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### **Department Description**

The Personnel Department is governed by the Civil Service Commission as authorized by the City Charter, Article VIII. The duties and responsibilities of the Personnel Department are to provide supervision over the selection, promotion, and removal of all classified employees, and to maintain a competitive merit system that provides equal opportunity for all applicants.

The Personnel Department consists of the following: the Liaison Section, the Exam Management & Recruiting Section, the Certification/Payroll Records Section, the Classification Section, the Services/Administration Section, and the Organizational Management/Personnel Administration Section, as well as the Equal Employment Investigation Office. The Liaison Section provides advice and assistance to employees, supervisors, and City management regarding personnel issues requiring knowledge and interpretation of City Charter and Civil Service Commission Rules and Regulations. The Exam Management & Recruiting Section promotes employment opportunities for the City, reviews and evaluates employment applications, and coordinates recruitment processes. The Certification/Payroll Records Section reviews citywide payroll, maintains confidential records of all City employees, and certifies eligible lists to the hiring departments. The Equal Employment Investigation Office investigates complaints and charges of discrimination made by City employees, applicants, and others. The Classification Section conducts classification and compensation studies. The Services/Administration Section provides budget and administrative support to all other sections in the Department and coordinates the Civil Service Commission's monthly meetings and disciplinary appeal hearings. The Organizational Management/Personnel Administration Section manages positions and the citywide organizational structure and maintains employee master data.

Since its inception in 1915, the Civil Service Commission is committed to preserving a merit system that provides equal opportunity employment through the ethical and consistent application of Civil Service Commission rules. The Personnel Department has, and will continue to, proactively offer the highest quality personnel services to meet and support the needs of its customers in order to develop a diverse and productive workforce.

The Department's mission is:

#### Excellence in personnel services

To view Personnel's fiscal year achievements visit https://www.sandiego.gov/empopp/didyouknow

# **Goals and Objectives**

#### Goal 1: Continue to attract, develop, and retain a well-qualified and diverse workforce

Participating in career fairs throughout San Diego County.

#### Goal 2: Continue to provide excellent customer service tailored to the needs of our customers

• Responding to customer inquiries in a timely manner.

#### Goal 3: Facilitate the professional growth of our City employees through career development

Providing the City's workforce with information on the resources available for career development.

# **Key Performance Indicators**

	Performance Indicator	FY2017 Target	FY2017 Actual	FY2018 Target	FY2018 Projection	FY2019 Target
1.	Number of Appointing Authority Interview Trainings offered (AAIT)	15	25	15	15	15
2.	Number of Employee Performance Evaluation Trainings offered (EPRP)	15	13	15	15	15
3.	Number of days classification and compensation studies conducted and completed by Classification Section	19	19	23	22	22
4.	Number of days to issue certification to hiring departments (without recruitment)	12	11	12	11	11
5.	Number of days to issue certification to hiring departments when recruitment is required	59	58	59	57	57

**Department Summary** 

	FY2017	FY2018	FY2019	FY	2018-2019
	Actual	Budget	Proposed		Change
FTE Positions (Budgeted)	71.00	69.99	68.99		(1.00)
Personnel Expenditures	\$ 7,163,557	\$ 7,606,397	\$ 7,861,997	\$	255,600
Non-Personnel Expenditures	952,383	1,047,505	998,340		(49,165)
Total Department Expenditures	\$ 8,115,940	\$ 8,653,902	\$ 8,860,337	\$	206,435
Total Department Revenue	\$ 5,811	\$ 1,000	\$ 6,200	\$	5,200

## **General Fund**

**Department Expenditures** 

	FY2017	FY2018	FY2019	FY	2018–2019
	Actual	Budget	Proposed		Change
Classification & Liaison	\$ 3,033,830	\$ 3,167,667	\$ 3,364,316	\$	196,649
Personnel	2,903,879	3,165,217	3,090,277		(74,940)
Recruiting & Exam Management	2,178,231	2,321,018	2,405,744		84,726
Total	\$ 8,115,940	\$ 8,653,902	\$ 8,860,337	\$	206,435

**Department Personnel** 

	FY2017 Budget	FY2018 Budget	FY2019 Proposed	FY2018–2019 Change
Classification & Liaison	27.00	26.00	25.00	(1.00)
Personnel	20.00	20.00	20.00	0.00
Recruiting & Exam Management	24.00	23.99	23.99	0.00
Total	71.00	69.99	68.99	(1.00)

**Significant Budget Adjustments** 

Significant Budget Adjustifients	FTE	Expenditures	Revenue
Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	\$ 321,121	\$ -
Non-Standard Hour Personnel Funding Funding allocated according to a zero-based annual review of hourly funding requirements.	0.00	3,540	-
Reduction of Non-Personnel Expenditures Reduction of non-personnel expenditures associated with contractual services for pre-employment medical evaluation services.	0.00	(10,000)	-
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	(13,560)	-
Support for Information Technology Adjustment to expenditure allocations according to a zero- based annual review of information technology funding requirements.	0.00	(25,605)	-

Significant Budget Adjustments (Cont'd)

	FTE	Expenditures	Revenue
Reduction of Personnel Assistant 2 Reduction of 1.00 Personnel Assistant 2 from the Liaison Section.	(1.00)	(69,061)	-
Revised Revenue Adjustment to reflect revised revenue projections.	0.00	-	5,200
Total	(1.00)	\$ 206,435	\$ 5,200

**Expenditures by Category** 

	FY2017 Actual	FY2018 Budget	FY2019 Proposed	FY	2018–2019 Change
PERSONNEL					
Personnel Cost	\$ 4,292,969	\$ 4,362,710	\$ 4,511,890	\$	149,180
Fringe Benefits	2,870,588	3,243,687	3,350,107		106,420
PERSONNEL SUBTOTAL	7,163,557	7,606,397	7,861,997		255,600
NON-PERSONNEL					
Supplies	\$ 43,426	\$ 69,551	\$ 69,822	\$	271
Contracts	666,659	726,650	702,753		(23,897)
Information Technology	227,648	231,756	206,151		(25,605)
Energy and Utilities	7,958	7,767	7,833		66
Other	6,566	11,781	11,781		-
Capital Expenditures	127	-	-		-
NON-PERSONNEL SUBTOTAL	952,383	1,047,505	998,340		(49,165)
Total	\$ 8,115,940	\$ 8,653,902	\$ 8,860,337	\$	206,435

**Revenues by Category** 

, , ,	FY2017 Actual	FY2018 Budget	FY2019 Proposed	FY:	2018–2019 Change
Charges for Services	\$ 5,264	\$ 1,000	\$ 6,200	\$	5,200
Other Revenue	548	-	-		-
Rev from Money and Prop	(2)	-	-		-
Total	\$ 5,811	\$ 1,000	\$ 6,200	\$	5,200

**Personnel Expenditures** 

Job Number	Job Title / Wages	FY2017 Budget	FY2018 Budget	FY2019 Proposed	Salary Range	Total
FTE, Salari	ies, and Wages					
20001082	Assistant Personnel Director	1.00	1.00	1.00	\$35,839 - \$214,048 \$	149,804
20001233	Assistant to the Director	1.00	1.00	1.00	48,516 - 178,445	105,366
20000119	Associate Management Analyst	1.00	1.00	1.00	55,843 - 67,489	61,968
20000158	Associate Personnel Analyst	19.00	18.00	18.00	55,671 - 67,252	1,039,813
20001184	Deputy Personnel Director	2.00	2.00	2.00	26,213 - 153,091	264,448
20001123	Equal Employment Investigations Manager	1.00	1.00	1.00	19,961 - 156,851	126,026
20000924	Executive Secretary	1.00	1.00	1.00	44,993 - 54,404	51,412
20000290	Information Systems Analyst 2	1.00	1.00	1.00	55,843 - 67,489	67,489
20000681	Payroll Audit Specialist 2	9.00	9.00	9.00	40,996 - 49,655	419,806
20000936	Payroll Audit Supervisor	2.00	2.00	2.00	49,569 - 59,861	116,049
20000697	Personnel Assistant 2	1.00	1.00	0.00	43,983 - 53,028	-

Personnel Expenditures (Cont'd)

Job		FY2	2017	FY201	8	FY2019					
Number	Job Title / Wages	Bud	dget	Budge	t Pr	oposed	Sal	ary Ra	inge		Total
20001131	Personnel Director		1.00	1.0	0	1.00	35,8	339 -	214,048	}	214,048
20000738	Principal Test Administration Specialist		1.00	1.00	0	1.00	47,1	184 -	56,982	2	56,127
20001234	Program Coordinator		4.00	4.0	0	4.00	23,7	764 -	142,455	5	421,464
20001222	Program Manager		1.00	1.00	0	1.00	48,5	516 -	178,445	5	121,894
20000682	Senior Personnel Analyst		9.00	9.0	0	9.00	61,0	)64 -	73,870	)	660,208
20000881	Senior Test Adminstration Specialist		1.00	1.00	0	1.00	40,9	975 -	49,612	2	49,352
20000396	Test Administration Specialist		6.00	6.0	0	6.00	37,2	236 -	44,950	)	242,705
91000181	Test Monitor 2		3.00	2.99	9	2.99	30,9	919 -	37,257	,	101,827
21000181	Test Monitor 2		1.00	1.00	0	1.00	30,9	919 -	37,257	,	37,257
20000756	Word Processing Operator		5.00	5.00	0	5.00	32,5	530 -	39,170	)	195,262
	Bilingual - Regular										27,664
	Budgeted Vacancy Savings										(37,236)
	Overtime Budgeted										18,212
	Sick Leave - Hourly										925
FTE, Salar	ies, and Wages Subtotal	7	1.00	69.9	9	68.99				\$	4,511,890
			FY:	2017		FY2018		FY	′2019	FY	2018–2019
			Ad	street.		Budget		_			
				ctual		Duuget		Prop	osed		Change
Fringe Ber	nefits			ctuai		Duuget		Prop	osed		Change
Employee	Offset Savings	\$	48	3,691	\$	45,358	\$		<b>8</b> ,954	\$	Change 3,596
Employee Flexible Be	Offset Savings enefits	\$	48 718	3,691 3,912	\$		\$	4			
Employee Flexible Be Long-Term	Offset Savings enefits	\$	48 718 11	3,691 3,912 ,292	\$	45,358 837,872	\$	4 83	8,954 2,397 -		3,596 (5,475)
Employee Flexible Be Long-Term Medicare	Offset Savings enefits I Disability	\$	48 718 11 66	3,691 3,912 ,292 5,482	\$	45,358 837,872 - 61,768	\$	4 83 6	8,954 2,397 - 4,983		3,596 (5,475) - 3,215
Employee Flexible Be Long-Term Medicare Other Post	Offset Savings enefits I Disability t-Employment Benefits	\$	48 718 11 66 383	3,691 3,912 ,292 3,482 3,639	\$	45,358 837,872 - 61,768 396,066	\$	4 83 6 39	8,954 2,397 - 4,983 8,515		3,596 (5,475) - 3,215 2,449
Employee Flexible Be Long-Term Medicare Other Post Retiree Me	Offset Savings enefits Disability t-Employment Benefits edical Trust	\$	48 718 11 66 383 4	3,691 3,912 ,292 3,482 3,639 3,335	\$	45,358 837,872 - 61,768 396,066 4,684	\$	4 83 6 39	8,954 2,397 - 4,983 8,515 4,758		3,596 (5,475) - 3,215 2,449 74
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retiremen	Offset Savings enefits Disability t-Employment Benefits edical Trust t 401 Plan	\$	48 718 11 66 383 4	3,691 3,912 ,292 3,482 3,639 3,335 5,436		45,358 837,872 - 61,768 396,066 4,684 4,083	\$	4 83 6 39	8,954 2,397 - 4,983 8,515 4,758 4,650		3,596 (5,475) - 3,215 2,449 74 567
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retiremen Retiremen	Offset Savings enefits I Disability t-Employment Benefits edical Trust t 401 Plan t ADC	\$	48 718 11 66 383 4 5	3,691 3,912 ,292 5,482 3,639 3,335 5,436 7,457		45,358 837,872 - 61,768 396,066 4,684 4,083 1,480,668	\$	4 83 6 39	8,954 2,397 - 4,983 8,515 4,758 4,650 1,720		3,596 (5,475) - 3,215 2,449 74 567 71,052
Employee Flexible Be Long-Term Medicare Other Posi Retiree Me Retiremen Retiremen Retiremen	Offset Savings enefits I Disability t-Employment Benefits edical Trust t 401 Plan t ADC t DROP	\$	48 718 11 66 383 4 5 1,217	3,691 3,912 ,292 3,482 3,639 3,335 5,436 7,457 1,888		45,358 837,872 - 61,768 396,066 4,684 4,083 1,480,668 10,855	\$	4 83 6 39 1,55	8,954 2,397 - 4,983 8,515 4,758 4,650 1,720 3,246		3,596 (5,475) - 3,215 2,449 74 567 71,052 2,391
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retiremen Retiremen Retiremen Risk Mana	Offset Savings enefits I Disability  E-Employment Benefits edical Trust t 401 Plan t ADC t DROP gement Administration	\$	48 718 11 66 383 4 5 1,217	3,691 3,912 ,292 5,482 3,639 3,335 5,436 7,457		45,358 837,872 - 61,768 396,066 4,684 4,083 1,480,668	\$	4 83 6 39 1,55 1	8,954 2,397 - 4,983 8,515 4,758 4,650 1,720		3,596 (5,475) - 3,215 2,449 74 567 71,052
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retiremen Retiremen Risk Mana Supplemen	Offset Savings enefits I Disability t-Employment Benefits edical Trust t 401 Plan t ADC t DROP	\$	48 718 11 66 383 4 5 1,217 10 66 243	3,691 3,912 ,292 5,482 5,639 5,335 5,436 7,457 9,888 5,843		45,358 837,872 - 61,768 396,066 4,684 4,083 1,480,668 10,855 66,726	\$	4 83 6 39 1,55 1 6 27	8,954 2,397 - 4,983 8,515 4,758 4,650 1,720 3,246 8,510		3,596 (5,475) - 3,215 2,449 74 567 71,052 2,391 1,784
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retiremen Retiremen Retiremen Risk Mana Supplemen Unemploye	Offset Savings enefits I Disability  t-Employment Benefits edical Trust t 401 Plan t ADC t DROP gement Administration ntal Pension Savings Plan	\$	48 718 11 66 383 4 5 1,217 10 66 243	3,691 3,912 ,292 3,482 3,639 3,335 3,436 3,457 3,888 3,843 3,316		45,358 837,872 - 61,768 396,066 4,684 4,083 1,480,668 10,855 66,726 267,457	\$	4 83 6 39 1,55 1 6 27	8,954 2,397 - 4,983 8,515 4,758 4,650 1,720 3,246 8,510 9,968		3,596 (5,475) - 3,215 2,449 74 567 71,052 2,391 1,784 12,511
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retiremen Retiremen Retiremen Risk Mana Supplemen Unemploye Workers' C	Offset Savings enefits I Disability  t-Employment Benefits edical Trust t 401 Plan t ADC t DROP gement Administration ental Pension Savings Plan ment Insurance	\$	48 718 11 66 383 4 5 1,217 10 66 243	3,691 3,912 ,292 3,482 3,639 3,335 3,436 3,457 3,888 3,316 3,653 3,6643		45,358 837,872 - 61,768 396,066 4,684 4,083 1,480,668 10,855 66,726 267,457 7,595	\$	4 83 6 39 1,55 1 6 27	8,954 2,397 - 4,983 8,515 4,758 4,650 1,720 3,246 8,510 9,968 7,550		3,596 (5,475) - 3,215 2,449 74 567 71,052 2,391 1,784 12,511 (45)



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