



CITY OF SAN DIEGO – 1222 FIRST AVE., SAN DIEGO, CA 92101

PUBLIC NOTICE

Date: Sept. 24, 2020

Subject: System Upgrade to OpenDSD This Friday at 6 p.m.

On Friday, Sept. 25, starting at 6 p.m. through 10 p.m., OpenDSD will be taken offline to complete network upgrades. During the four-hour maintenance window, customers will be unable to apply for permits.

During the partial downtime, the following services will be available:

- Accepting Payments
- Code Enforcement Investigations
- Open Counter
- Inspections, if requested for after-hours
- Virtual Inspections, if requested for after-hours
- Permit Online Request Form
- Project Status Service online
- Zoning and Parcel Information Portal (ZAPP)

All efforts will be taken to complete the necessary upgrade before the anticipated completion time. We ask that customers please plan accordingly and thank you for your understanding as we complete this necessary maintenance work on OpenDSD.

COVID-19 Information

Stay informed about COVID-19 by visiting the [City's COVID-19 Information page](#), the [Center for Disease Control website](#) and the [County of San Diego Health and Human Services](#) website.

Email Updates

Visit sandiego.gov/dsd-email to keep up-to-date with DSD via email.