



## **Community C.A.R.E. Event**

*(Coordinated Access to Resources & Engagement)*

**Council District 2 | December 6-8, 2022**

### **Summary**

Community Coordinated Access to Resources and Engagement (C.A.R.E.) Events employ a multi-agency effort, consisting of the City of San Diego Coordinated Outreach personnel, the County of San Diego Health and Human Services, and an array of community partners to engage individuals experiencing unsheltered homelessness in identified priority areas. Field outreach teams canvas the area to engage unsheltered folks and connect them to supportive services. The event provides access to case management, health education, public benefits, mental health and substance abuse treatment, primary care referrals, and access to hygiene kits, transportation, and basic essentials.

### **Base of Operations**

The base of operations was located in the parking lot of Bonita Cove on Mariners Way (just off the south side of West Mission Bay Drive) to accommodate the spacing requirements for partnering agencies and the County Live Well Mobile Unit.



### **Daily Schedule**

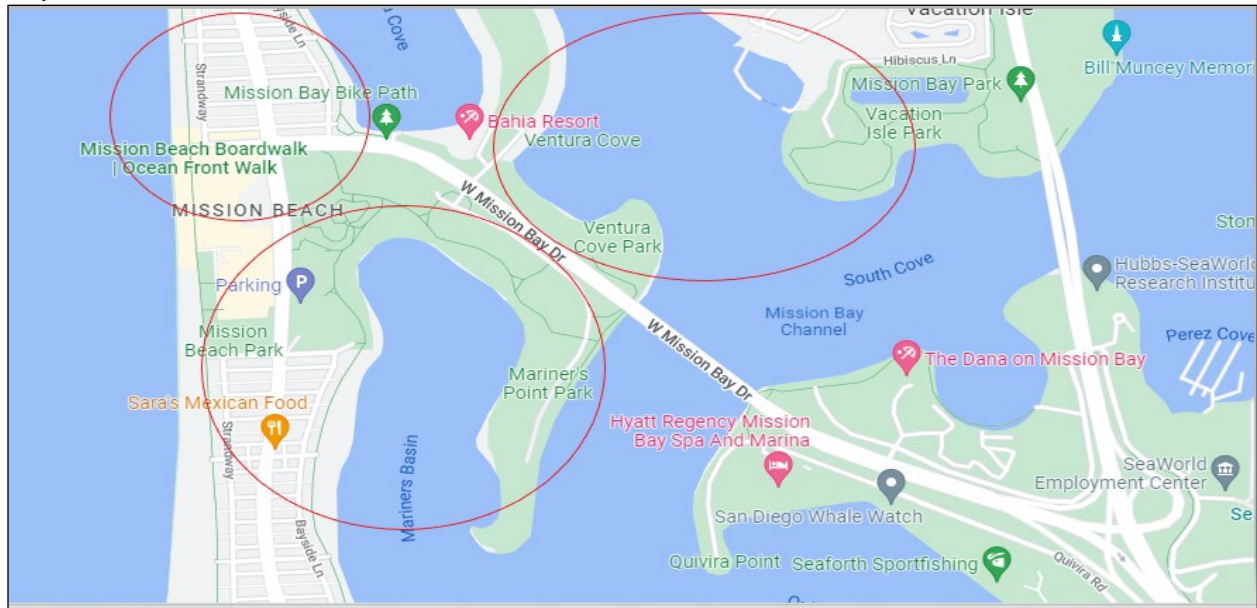
- 7:30am – 8:15am:  
Base of Operations set up 8:15am:  
Huddle–Stand Up to review focus areas and on-site services
- 8:30am-12:00pm:  
Field Teams deployed to identified locations
- 8:30am-12:30pm:  
Base of Operations with tables for Behavioral Health/Mental Health, County Benefits, Case Management-Housing Solutions, and Intake.
- 12:30 -1:00pm:  
Teams return to the Base of Operations and assist breakdown and loading of equipment.

## **Timeline**

<b>TASK</b>	<b>START DATE</b>	<b>END DATE</b>
Community C.A.R.E. Event	12/06/2022	12/08/2022
Data Collection & Evaluation	01/03/2023	01/17/2023
After Action Report		

## **Focus Area**

The locations of focus were the public parks and beaches located north and south of W. Mission Bay Drive.



## **On-Site Mobile Access to Resources & Service Schedule:**

<b>Service</b>	<b>12/6</b>	<b>12/7</b>	<b>12/8</b>	<b>Details about eligibility</b>
DMV Transportation @ 10:30am	X	X	X	Only 4 clients per day – must have had a CA ID after 11/15/2012
Self Sufficiency (EBT, MediCAL, GR)	X	X	X	NO NEW GR request after 11:30am
Birth Certificates			X	For the purpose of acquiring a CA ID only
PHN Vaccinations (COVID & MPX)		X		Harm Reduction provided
Mobile Medical - wound care			X	Access to GR Disability extensions
Veterinarian Services		X		Vaccinations & Wellness Check
Cell phone access	X	X	X	Photocopy of Picture ID & N.O.A accepted for address verification
Veteran Services		X	X	Access to VA benefits & eligibility
Case Management	X	X	X	Enrollment based on vulnerability needs
Field Outreach	X	X	X	In Field Outreach offering transportation to the base of operations
NPD Homeless Outreach Team			X	



## Service Partners

AGENCY/ORGANIZATION	ROLE
Homelessness Strategies and Solutions	Operation Coordination
San Diego Housing Commission	Coordinated Intake & Shelter Referral
Regional Task Force on Homelessness	Homeless Management Information System
People Assisting the Homeless Outreach Specialist (RapidResponse)	Outreach Specialist (RapidResponse)
People Assisting the Homeless Outreach Specialist (MobileResolution)	Outreach Specialist (Mobile Resolution)
Alpha Project	Outreach Specialist
Family Health Center	Healthcare for the Homeless Outreach Specialist, Harm Reduction
County of San Diego – Office of Homeless Solution	Benefits Specialist (CalFresh, General Relief, MediCal)
County of San Diego – Office of Homeless Solutions	Outreach Social Worker/HDAP
County of San Diego – Public Health	COVID & MPX Vaccinations, Harm Reduction
N.A.M.I.	Mental Health Outreach/Social Security Advocacy/Job Development
Uplift San Diego	DMV Transportation, Supportive Services
City Net	Caltrans ROW Outreach Workers
VA – Homeless Outreach	Outreach Social Workers
San Diego Youth Services	TAY Outreach Specialist & PEER Support
Father Joe Villages Street Health Outreach	Mobile Clinic (wellness exams, vision, hearing, mental health and referral to PCP)
Health Care in Action	Mobile Clinic (wellness exams, vision, hearing, mental health and referral to PCP)

## Outcomes

<b>Client Encounters**</b>	
Base of Operations Intakes	108
<b>County of San Diego – Office of Homeless Solutions</b>	
General Relief	29
CalFresh	27
MediCal	11
Client Encounters/Case Inquiries	68
<b>Street Health/Medicine Outreach</b>	
Field Assessments	8
<b>County of San Diego – Public Health</b>	
COVID Vaccination	2
Flu Vaccination	3
MPX Vaccination	3
Harm Reduction Education/NarCan/Condoms	14
<b>Shelter</b>	
Single Adult	3
Shelter Request	15
<b>On Site Case Management</b>	
Cell Phone – Wireless Access	27
DMV Transportation – ID Applications	10
Out of State/In State Birth Certificate	21
Added to the Community Que	8
Street Based Case Management Enrollments	7

<b>Housing Referrals***</b>	18
Rapid Rehousing (RRH)	1
Permanent Supportive Housing (PSH)	3
Housing and Disability Advocacy Program (HDAP)	2
CalAIM Enhanced Care Program	1
Veteran Affairs Supportive Housing (VASH)	1
Supportive Services for Veteran Families	1
Safe Haven (Transitional Housing)	2
Emergency Shelter	1
Independent Living Facility (ILF)	1
Transitional Age Youth Program (TAY)	1
Family Reunification Program	1
Safe Parking	3

\*Includes client encounters, County services, shelter placements and basic needs. Street Based Case Management enrollments are included in the total Street Outreach Client Encounters.

\*\*The 'Instances of Services' and 'Encounters' numbers may include clients that engaged more than one time throughout the week, i.e., duplicates.

\*\*\*Housing referral includes pending and enrolled status since the event concluded as of 2/5/2023.



## **Overview**

Council District 2 is a large area comprised of the following neighborhoods: Clairemont, Midway, Mission Bay, Mission Beach, Old Town, Ocean Beach, and Point Loma. Ongoing field assessments conducted by the City of San Diego Homeless Strategies and Solutions Department, as well as the feedback provided by outreach specialists, input from community inquiries, and reports submitted through Get It Done, informed this coordinated deployment of resources to focus on areas in and around the Mission Bay. The concentrated encampments are near public beaches and parks, where restroom and shower facilities are easily accessible. Onsite and in-field resources included: case management, health education, vaccinations, public benefits, substance abuse, and primary care referrals available, as well as access to hygiene kits, DMV transportation, and other basic essentials. Over the 3-day event, upwards of 30 staff across 17 different organizations participated on any given day.

The encampments continue to be comprised of single adults; almost 80 percent of the clients are over 40 years of age, and about 10% are new to homelessness. God's Kitchen, a nonprofit organization, provided hot breakfast on Wednesday and Thursday mornings at the Bonita Cove. Those individuals getting breakfast were connected to services. Observations indicate a display of mental health issues; pets are prevalent amongst the single adult population; and the rules associated with a shelter are a primary hesitancy to leave the area to access them.

During the 3-day event, seven individuals were newly enrolled in street-based case management and will continue to work with an outreach specialist to address the barriers associated with their episode of homelessness. Although 15 individuals expressed interest in entering an emergency shelter, shelter space was only available to 3 individuals. Separately, 67 clients received assistance in obtaining public benefits, and 10 received transportation assistance to access identification at the DMV.

Overall, 26 individuals accessing services at the base of operations are actively working with street-based case management in pursuit of opportunities to end their episode of homelessness. Since the event's end (December 8), 18 individuals have been connected to either temporary interventions or identified for a permanent housing resource since the event concluded. The outreach specialists assigned to this community will continue to engage individuals residing in these focus areas and pursue any available housing opportunities or interventions to meet the needs of clients already involved in case management services.