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Department Description

The San Diego Public Library (SDPL) system serves the educational, cultural, business, and recreational needs of San Diego's diverse communities through its collection of more than 5.0 million items, including e-books and audiovisual materials, 3,136 periodical subscriptions, 1.9 million government publications, and over 235,347 books in 25 languages other than English. The library catalog and many of its resources can be accessed electronically in all library facilities and via the Internet. The Library serves a population of over 1.3 million residents of the City of San Diego, which encompasses an area of 342 square miles. The Library system consists of the Central Library, 35 branch libraries, and the adult literacy program (READ/San Diego).

The Department's mission is:

To inspire lifelong learning through connections to knowledge and each other

The Department's vision is:

The place for opportunity, discovery, and inspiration

Goals and Objectives

Goal 1: Foster a safe and engaging environment

- Provide a high quality workforce
- Maintain and improve facilities
- Sustain a relevant and attractive collection

Goal 2: Broaden access to library resources

- Provide opportunities for the public to explore technology
- Develop an equitable approach to library services

Goal 3: Be a model for innovative programs and services

- Assess community needs
- Explore alternative service models
- Create an atmosphere for participation

Goal 4: Establish a strong library presence within San Diego

- Cultivate strategic partnerships
- Strengthen social media presence

Key Performance Indicators

	Performance Indicator	FY2017 Target	FY2017 Actual	FY2018 Target	FY2018 Projection	FY2019 Target
1.	Annual attendance at adult programs	200,000	154,605	205,000	101,882	150,000
2.	Annual attendance at juvenile programs	310,000	262,692	315,000	294,004	300,000
3.	Annual circulation per capita	5.00	4.83	5.00	3.72	5.00
4.	Number of patrons using Internet resources provided by the Library ¹	N/A	N/A	N/A	1,076,885	1,100,000
5.	Percentage increase in number of library visitors	2.00%	-5.02%	2.00%	2.18%	2.00%
6.	Percentage increase in participation in literacy and educational programs	10%	N/A	10%	N/A	10%
7.	Percentage increase in participation in technology programs	10%	N/A	10%	N/A	10%
8.	Percentage of overall satisfaction on program evaluations	75%	N/A	80%	80%	80%
9.	Percentage of patron satisfaction ²	90%	N/A	90%	90%	90%
10.	Percentage increase in social media presence ³	N/A	N/A	N/A	N/A	10%

^{1.} Beginning in Fiscal Year 2018, internet use consists of computer reservation sign-up report totals combined with Wi-Fi usage report totals.

^{2.} A measurement system was developed to track patron satisfaction in Fiscal Year 2018.

^{3.} This was a new performance indicator for Fiscal Year 2018. A measurement system was developed to track social media presence during Fiscal Year 2018.

Department Summary

	FY2017 Actual	FY2018 Budget	FY2019 Proposed	F	Y2018–2019 Change
FTE Positions (Budgeted)	475.86	453.72	444.59		(9.13)
Personnel Expenditures	\$ 35,475,965	\$ 38,910,208	\$ 38,721,199	\$	(189,009)
Non-Personnel Expenditures	15,431,328	15,286,150	16,760,088		1,473,938
Total Department Expenditures	\$ 50,907,293	\$ 54,196,358	\$ 55,481,287	\$	1,284,929
Total Department Revenue	\$ 4,613,794	\$ 4,532,285	\$ 2,655,941	\$	(1,876,344)

General Fund

Department Expenditures

	FY2017 Actual	FY2018 Budget	FY2019 Proposed	FY	2018–2019 Change
Branch Libraries	\$ 28,673,721	\$ 29,370,804	\$ 30,347,694	\$	976,890
Central Library	18,198,453	20,793,568	21,461,851		668,283
Library Administration	4,035,119	4,031,986	3,671,742		(360,244)
Total	\$ 50,907,293	\$ 54,196,358	\$ 55,481,287	\$	1,284,929

Department Personnel

	FY2017 Budget	FY2018 Budget	FY2019 Proposed	FY2018–2019 Change
Branch Libraries	295.93	283.65	290.02	6.37
Central Library	158.43	151.57	139.07	(12.50)
Library Administration	21.50	18.50	15.50	(3.00)
Total	475.86	453.72	444.59	(9.13)

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Support for Information Technology Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements.	0.00	\$ 1,534,006	\$ -
Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	378,093	-
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	373,144	-
Mission Hills Library Addition of 1.00 Librarian 2, 0.50 Library Clerk, 0.12 Library Aide, and associated non-personnel expenditures to support the new Mission Hills Library.	1.62	198,346	-
Janitorial Services Addition of non-personnel expenditures to support janitorial services at the Central Library.	0.00	129,744	-

Significant Budget Adjustments (Cont'd)

	FTE	Expenditures	Revenue
San Ysidro Library Addition of 0.50 Librarian 2, 1.25 Library Aide, and associated non-personnel expenditures to support the new San Ysidro Library.	1.75	125,953	-
Non-Standard Hour Personnel Funding Funding allocated according to a zero-based annual review of hourly funding requirements.	0.00	52,846	-
Payment Services Addition of non-personnel expenditures associated with the new payment system at libraries.	0.00	20,000	-
One-Time Reductions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2018.	0.00	(102,725)	-
Reduction of Non-Personnel Expenditures Reduction of non-personnel expenditures associated with transportation costs, office supplies, and miscellaneous services.	0.00	(382,205)	-
Facility Maintenance Consolidation Transfer of 12.50 FTE positions and associated non- personnel expenditures to the Public Works Department for the centralization of facilities maintenance functions.	(12.50)	(1,042,273)	-
Revised Revenue Adjustment to reflect revised revenue projections.	0.00	-	99,607
Automatic Renewal Program Reduction of revenue due to the implementation of the automatic renewal program for library materials.	0.00	-	(475,951)
Library Foundation Revenue Reduction of revenue received from the San Diego Public Library Foundation.	0.00	-	(1,500,000)
Total	(9.13)	\$ 1,284,929	\$ (1,876,344)

Expenditures by Category

	FY2017		FY2018		FY2019		FY2018-2019	
		Actual		Budget		Proposed		Change
PERSONNEL								
Personnel Cost	\$	20,278,959	\$	20,428,100	\$	20,896,368	\$	468,268
Fringe Benefits		15,197,005		18,482,108		17,824,831		(657,277)
PERSONNEL SUBTOTAL		35,475,965		38,910,208		38,721,199		(189,009)
NON-PERSONNEL								
Supplies	\$	2,744,736	\$	2,525,899	\$	2,297,778	\$	(228,121)
Contracts		6,160,281		6,252,444		6,215,340		(37,104)
Information Technology		2,565,902		2,421,798		3,955,804		1,534,006
Energy and Utilities		2,674,795		2,875,724		3,170,881		295,157
Other		85,879		125,150		65,150		(60,000)
Transfers Out		1,198,726		1,000,000		1,000,000		-
Capital Expenditures		1,009		30,000		-		(30,000)
Debt		-		55,135		55,135		-
NON-PERSONNEL SUBTOTAL		15,431,328		15,286,150		16,760,088		1,473,938

Expenditures by Category (Cont'd)

	FY2017	FY2018	FY2019	FY2018-2019
	Actual	Budget	Proposed	Change
Total	\$ 50,907,293	\$ 54,196,358	\$ 55,481,287	\$ 1,284,929

Revenues by Category

	FY2017		FY2018		FY2019	FY2018-2019	
		Actual		Budget	Proposed	Change	
Charges for Services	\$	1,557,456	\$	1,579,053	\$ 1,202,709	\$ (376,344)	
Fines Forfeitures and Penalties		2,938		3,500	3,500	-	
Other Revenue		2,025,833		2,018,200	518,200	(1,500,000)	
Rev from Money and Prop		714,744		706,532	706,532	-	
Rev from Other Agencies		312,541		225,000	225,000	-	
Transfers In		283		-	-	-	
Total	\$	4,613,794	\$	4,532,285	\$ 2,655,941	\$ (1,876,344)	

Personnel Expenditures

	ei Expenditures					
Job Number	Job Title / Wages	FY2017 Budget	FY2018 Budget	FY2019 Proposed	Salary Range	Total
	ies, and Wages			.,		
-	· •	3.00	3.00	3.00	ድጋር <u>ድጋር</u> ድጋር 170 ድ	112 010
	Account Clerk				\$32,530 - \$39,170 \$	113,919
	Administrative Aide 1	1.00	1.00	1.00	38,181 - 46,002	46,002
	Administrative Aide 2	6.00	7.00	7.00	43,983 - 53,028	355,396
	Assistant Management Analyst	9.86	8.30	8.30	45,938 - 55,843	420,697
	Assistant Management Analyst	3.00	3.00	3.00	45,938 - 55,843	157,624
	Associate Management Analyst	1.00	1.00	1.00	55,843 - 67,489	67,489
20000119	Associate Management Analyst	1.00	1.00	1.00	55,843 - 67,489	55,843
20000201	Building Maintenance Supervisor	1.00	1.00	0.00	63,901 - 77,265	-
20000224	Building Service Technician	4.00	4.00	0.00	34,421 - 40,975	-
20001108	City Librarian	1.00	1.00	1.00	32,788 - 179,712	160,115
20000539	Clerical Assistant 2	1.00	0.00	0.00	30,919 - 37,257	-
20000354	Custodian 2	7.50	7.50	0.00	27,116 - 32,273	-
20001174	Deputy Library Director	2.00	2.00	2.00	48,516 - 178,445	231,392
20000924	Executive Secretary	1.00	1.00	1.00	44,993 - 54,404	54,404
20000290	Information Systems Analyst 2	1.00	1.00	1.00	55,843 - 67,489	67,489
20000998	Information Systems Analyst 4	1.00	1.00	1.00	68,971 - 83,561	68,971
20000377	Information Systems Technician	3.00	3.00	3.00	43,983 - 53,028	150,039
90000594	Librarian 2	11.57	9.25	9.25	51,546 - 62,074	523,306
20000594	Librarian 2	54.00	52.00	53.50	51,546 - 62,074	3,192,613
20000910	Librarian 3	26.00	28.00	28.00	57,089 - 69,315	1,929,923
20000596	Librarian 4	26.00	26.00	26.00	62,740 - 76,191	1,959,179
90000600	Library Aide	69.63	55.60	55.97	21,615 - 25,934	1,318,230
20000600	Library Aide	33.00	33.00	34.00	21,615 - 25,934	879,683
90000597	Library Assistant	8.63	6.90	6.90	42,199 - 50,880	320,678
20000597	Library Assistant	54.00	54.00	54.00	42,199 - 50,880	2,671,002
	Library Clerk	7.67	6.17	6.17	33,154 - 40,115	225,504
	Library Clerk	113.00	113.00	113.50	33,154 - 40,115	4,484,063
	Library Technician	8.00	8.00	8.00	34,056 - 41,125	318,012
	,	0.00	0.00	2.23	,	,

Personn	el Expenditures <i>(Cont'd)</i>										
Job			Y2017	FY20		FY2019					
Number	Job Title / Wages	В	udget	Budg	get	Proposed	Sal	ary R	ange		Total
20000770	Literacy Program Administrator		1.00	1.	.00	1.00	75,	181 -	91,059)	91,059
20000680	Payroll Specialist 2		2.00	2.	.00	2.00	35,	753 -	43,166	i	78,919
20001222	Program Manager		2.00	2.	.00	2.00	48,	516 -	178,445	;	222,095
20000927	Senior Clerk/Typist		2.00	2.	.00	2.00	37,2	257 -	44,950)	74,514
20000312	Senior Department Human Resources Analyst		1.00	0.	.00	0.00	61,3	322 -	74,128	}	-
20000773	Senior Library Technician		1.00	1.	.00	1.00	39,0	084 -	47,292	2	47,292
20000015	Senior Management Analyst		2.00	2.	.00	2.00	61,3	322 -	74,128	;	148,256
20000992	Supervising Librarian		5.00	5.	.00	5.00	72,6	603 -	87,665	;	438,325
20000970	Supervising Management Analyst		1.00	1.	.00	1.00	68,9	971 -	83,561		83,561
	Bilingual - Regular										61,152
	Budgeted Vacancy Savings										(565,921)
	Master Library Degree										379,413
	Sick Leave - Hourly										53,715
	Termination Pay Annual Leave										12,415
FTE, Salar	ies, and Wages Subtotal	4	75.86	453.	72	444.59				\$	20,896,368
,	<u> </u>			2017		FY2018		F	Y2019		′2018–2019
				ctual		Budget			posed		Change
Fringe Ber	nefits										
_	Offset Savings	\$	111	1,462	\$	109,630	\$	10	01,221	\$	(8,409)
Flexible Be	enefits		4,291	1,530		5,316,060		5,2	23,293		(92,767)
Long-Term	n Disability			0,736		-			-		-
Medicare				3,130		285,466			93,309		7,843
	t-Employment Benefits		2,529			2,721,453			28,295		6,842
	edical Trust			1,443		14,797			17,249		2,452
Retiremen				3,348		15,683			16,907		1,224
Retiremen			5,925			7,945,527			76,001		(569,526)
Retiremen	gement Administration			3,841 0,777		35,287 458,489			36,574 69,030		1,287 10,541
	ntal Pension Savings Plan			5,777 6,718		1,168,479			29,563		61,084
	ment Insurance			4,877		35,671			29,303 34,472		(1,199)
	Compensation			5,232		375,566			98,917		(76,649)
	nefits Subtotal	\$	15,197		\$	18,482,108	\$		24,831	\$	(657,277)

Total Personnel Expenditures

38,721,199