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## Focused Outreach Event Council District 8

### Service Model

Employ a multidisciplinary outreach team consisting of City funded outreach personnel, the County of San Diego and community partners to engage individuals experiencing unsheltered homelessness in identified priority areas.

### Location(s)

- Barrio Logan (80– 100 individuals)
  - 16<sup>th</sup>-Logan Ave
  - 16<sup>th</sup>-Commercial Ave
  - National Ave-Commercial Ave
  - Commercial Ave-16<sup>th</sup>
  - Logan Ave-17<sup>th</sup>
- Logan Heights (20-25 Individuals)
  - Memorial Park

### Site Description – Barrio Logan

The area of focus is the S. 16<sup>th</sup> Street/National Ave/Commercial Ave block in the Barrio Logan District; a dense unsheltered population reside on the triangle block of National Ave to S. 16<sup>th</sup> Street. The closest address locator is 920 S 16<sup>th</sup> Street, San Diego CA 92101.



**Site Description – Logan Heights**

The area of focus is the northeast corner of Memorial Park; an encampment of 20-25 unsheltered population reside on the corner of Ocean View Blvd and 30<sup>th</sup> St. The closest address locator is 2975 Ocean View Blvd, San Diego CA 92101.



**Timeline**

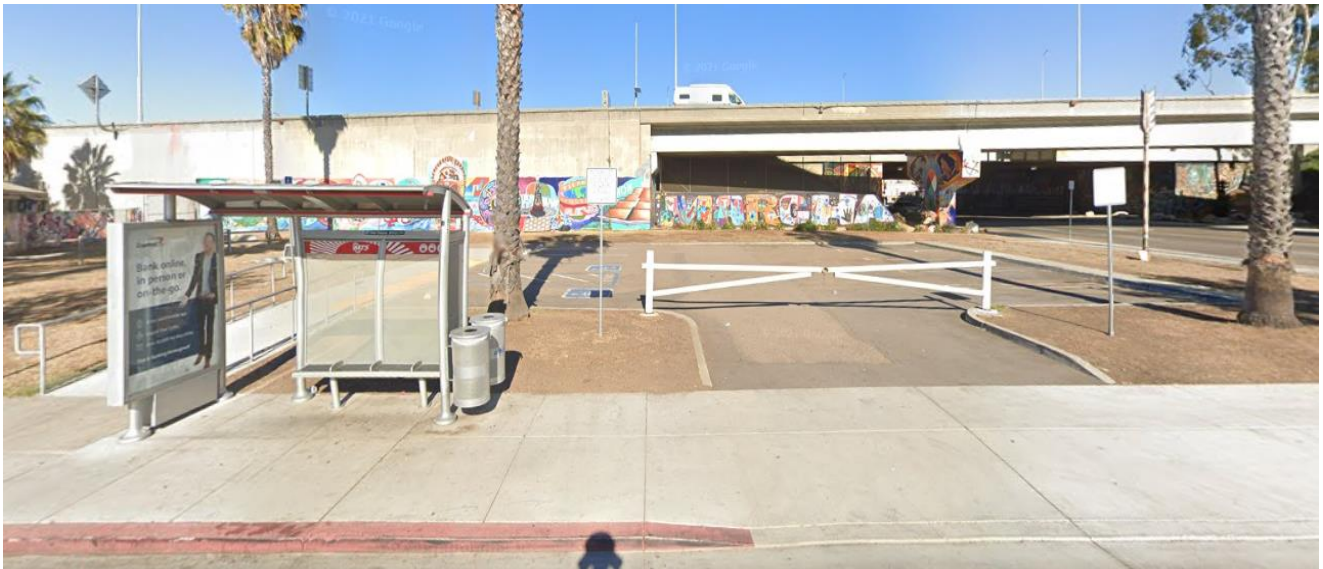
TASK	START DATE	END DATE
Planning Meetings	4/11/2022	4/18/2022
Focused Outreach Event	4/19/2022	4/21/2022
Data Collection & Evaluation	4/22/2022	4/29/2022
After Action Report	5/2/2022	5/06/2022



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## **Base of Operations**

The base of operations will be located at 1880 Logan Ave adjacent to the Paradise Senior Community Center and at the intersection of Logan Ave and Cesar Chavez Parkway. The parking lot is gated and access granted by SDPD HOT each morning @ 7:30am.





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**Participating Providers**

AGENCY/ORGANIZATION	ROLE
San Diego Housing Commission	Operations Coordination
Regional Taskforce on Homelessness	Community Outreach Coordinator
People Assisting the Homeless	Outreach Specialist (RapidResponse)
People Assisting the Homeless	Outreach Specialist (MobileResolution)
Father Joe’s Village – St Vincent de Paul	Outreach Specialist (Mobile Resolution)
Alpha Project	Outreach Specialist
County of San Diego – Office of Homeless Solutions	Benefits Specialist (CalFresh, General Relief, MediCal)
County of San Diego – Office of Homeless Solutions	Outreach Social Worker
Downtown San Diego Partnership	Diversion Specialist Team (Family Reunification)
N.A.M.I.	Mental Health Outreach/Social Security Advocacy/Job Development
San Diego Rescue Mission	Outreach Specialist, Mission Academy Transitional Living
Uplift San Diego	DMV Transportation, Supportive Services
CityNet	Caltrans ROW Outreach Workers
Father Joe’s Village Street Health - FQHC	Mobile Clinic (wellness exams, vision, hearing, mental health and referral to PCP)
VA – Homeless Outreach	Outreach Social Workers
Courage to Call	Veteran Outreach Specialist
MHS Serial Inebriate Program	Peer Support Specialist
Catholic Charities – Rachel’s Women’s Center	Behavioral Outreach Specialist



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San Diego Youth Services

TAY Outreach Specialist & PEER  
Support



## OUTCOMES

### Client Interactions, Supportive Services and Shelter Placements

<b>Instances of Service*</b>	<b>356</b>
<b>Client Encounters**</b>	<b>137</b>
Walk Up	68
Street Outreach	72
<b>County of San Diego – Office of Homeless Solutions</b>	<b>95</b>
General Relief	2
CalFresh	10
MediCal	5
Client Encounters/Care Coordination	78
<b>County of San Diego – Public Health</b>	<b>3</b>
COVID Vaccination	2
Flu Vaccination	1
<b>Shelter Placement</b>	<b>14</b>
Single Adult	13
Families with Minor Children	1
<b>Basic Needs (i.e. food, water, clothing, hygiene kits)</b>	<b>81</b>
<b>Housing Referrals</b>	<b>26</b>
Permanent Supportive Housing	3
Rapid Rehousing	2
Added to the Community Que	1
Community Que – Enrollment Update	20

\*Includes client encounters, County services, shelter placements and basic needs. Street Based Case Management enrollments are included in the total Street Outreach Client Encounters.

\*\*The 'Instances of Services' and 'Encounters' numbers may include clients that engaged more than one time throughout the week, i.e. duplicates.



## OVERVIEW

Building on the ongoing street-based case management activities and previous focused outreach events, a multidisciplinary team revisited the encampment to reengage unsheltered clients in the Barrio Logan and Logan Heights communities. Barrio Logan is assigned one dedicated street-based case manager, and currently maintains an active caseload of 16 unsheltered individuals. Logan Heights is serviced by two part time street-based case managers working with a combined active caseload of 13 individuals. In total, five outreach staff are assigned to engage unsheltered individuals in Council District 8, the second-highest allocation of outreach resources of all nine Council Districts.

Ongoing field assessments conducted by outreach specialists indicate the consistent presence of an encampment, estimated to be comprised of around 200 individuals, concentrated along 16<sup>th</sup> St, National Ave and Commercial St, commonly known as the Triangle Lot. The composition of the Barrio Logan encampment continues to be comprised of single adults, couples, or households with generational familial relations. A majority of the clients that spoke with outreach staff or accessed services at the base of operations, identified the surrounding community as their primary place of residence and birth. Due to public health and sanitation concerns, the Environmental Services Department has permanently posted the sidewalks within the Triangle lot for cleanings on Tuesday & Thursday mornings. Additional focus was placed on engaging clients in Logan Heights where a growing encampment had been identified. This included areas around Memorial Park, 30<sup>th</sup> St and Ocean View Blvd. The size of the encampment is estimated to be around 20-25 individuals. The composition of the Memorial Park encampment consisted of single adult males, a majority of which indicated they had chronic physical disability.

Between April 19<sup>th</sup> and April 21<sup>st</sup>, Outreach Specialists including County Benefit Specialists, Street Based Case Managers, and other Community partners deployed into both target areas to engage individuals living unsheltered homelessness and facilitate connections to supportive services. Resources included access to ongoing case management, health education, public benefits, mental health, substance abuse, primary care referrals, and access to hygiene kits, transportation, DMV, and other essentials that were available at the base of operations each day. On average, 24 staff from 16 separate organizations participated in the Focused Outreach event on a daily basis.

A majority of the clients who engaged staff at the base of operations were more willing to connect with resources than during the previous event in February. There still remains a general hesitancy in both encampments to engage with staff in the field and feedback from staff indicated that substance abuse and co-occurring mental health issues were core factors preventing engagements within both communities.

Eight new clients were enrolled in street-based case management during the three day event. In total, 20 individuals experiencing unsheltered homelessness in both communities are “active” in the community que and awaiting an eligible housing resource.