

San Diego Police Department - Communications Division 911 Report								
FEBRUARY 2018								
Total 911 Calls	47,326							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	41,955	1,336	959	1,966	683	404	23	47,326
	88.65%	2.82%[91.47%]	2.03%[93.5%]	4.15%[97.65%]	1.44%[99.09%]	0.85%[99.94%]	0.05%[99.99%]	100%
Avg Answer Time in seconds	4.69							
Avg Talk Time in seconds	109							
Busiest Day for 911	Fri.	2/9/18	1,988					
Busiest Hour for 911	5-6pm							
Total Monthly Calls	90,528	911 Received 47,326	Admin Received 41,897	10-Digit Emer 1,305				

San Diego Police Department - Communications Division 911 Report								
MARCH 2018								
Total 911 Calls	51,108							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,091	1,305	920	1,835	569	371	17	51,108
	90.18%	2.55%[92.73%]	1.80%[94.53%]	3.59%[98.12%]	1.11%[99.23%]	0.73%[99.96%]	0.03%[99.99%]	100%
Avg Answer Time in seconds	4.15							
Avg Talk Time in seconds	119							
Busiest Day for 911	Sat.	3/31/18	1,876					
Busiest Hour for 911	7-8pm							
Total Monthly Calls	98,969	911 Received 51,108	Admin Received 46,390	10-Digit Emer 1,471				