	Received	8/2/22	No Further Action Necessary	8/3/22
	An allegation regarding special event parking rates was reviewed by the Fraud Hotline Intake and Review committee and determined not to contain allegations within the purview of the City's Fraud Hotline to investigate. Per our procedures, the report was closed.					
9	Employee Relations	950171629401	Received	8/11/22	No Further Action Necessary	8/19/22
	An allegation of abuse of discretion by a supervisor was reviewed by the Fraud Hotline Intake and Review committee and determined to be outside the purview of the Fraud Hotline. The reporter was provided with resources that may offer support.					
10	Miscellaneous	955476636901	Received	8/12/22	No Further Action Necessary	8/15/22
	An incomplete report was closed with no further action necessary since it lacked sufficient details. The call was terminated before the caller could receive instructions for follow-up.					
11	Abuse	884080494701	Received	8/19/22	No Further Action Necessary	9/14/22
	An allegation of abuse of City resources by a City employee was reviewed by the Fraud Hotline Intake and Review committee. No current City policy prohibits employees from using City electricity to charge a personally-owned electric vehicle. However, City policy may change as additional electric vehicle charging stations are installed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
12	Fraud	604008938301	Received	8/28/22	No Further Action Necessary	8/29/22
	An allegation of fraud by a non-City employee was not in the purview of the Fraud Hotline. Per our procedures, the reporter was notified and the report was closed with no further action necessary.					
13	Abuse	492163519801	Received	9/2/22	No Further Action Necessary	9/14/22
	An allegation of abuse of discretion regarding COVID vaccination policies was reviewed by the Fraud Hotline Intake and Review committee and closed with no further action necessary since the City's policies were based on direction from State and Federal authorities.					
14	Waste	521036616101	Received	9/14/22	No Further Action Necessary	9/14/22
	An allegation of waste related to street sweeping policy and practice was reviewed by the Fraud Hotline Intake and Review committee and determined to be outside the purview of the Fraud Hotline to investigate because the allegation was related to a Citywide policy decision that must be addressed through the legislative process or operational policy changes.					
15	Abuse	992502340001	Received	9/16/22	No Further Action Necessary	9/16/22
	An allegation of wage abuses at a private business was not in the purview of the City's Fraud Hotline. The issue was already reported to the appropriate government agency. Per our procedures, the report was closed with no further action necessary.					
16	Miscellaneous	690770554301	Received	9/19/22	No Further Action Necessary	9/20/22
	An incomplete allegation was closed with no further action necessary. The same allegation was later submitted as part of a complete report.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
17	Miscellaneous	234017951001	Received	9/19/22	No Further Action Necessary	9/20/22
	An allegation regarding criminal activity was not in the purview of the Fraud Hotline. The reporter was notified of the appropriate agency to report the issue. Per our procedures the report was closed.					
18	Miscellaneous	951394159401	Received	9/20/22	No Further Action Necessary	9/20/22
	An allegation regarding water waste was not in the purview of the City's Fraud Hotline to investigate. The reporter was referred to the appropriate City department to report the waste. Water waste may be reported by calling 619-533-5271 or emailing waterwaste@sandiego.gov .					
19	Abuse	253191746101	Received	9/21/22	No Further Action Necessary	9/22/22
	Duplicate of 725462411501					

October 6, 2022

Conclusion

The Office of the City Auditor is dedicated to ensuring that all reported claims of fraud, waste, and abuse related to City operations are investigated and properly resolved.

In Fiscal Year 2023, we applied approximately 841 hours administering the Fraud Hotline, coordinating Intake and Review Committee activities, and investigating Fraud Hotline reports. A total of 2,960 hours was budgeted for the year.

I will be prepared to discuss this report at the next available Audit Committee meeting.

Respectfully submitted,



Andy Hanau
City Auditor

cc: Honorable Mayor Todd Gloria
 Honorable Members of the City Council
 Honorable Mara Elliott, City Attorney
 Jay Goldstone, Chief Operating Officer
 Charles Modica, Independent Budget Analyst
