

San Diego Police Department - Communications Division 911 Report								
FEB 2017								
Total 911 Calls	44,531							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	42,027	736	430	918	264	149	7	44,531
	94.38%	1.65%[96.03%]	0.97%[97%]	2.06%[99.06%]	0.59%[99.65%]	0.33%[99.98%]	0.02%[100%]	100%
Avg Answer Time in seconds	2.71							
Avg Talk Time in seconds	113.43							
Busiest Day for 911	Mon	02/27/17	1,917					
Busiest Hour for 911	6-7pm		135					
Total Monthly Calls	89,071	911 Received 44,531	Admin Received 42,792		10-Digit Emer 1,748			

San Diego Police Department - Communications Division 911 Report								
MARCH 2017								
Total 911 Calls	49,117							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,804	680	479	784	225	126	19	49,117
	95.29%	1.38%[96.67%]	0.98%[97.65%]	1.60%[99.25%]	0.46%[99.71%]	0.26%[99.97%]	0.04%[100%]	100%
Avg Answer Time in seconds	2.48							
Avg Talk Time in seconds	111.54							
Busiest Day for 911	Thurs	03/09/17	1,747					
Busiest Hour for 911	4-5pm		115					
Total Monthly Calls	101,133	911 Received 49,117	Admin Received 50,030		10-Digit Emer 1,986			