

**Technical Advisory Ad Hoc Committee (TAC) Agenda
October 28, 2020
11:30 a.m. to 1 p.m.
VIRTUAL HEARING**

The TAC advises the Development Services Department (DSD) on improvements to the development review process using communication, technology and best business practices to reduce processing times and better serve its customers and citizens of San Diego. TAC meetings support #DigitalDSD, a DSD initiative to modernize its workplace systems and cost-effectively leverage technology to increase productivity and improve service delivery. This ad hoc committee will meet through December 2020 and serves to provide feedback on this process. Users of DSD's permitting systems are welcome to participate and provide comments on this effort.

COVID-19 Meeting Protocols: During the current State of Emergency and in the interest of public health and safety, TAC meetings will be conducted by teleconference and/or videoconference. Please check the TAC Agenda [webpage](#) for updated information.

If you would like to participate in the virtual meeting, we ask that you sign into Teams at 11:20AM so we can begin the meeting promptly at 11:30AM.

Participate in the Meeting:

- Participate online. Please use this link to join the meeting electronically: [Join Microsoft Teams Meeting](#)
- Call into the meeting by dialing *67 +1 323-813-7079. When prompted, type in Conference ID: 647 437 926#
Note: In order to protect your personal information, please dial *67 before dialing the call-in number for the meeting. This will prevent your phone number from being visible to others.

Representatives from the following stakeholder groups have expressed interest in TAC meetings by subscribing at sandiego.gov/dsd-email.

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| <input type="checkbox"/> Accessibility Community | <input type="checkbox"/> Biocom Life Science Association of California | <input type="checkbox"/> Permit Consultants |
| <input type="checkbox"/> American Council of Engineering Companies (ACEC) | <input type="checkbox"/> Building Industry Association (BIA) | <input type="checkbox"/> San Diego Association of Realtors |
| <input type="checkbox"/> American Institute of Architects (AIA) | <input type="checkbox"/> Business Improvement District Council (BID Council) | <input type="checkbox"/> San Diego Regional Chamber of Commerce |
| <input type="checkbox"/> American Planning Association (APA) | <input type="checkbox"/> In-Fill Developers | <input type="checkbox"/> San Diego Regional Economic Development (EDC) |
| <input type="checkbox"/> American Society of Landscape Architects (ASLA) | <input type="checkbox"/> Industrial Environmental Association (IEA) | <input type="checkbox"/> Small Business Advisory Board |
| <input type="checkbox"/> Associated General Contractors (AGC) | <input type="checkbox"/> Land Use & Housing | <input type="checkbox"/> Southern California Rental Housing Association (SCRHA) |
| | <input type="checkbox"/> National Association for Industrial and Office Parks (NAOIP) | <input type="checkbox"/> Sustainable Energy Advisory Board |

1) Announcements

2) Discussion/Action/Informational

- A. DSD Operational Update During COVID-19: JC Thomas (15 minutes)
- B. DSD Virtual Counter Service – Customer Experience and Feedback: Alfred Bajet (30 minutes)
- C. Permitting Online Hybrid and Accela Implementation: JC Thomas (15 Minutes)
- D. DSD’s New BluePrint Subcommittee Reports (20 minutes)
 - Communication: Rimah Khouri-Velez/Scott Robinson
 - Policy: Gary Geiler/Michelle Sokolowski
 - Process/Organizational Effectiveness: George Ghossian/Kelly Charles
 - Technology: JC Thomas/Leslie Sennett

3) Future Agenda Items (5 minutes)

4) Adjourn – Next meeting: Wednesday, November 18, 2020 – One week early due to Thanksgiving Holiday