SAN DIEGO COMMUNITY REVIEW BOARD ON POLICE PRACTICES

STANDARD OPERATING PROCEDURES

Effective Date: August 19, 2018

Adopted:

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July 20, 2018

San Diego City Council
Kevin Faulconer
Mayor

Approved as to form:

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Office of City Attorney

Date
The responsibility of responding to complaints against the San Diego Police Department (SDPD) is shared between SDPD, primarily the Internal Affairs (IA) Department, and the San Diego Community Review Board for Police Practices (CRB). The collaborative relationship between the two is important for a fair and objective process that gives serious consideration to citizens and SDPD officers equally. The process is improved by both organizations working together. While cooperation is key, independence of each organization is crucial and is supported by a basic division of effort. SDPD provides independent investigations of complaints. CRB provides an independent review and evaluation of the SDPD investigations. Complaints are submitted either through CRB or at multiple locations with SDPD. Each complaint is initially analyzed by SDPD Internal Affairs (IA) for the number, type and category of allegations contained within the complaint.

1. **Complaint Categorization**

   Currently, all complaints containing one or more Category 1 allegation(s) are investigated by IA and reviewed by CRB. Category 1 encompasses allegations of arrest (false arrest), force (excessive force), discrimination, slur and criminal conduct. Complaints containing only Category 2 allegations are investigated by the Subject Officer's division. Category 2 encompasses courtesy, procedure (including search and seizure), conduct and service. Complaints containing both Category 1 allegation(s) and Category 2 allegation(s) are investigated by IA and reviewed by CRB. The CRB may audit Category 2 complaints not associated with a Category 1 complaint pursuant to the process approved by the Board on May 23, 2017 which will be reflected in the Board bylaws.

2. **SDPD Participation**

   Since CRB reviews SDPD investigations and the review material is of a confidential nature, SDPD investigates complaints and assumes responsibility to support the CRB review process. Coordination between SDPD and CRB is required throughout the process starting with complaint intake, through preparation of the case file, discussion during CRB review (including any Team requests for additional allegations or additional investigation +as well as any disagreement), and, finally, preparation for presentation at a Closed Meeting of the full Board. All complaints, regardless of whether they are originated through the CRB complaint process or an alternative process, are investigated by SDPD.

3. **SDPD Complaint Investigations**

   Each complaint regarding an officer, whether generated through the CRB or an alternate process is investigated by SDPD. Each complaint handled by Internal Affairs (IA) is assigned to an investigating officer. Complaints that are handled by an SDPD division are
assigned to an investigating officer. The investigating officer is responsible for completing a thorough investigation and writing an investigative report that is fair to both the complainant(s) and subject officer(s). Results of IA investigations are documented in the Investigator's Report. The Investigator's Report and related material are collected and provided for CRB review. A complaint may contain more than one allegations. At the conclusion of the investigation IA makes one of the following findings for each allegation, if there are multiple allegations:

I. Sustained – the Department member committed all or part of the alleged acts of misconduct;

II. Not Sustained – the investigation produced insufficient information to clearly prove or disprove the allegations;

III. Exonerated – the alleged act occurred was justified, legal and proper, or was within policy

IV. Unfounded – the alleged act did not occur.

The Investigator’s Report and all related material including the finding(s) are forwarded to the CRB for their review.

4. CRB Case Review

The CRB reviews the Investigator’s Report and all related material including the finding(s) by IA and conducts its review. Cases are assigned to teams by the Executive Director. The Case Review Team (Team) reviews the Investigator’s Report and all related materials and develops a Case Review Team report (Report). That Report includes a review of the finding(s) by IA with the Team making one of the following conclusions:

I. Agree – The finding(s) by IA is correct;

II. Agree with Comment – The finding(s) by IA is correct and additional information from the case review should be noted; or

III. Disagree with Comment – The finding(s) by IA is incorrect.

Upon conclusion of the case review, the Team presents the Report including the conclusion to the full Board in Closed session. The Board hears the case and takes action regarding the final disposition of the case. The results of the Board action are provided to the complainant and the case is closed.

In the case the Board considers every possible finding and is unsuccessful in reaching the required majority vote to indicate a position on one or more findings the Board may close the case by vote of the Board as a failure to achieve consensus or they may refer the case to the Mayor or designee for review and adjudication.

In order to facilitate the review of the materials necessary for assigned CRB case review activities, space within the IA office will be made available to members of the CRB. Office supplies, a copy machine and secure shred collection bin will be available for CRB members.
conducting assigned case review activity.

The City Charter Article V, Section 43(d) states that CRB has the "authority to independently refer a completed citizen complaint investigation to the grand jury, district attorney, or any other governmental agency authorized by law to investigate the activities of a law enforcement agency" and further stipulates that no rules for the Board can interfere with this authority. Other governmental agencies could include the Department of Justice or Federal Bureau of Investigation.

In all cases where there is disagreement with an IA finding, disagreements are recorded and highlighted in semiannual reports to the Mayor and City Council.

5. Case Review Logistics

Space within the IA office will be made available for CRB case review activities. Office supplies, CRB forms, a copy machine and secure shred collection bin will be available for CRB members.

6. Shooting Review and In-Custody Death Cases

An Officer Involved Shooting (OIS) case is initiated automatically by an incident in which as SDPD officer fires a gun at a person. An In-Custody Death (ICD) case is initiated automatically by the death of a subject in the custody of SDPD. There is extensive investigation into an OIS or an ICD by the SDPD Homicide Unit and by the District Attorney. Upon the conclusion of those investigations IA prepares a report that is reviewed by CRB. Generally speaking the OIS and ICD cases are handled by Teams in the same manner as complaints within the CRB jurisdiction.

7. Review of SDPD Discipline by CRB

When disciplinary action is taken against an officer as a result of a sustained finding of misconduct, the Chief of Police or designee will notify the Board. The original Case Review Team will be assigned to review the discipline. If any member of the original Case Review Team is no longer serving on the Board, the Board Chair will assign a replacement with priority given to members who attended the original case presentation.

The Team will evaluate the disciplinary action and decide by majority vote whether to agree or disagree on the following:

I. Agree or Disagree that the reported discipline is consistent with the SDPD Discipline Matrix; and

II. Agree or Disagree that the discipline imposed was appropriate.

Upon conclusion of the Team’s review, the Board hears the case and may take action regarding the final disposition of the review.
8. **Mayoral Review and Evaluation of Cases Referred by CRB**

The Mayor or designee may be requested to review and evaluate a case or discipline by a majority vote of the Board. The completed review shall be presented by the Executive Director to the Board.

9. **Policy Recommendation**

It is the objective of the Board to advocate for policies which promote fair and humane policing and also ensure the safety of both citizens and police officers. Subsequent to the review and evaluation process, the Board may recommend improvements in policy, procedures or training of police officers to the Mayor and/or Chief of Police.

Additionally, in consideration of issues other than complaints, the Board may address a substantive item, other than one arising in the course of reviewing a particular case, if it determines that (1) the substantive matter impacts the work of the Board; and (2) because of its training and experience, the Board has expertise on the matter at hand. The Board may discuss the issue and make a recommendation, by majority vote to the Mayor and/or Chief of Police.