



**COUNCILMEMBER CHRIS CATE  
CITY OF SAN DIEGO  
SIXTH DISTRICT**

**M E M O R A N D U M**

**DATE:** May 25, 2017

**TO:** Eduardo Luna, City Auditor

**FROM:** Councilmember Chris Cate

**SUBJECT:** Fiscal Year 2018 Citywide Risk Assessment and Audit Work Plan

It is my pleasure to offer recommendations for inclusion in the Annual Risk Assessment and Audit Work Plan:

**Red Curb Installation Process**

The City of San Diego allows for the installation of red curbs through development regulations set forth by the Development Services Department or via citizen requests submitted to the Transportation and Stormwater Department (TSW). Upon further evaluation, it has become apparent that coordination between these departments needs improvement. TSW does not utilize a strict criteria for evaluating new requests, and the City is not effectively distinguishing between existing, new, and illegal red curb installations. As a result, areas in District 6 with limited available public parking are continuing to see this commodity disappear. The City should develop better monitoring systems to track installations across multiple departments and incorporate a more strict criteria for red curb requests that take existing parking supplies into consideration.

**Alleyway Maintenance Operations**

Since the 2013 audit of Street Division's pothole repair operations, the City has vastly improved its methodology to address reported potholes and bettered its system of tracking requests. While this crucial City service has been enhanced, pothole repair operations within the City's many alleyways remain a concern for San Diego residents and business owners. Requests for repairs often go unmet for weeks and at times, months. Understanding operations in these areas may not receive the same level of priority, the City should reevaluate how pothole repair crews are deployed to these locations and identify efficiencies to address requests in a timelier manner.

**Interactive Mapping Coordination Action Tool (IMCAT)**

The City of San Diego's Interactive Mapping Coordination Action Tool is a project tracking platform used to provide key updates to San Diego residents and businesses on a wide variety of City infrastructure projects. However, IMCAT is not updated on a regular basis, thus resulting in outdated and inaccurate information distributed to the public. The process by which IMCAT is monitored and updated should be reviewed to ensure this tool is properly maximized for the benefit of alerting the public to critical infrastructure projects in their neighborhoods.

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