



Development
Services

SERVICE IMPACTS NOTICE

Attention All DSD Customers:

In June 2017, DSD will replace its current Project Tracking System with a new web-based system called Accela Citizens Access.

Effectively immediately, due to ongoing staff trainings in preparation for the implementation of Accela, customers may experience longer than normal wait times for walk-in service, as well as delays in project reviews and inspections.

We are striving to minimize the impact of this transition and expect to be back to our standard performance levels by July 30, 2017.

Development Services apologizes for any inconvenience, and we appreciate your patience.