



SAN DIEGO
HOUSING
COMMISSION

Focused Outreach Event Council District 8

Summary

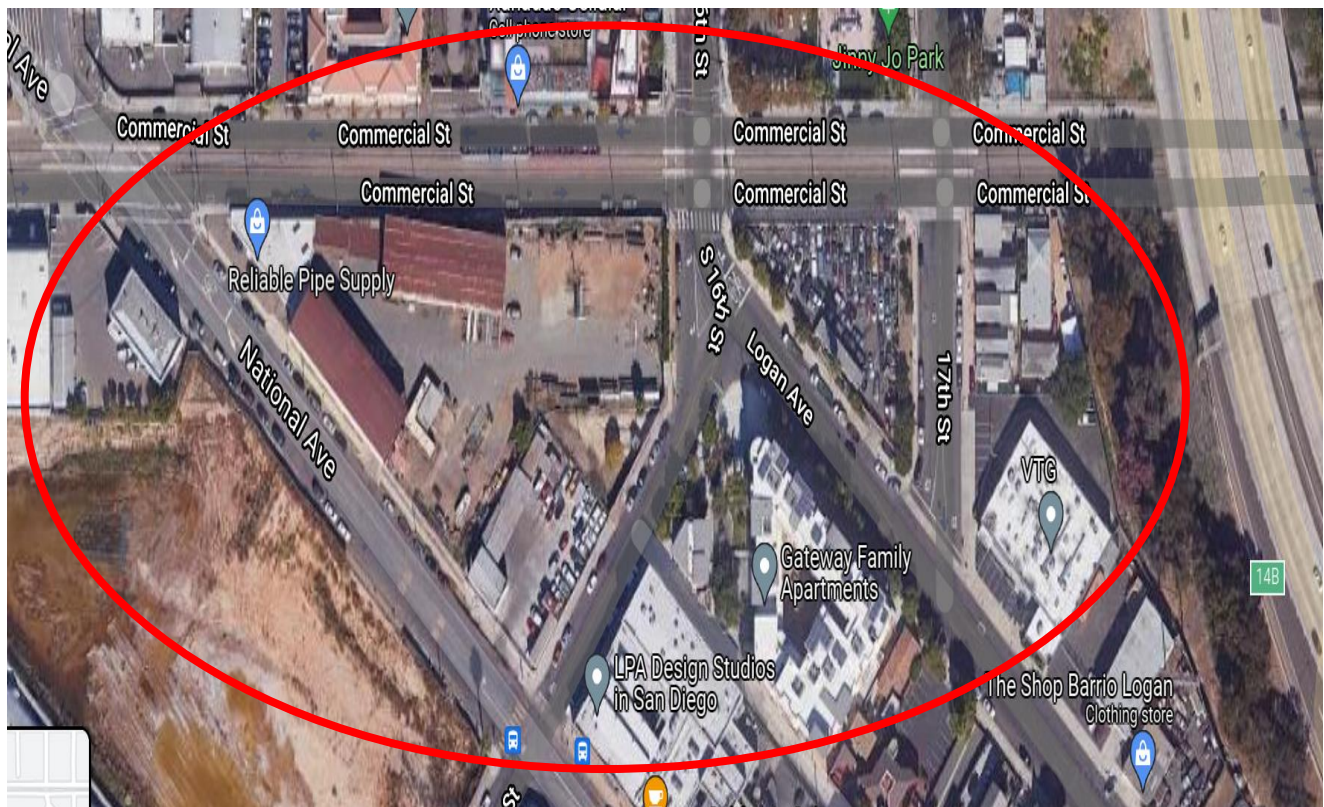
Employ a multidisciplinary outreach team consisting of City funded outreach personnel, the County of San Diego and community partners to engage individuals experiencing unsheltered homelessness in identified priority areas.

Site Description – Barrio Logan

The primary area of focus is defined by S. 16th St, National Ave and Commercial St in the Barrio Logan community. The encampment is comprised of roughly 75 tents and/or man-made structures with an estimated population of 200 individuals.

The following locations were also included in the footprint of the Focused Outreach Event;

- Commercial Ave: S 16th St to S 22nd St
- Logan Ave: Beardsley St to S 16th St





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West Side of S. 16th Street



East Side of S. 16th Street

Base of Operations

The base of operations provides the necessary space for partnering organizations and outreach specialist to engage clients in accessing supportive services such as case management, family reunification, diversion counseling, CalFresh, Medical, General Relief and primary care. This also serves as a distribution point for hygiene products, lunch bags, snacks and refreshments. During this event it will be located at 920 S. 16th Street at the intersection of Logan Avenue and parallel to Reliable Pipe Supply. Due to inclement weather on Tuesday, February 15th the base of operations was not activated but outreach staff and service partners continued infield activities.





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Timeline

TASK	START DATE	END DATE
Planning Meetings	1/31/2021	2/11/2022
Focused Outreach Event	2/15/2022	2/17/2022
Data Collection	2/21/2022	3/7/2022
After Action Report	3/7/2022	3/18/2022

Participating Service Partners

AGENCY/ORGANIZATION	ROLE
San Diego Housing Commission	Operations Coordinator
People Assisting the Homeless	Outreach Specialist (RapidResponse & Street Based Case Managers)
Father Joe's Villages	Street Based Case Managers
County of San Diego – Office of Homeless Solutions	Benefits Specialist (CalFresh, General Relief, MediCal)
County of San Diego – Office of Homeless Solutions	HSSA Outreach Homeless Team -Social Worker
Downtown San Diego Partnership	Diversion Specialist Team & Family Reunification
Uplift San Diego	ID Vouchers, DMV Transportation
N.A.M.I.	Mental Health Counseling, Social Security Advocacy, Employment Readiness
Father Joe's Village Street Health	Mobile Clinic (wellness exams, vision, hearing, mental health and referral to a primary care provider)
Neighborhood Policing Division Homeless Outreach Team	Homeless Outreach Team (Thursday)
Regional TaskForce on Homelessness	Community Outreach Coordinator



OUTCOMES

Client Interactions, Supportive Services and Shelter Placements

Instances of Service*	570
Client Encounters**	133
Walk Up	120
Street Outreach	13
County of San Diego – Office of Homeless Solutions	26
General Relief	13
CalFresh	12
MediCal	1
Shelter Placement	6
Single Adult	6
Permanent or Longer Term Housing	1
Family Reunification	1
Basic Needs Assistance (i.e. food, water, hygiene kits)	404

*Includes Client Encounters, County Services, Shelter Placements and Basic Needs Assistance. Street Based Case Management enrollments are included in the total Street Outreach Client Encounters.

**The 'Instances of Services' and 'Encounters' numbers may include clients that engaged more than one time throughout the week, i.e. duplicates.

Enrolled In Street Based Case Management	35
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Housing Referrals	6
Permanent Supportive Housing	4
Rapid Rehousing	2
Assessed and Enrolled in the Coordinated Entry System*	11

*Includes check-in on Community Que to maintain client enrollment in Coordinated Entry System.



SUMMARY

Council District 8 is currently serviced by five street based case managers with one being specifically assigned to cover the Barrio Logan community. This team maintains an active presence and provides intensive street based case management for individuals experiencing homelessness. In addition, 10% of the Rapid Response Team's time is spent responding to Get It Done service requests in the Council District, which equates to one additional full time position. Ongoing field assessments conducted by outreach specialist identified a series of encampments bounded by S 16th St, National Ave and Commercial St with an estimated population of 200 individuals. Portions of Logan Ave and the Commercial St corridor were also included in the focus area. The site is permanently noticed for abatements and is serviced by Environmental Services on Tuesday & Thursday mornings.

Between February 15th and February 17th, a multidisciplinary team comprised of Outreach Specialists, County Benefit Specialists, Outreach Specialist, Street Based Case Managers and other Community partners, canvassed the target areas to engage individuals experiencing unsheltered homelessness and to facilitate connections to supportive services. Resources included access to ongoing case management, health education, public benefits, mental health, substance abuse and primary care referrals as well as access to hygiene kits, transportation and basic essentials. Due to inclement weather on Tuesday, February 15th, the base of operations was not activated, however, client engagements occurred in the field to provide basic service needs assistance and rain ponchos. In total, 19 staff from 10 separate organizations participated in the Focused Outreach event.

While most clients were happy to receive resources from support staff during at the base of operations, there was a general hesitancy to engage with staff in the field. Feedback from staff indicated that clients had a perception that outreach staff were associated with law enforcement. Substance abuse and co-occurring mental health issues were acute conditions amongst the population. The encampment is largely comprised of single adults, couples or households with familial relations. A distinguishing feature of the encampment was the presence of multigenerational households residing in a singular or cluster of tents. A majority of clients that engaged with support staff identified San Diego as their place of birth and the surrounding community as their primary place of residence prior to being homeless. During the three-day event, 6 individuals were placed into shelter, 35 individuals were enrolled in street based case management and will continue to work with an outreach specialist to address their instance of homelessness. In addition, 1 client reunified with family members out of state, 3 clients matched to a housing resource now have a pending move-in date and 3 clients have pending referrals to a housing resource through the Coordinated Entry System. Street Based Case Managers assigned to the community will continue to engage individuals residing in the focus areas as well as to provide ongoing services for clients enrolled in case management services.