

Department of Information Technology



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Description

The Department of Information Technology was established in 1994 and provides citywide technology strategy, operational support of applications, infrastructure, and wireless technologies, enterprise application services, and manages Information Technology (IT) services contracts and assets.

Some key areas of the Department include:

IT Fiscal Services - The IT Fiscal Services group coordinates the citywide IT budget process and monitors fixed citywide IT expenditures.

IT Contracts Management - The Contracts Management Group manages the contract life cycle of citywide IT contracts, Request for Quotations (RFQ)/ Request for Proposals (RFP) / Invitation to Bid (ITBs), contract negotiations, and ensures compliance with all City procurement requirements.

IT Enterprise Engineering and Architecture - The IT Enterprise Engineering and Architecture Group manages the network, datacenter, cloud, telecommunications, call center, desktop phone and directory services for the City. The group sets the technology direction and innovation for the City's core infrastructure, resiliency, data protection needs, and works with City departments to develop solutions to enhance City services.

Service Management Office (SMO) - The Service Management Office Division manages the contracts for Workplace Services, consisting of the IT Service Desk and End User support functions. The SMO also manages the contracts for Cross-Functional Services, consisting of the IT Service Management processes and the City's ServiceNow platform. The SMO manages the City's end-user computer hardware and software standards, enterprise change management governance, and develops citywide IT Service Delivery best practices and processes.

Cyber Security Compliance and Risk Management - The Cyber Security Team provides the development, implementation and management of all citywide information security policies, standards, procedures, and internal controls.

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Enterprise Applications - The Enterprise Applications Group provides citywide information technology services which includes Systems, Applications and Products (SAP), web environments, and citywide content management.

Enterprise Geographic Information Systems (EGIS)- EGIS is responsible for supporting spatial data analytics, workflows and provisioning GIS tools and technologies for departments across the City. Systems include asset management, risk assessment, public safety, emergency response, field mapping and data capture tools, GPS integration, remote sensing, conflict detection and mapping presentations. EGIS also manages SanGIS, the regional spatial data warehouse joint powers authority in partnership with the County of San Diego.

Digital Strategy - The Digital Strategy Group partners with City departments to develop innovative strategies to expand citywide digital services, streamline applications through web and mobile channels, and manages the IT Governance process.

Wireless Technology Services - The Wireless Technology Services Group manages the service delivery for public safety wireless radio communications technologies.

The vision is:

To be a national municipal leader and strategic business partner for innovative technology solutions.

The mission is:

To provide high quality, secure, and resilient technology solutions and public safety wireless radio services through strategic innovation and partnerships with City and regional stakeholders.

Goals and Objectives

Goal 1: Modernize and Maximize the Business Value and Resiliency of Technology Services

- Expand cloud services for agility, resiliency, enhanced security, and availability.
- Create a citywide platform strategy to leverage common standards to maximize business value and reduce costs.
- Expand adaptability and agility for public-facing and City workforce applications to improve efficiency and ease-of-use.
- Standardization and integration of the technology ecosystem will reduce training and support costs, accelerate development, and improve data analytics and security.
- Enhance public safety wireless communications coverage and provide redundancy and resiliency.

Goal 2: Deliver and support City technologies by optimizing the skills and training of City staff to drive innovation and citywide best practices. Drive customer satisfaction through customer feedback and improvements.

- Centralized IT services drive efficiencies and economies of scale with common standards, security, and governance requirements.
- Standardized digital transformation ensures alignment with City technologies, support contracts, training, data governance, and security.
- Improve service management through business relationship management, technology automation, and industry best practices.

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- Data governance ensures the availability, usability, integrity and security of the data in enterprise systems.

Goal 3: Advance IT Service Delivery by Enhancing City Technology Contracts for Transparency, Oversight, and Operational Excellence

- Engage City departments to make improvements to contract SLA's to promote innovation and meet changing business requirements.
- Enhance the long-term roadmap of the City's IT contracts and RFP's with agility to adopt to the rapid pace of technologic change.
- Develop contracts to improve cross-functional delivery and contract compliance.

Goal 4: Secure the City's data and technology

- Enhance the automation of cyber security with Security Information and Event Management (SIEM) tools across the City.
- Ensure security is a key decision point for all contracts, RFI/RFP processes, product selection, adoption, and use.
- Optimize the City's network architecture to increase availability and improve security.
- Modernize, maintain and improve existing security tools both on-site and in the cloud.

Goal 5: Advance Digital Equity Citywide to Bolster Internet Access for Low-Income Communities

- Expand free Wi-Fi citywide with a focus on low-income communities.
- Increase laptops and mobile hotspots available from City libraries.
- Work with community outreach partners to get San Diegans connected.
- Partner with nonprofits to provide refurbished City computers to those in need.

Key Performance Indicators

Performance Indicator	FY2021 Target	FY2021 Actual	FY2022 Target	FY2022 Actual	FY2023 Target
Percentage availability of public safety wireless services	99.99 %	99.99 %	99.99 %	99.99 %	99.99 %
Percentage of security incidents per month per 10,000 users	<1.0%	<1.0%	<1.0%	<1.0%	<1.0%
Percentage availability for citywide network and phone systems	99.90 %	99.90 %	99.90 %	99.90 %	99.90 %

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Department Summary

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
FTE Positions (Budgeted)	134.73	133.35	133.35	0.00
Personnel Expenditures	\$ 18,727,786	\$ 21,016,959	\$ 21,229,087	\$ 212,128
Non-Personnel Expenditures	91,539,568	109,099,400	116,752,139	7,652,739
Total Department Expenditures	\$ 110,267,354	\$ 130,116,359	\$ 137,981,226	\$ 7,864,867
Total Department Revenue	\$ 113,683,225	\$ 123,792,369	\$ 129,737,562	\$ 5,945,193

General Fund

Department Expenditures

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Financial & Support Services	\$ 645,459	\$ 994,975	\$ 2,881,016	\$ 1,886,041
Total	\$ 645,459	\$ 994,975	\$ 2,881,016	\$ 1,886,041

Significant Budget Adjustments

	FTE	Expenditures	Revenue
SD Access 4 All - Digital Equity Program Addition of non-personnel expenditure and associated revenue to expand the SD Access 4 All Program and provide digital equity training and support.	0.00	\$ 1,295,520	\$ 1,115,520
SD Access 4 All Addition of one-time non-personnel expenditures to continue providing public Wi-Fi in communities of concern.	0.00	761,000	-
PC Lease Replacement Program Addition of non-personnel expenditures to support the General Fund PC Replacement Program.	0.00	250,000	-
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	95,115	-
Support for Information Technology Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements.	0.00	(5,594)	-
One-Time Additions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2022.	0.00	(510,000)	-
Total	0.00	\$ 1,886,041	\$ 1,115,520

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Expenditures by Category

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
NON-PERSONNEL				
Supplies	\$ 840	\$ -	\$ -	-
Contracts & Services	46,224	488,351	1,014,465	526,114
Information Technology	392,365	50,594	1,160,520	1,109,926
Debt	206,030	456,030	706,031	250,001
NON-PERSONNEL SUBTOTAL	645,459	994,975	2,881,016	1,886,041
Total	\$ 645,459	\$ 994,975	\$ 2,881,016	\$ 1,886,041

Revenues by Category

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Rev from Federal Agencies	\$ -	\$ -	1,115,520	1,115,520
Total	\$ -	\$ -	1,115,520	1,115,520

GIS Fund

Department Expenditures

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Financial & Support Services	\$ 1,502	\$ -	\$ -	-
Information Technology	4,323,704	5,375,105	5,271,628	(103,477)
Total	\$ 4,325,206	\$ 5,375,105	\$ 5,271,628	(103,477)

Department Personnel

	FY2021 Budget	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Information Technology	15.00	14.00	14.00	0.00
Total	15.00	14.00	14.00	0.00

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Non-Discretionary Adjustment	0.00	\$ 164,364	\$ -
Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.			
Salary and Benefit Adjustments	0.00	82,077	-
Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.			

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Significant Budget Adjustments

	FTE	Expenditures	Revenue
Support for Information Technology	0.00	(349,918)	-
Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements.			
Revised Non-Discretionary Revenue	0.00	-	618,045
Adjustment to reflect revised revenue associated to non-discretionary allocation.			
One-Time Additions and Annualizations	0.00	-	(286,004)
Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2022.			
Total	0.00	\$ (103,477)	\$ 332,041

Expenditures by Category

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
PERSONNEL				
Personnel Cost	\$ 812,864	\$ 984,550	\$ 982,964	\$ (1,586)
Fringe Benefits	648,596	635,430	719,093	83,663
PERSONNEL SUBTOTAL	1,461,460	1,619,980	1,702,057	82,077
NON-PERSONNEL				
Supplies	\$ 34	\$ 10,000	\$ 10,000	\$ -
Contracts & Services	951,592	1,004,948	1,169,312	164,364
Information Technology	1,912,120	2,740,177	2,390,259	(349,918)
NON-PERSONNEL SUBTOTAL	2,863,746	3,755,125	3,569,571	(185,554)
Total	\$ 4,325,206	\$ 5,375,105	\$ 5,271,628	\$ (103,477)

Revenues by Category

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Charges for Services	\$ 4,195,935	\$ 4,698,804	\$ 5,030,845	\$ 332,041
Rev from Money and Prop	6,927	-	-	-
Rev from Other Agencies	193,342	195,303	195,303	-
Total	\$ 4,396,204	\$ 4,894,107	\$ 5,226,148	\$ 332,041

Personnel Expenditures

Job Number	Job Title / Wages	FY2021 Budget	FY2022 Budget	FY2023 Adopted	Salary Range	Total
FTE, Salaries, and Wages						
20001168	Deputy Director	0.00	1.00	1.00	\$ 56,929 - 209,339	\$ 178,087
21000432	Geographic Info Systems Analyst 2	6.00	6.00	6.00	66,845 - 80,773	440,464
21000433	Geographic Info Systems Analyst 3	4.00	3.00	3.00	73,375 - 88,725	266,175
21000434	Geographic Info Systems Analyst 4	1.00	1.00	1.00	77,794 - 94,261	77,794
20000293	Information Systems Analyst 3	1.00	1.00	1.00	73,375 - 88,725	88,725
20000377	Information Systems Technician	1.00	1.00	1.00	52,652 - 63,447	63,447

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Personnel Expenditures

Job Number	Job Title / Wages	FY2021 Budget	FY2022 Budget	FY2023 Adopted	Salary Range	Total
20001234	Program Coordinator	1.00	1.00	1.00	34,070 - 167,127	134,727
20001222	Program Manager	1.00	0.00	0.00	56,929 - 209,339	-
	Budgeted Personnel					(278,329)
	Expenditure Savings					
	Vacation Pay In Lieu					11,874
FTE, Salaries, and Wages Subtotal		15.00	14.00	14.00	\$	982,964

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Fringe Benefits				
Employee Offset Savings	\$ 8,755	\$ 5,765	\$ 10,814	\$ 5,049
Flexible Benefits	149,361	165,616	144,072	(21,544)
Long-Term Disability	3,728	3,900	3,401	(499)
Medicare	12,142	14,104	14,083	(21)
Other Post-Employment Benefits	65,190	79,703	56,890	(22,813)
Retiree Medical Trust	1,085	1,756	1,289	(467)
Retirement ADC	328,586	262,663	396,845	134,182
Risk Management Administration	10,735	13,793	11,650	(2,143)
Supplemental Pension Savings Plan	61,550	80,350	74,149	(6,201)
Unemployment Insurance	1,262	1,421	1,235	(186)
Workers' Compensation	6,202	6,359	4,665	(1,694)
Fringe Benefits Subtotal	\$ 648,596	\$ 635,430	\$ 719,093	\$ 83,663
Total Personnel Expenditures			\$ 1,702,057	

Information Technology Fund

Department Expenditures

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Citywide IT Fixed Expenses	\$ 59,126,304	\$ 24,133,599	\$ 27,073,123	\$ 2,939,524
Enterprise IT Sourcing Operations	947,856	955,647	1,379,102	423,455
Enterprise Resource Planning	198,474	275,233	-	(275,233)
Financial & Support Services	5,398,684	54,592,416	54,746,621	154,205
Information Technology	3,242,939	3,604,644	3,707,042	102,398
IT Contract Management	1,386,599	1,722,589	1,787,651	65,062
Project Management Office	-	121	-	(121)
Total	\$ 70,300,855	\$ 85,284,249	\$ 88,693,539	\$ 3,409,290

Department Personnel

	FY2021 Budget	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Enterprise IT Sourcing Operations	4.00	5.00	8.00	3.00
Enterprise Resource Planning	1.00	1.00	0.00	(1.00)
Financial & Support Services	15.00	13.00	15.00	2.00
Information Technology	21.00	22.00	18.00	(4.00)
IT Contract Management	3.00	3.00	3.00	0.00
Total	44.00	44.00	44.00	0.00

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Significant Budget Adjustments

	FTE	Expenditures	Revenue
Non-Discretionary Budget True-Up Addition of non-personnel expenditures and associated revenue to true up the Non-Discretionary budgets located in customer Department funds.	0.00 \$	4,749,304 \$	4,749,304
Transition Costs for IT Services Addition of one-time non-personnel expenditures to support the transition of citywide IT fixed services.	0.00	3,850,000	-
CGI Technologies Consultant Services Addition of non-personnel expenditures and associated revenue for the new CGI Technologies consultant.	0.00	1,069,055	1,069,055
Centralization of City Internet Service Provider (ISP) and Circuit Procurement Addition of non-personnel expenditures and associated revenue to centralize City Internet Service Provider and circuit procurement.	0.00	999,279	999,279
Citywide Voice Network Refresh Addition of non-personnel expenditures and associated revenue to fund the voice network refresh.	0.00	525,000	525,000
Drupal Software Update Addition of non-personnel expenditures and associated revenue to support the Drupal software update.	0.00	500,000	500,000
SAP Application Maintenance Addition of non-personnel expenditures and associated revenue to support cost increases for SAP application maintenance.	0.00	266,039	266,039
Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	260,201	-
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	245,390	-
Contact Center Addition of non-personnel expenditures and associated revenue to true-up the new contact center budget.	0.00	194,523	194,523
Okta Public Portal Enhancement Addition of non-personnel expenditures for the development of a public portal to replace the legacy authentication and mitigate security risks.	0.00	168,602	-
Zoom Licenses Addition of non-personnel expenditures and associated revenue to fund Zoom standard and webinar licenses.	0.00	163,000	163,000

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Significant Budget Adjustments

	FTE	Expenditures	Revenue
Secure Contractor Environment Addition of non-personnel expenditures and associated revenue to allow IT contractors to securely access the City's network and resources.	0.00	125,000	125,000
Microsoft Licensing Addition of non-personnel expenditures and associated revenue due to fee increases for Microsoft software licenses.	0.00	113,528	113,528
Cloud Foundation and Infrastructure Addition of non-personnel expenditures and associated revenue to support Cloud Platform Foundation and Infrastructure.	0.00	90,000	90,000
Adobe eSignature Support Contracts Addition of non-personnel expenditures and associated revenue to fund the increased contractual rate for Adobe eSignature.	0.00	70,000	70,000
Smartsheets Licensing Citywide Addition of non-personnel expenditures and associated revenue to support the rollout of Smartsheets citywide.	0.00	63,654	63,654
Network Visibility and Analytics Addition of non-personnel expenditures and associated revenue to optimize network traffic flow.	0.00	55,000	55,000
Support Contracts Addition of non-personnel expenditures and associated revenue for the maintenance of the City's public website platform.	0.00	29,000	29,000
Get It Done (Salesforce) Addition of non-personnel expenditures and associated revenue to support cost increases for Get It Done (Salesforce).	0.00	25,136	25,136
SeamlessDocs Licenses Addition of non-personnel expenditures and associated revenue for additional SeamlessDocs user licenses.	0.00	12,500	12,500
Adobe Licensing Citywide Addition of non-personnel expenditures and associated revenue to support cost increases for Adobe software licenses.	0.00	10,507	10,507
Hyland OnBase Migration Addition of non-personnel expenditures and associated revenue to support the Hyland OnBase software migration.	0.00	10,000	10,000
PCI Costs Addition of non-personnel expenditures and associated revenue to align with Payment Card Industry costs.	0.00	8,758	8,758
American Registry for Internet Numbers Fee Addition of non-personnel expenditures and associated revenue for the maintenance of network tools.	0.00	8,000	8,000

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Significant Budget Adjustments

	FTE	Expenditures	Revenue
IT Architecture and Engineering Services Support	0.00	(5,665)	-
Addition of 3.00 Program Coordinators and reduction of 1.00 Senior Management Analyst and 2.00 Information Systems Analyst 3s to support service contracts, cyber security requirements, and implement industry best practices.			
Support for Information Technology	0.00	(400,048)	-
Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements.			
Non-General Fund Rent Reimbursement	0.00	(410,056)	-
Reduction of non-personnel expenditures associated to Non-General Fund Rent Reimbursement.			
Non-Discretionary Budget True-Up	0.00	(1,353,049)	-
Addition of non-personnel expenditures to true-up the non-discretionary budgets located in customer Department funds.			
One-Time Additions and Annualizations	0.00	(8,033,368)	(8,033,368)
Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2022.			
Total	0.00	\$ 3,409,290	\$ 1,053,915

Expenditures by Category

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
PERSONNEL				
Personnel Cost	\$ 4,367,139	\$ 4,784,007	\$ 5,405,067	\$ 621,060
Fringe Benefits	2,334,251	2,633,897	2,267,373	(366,524)
PERSONNEL SUBTOTAL	6,701,390	7,417,904	7,672,440	254,536
NON-PERSONNEL				
Supplies	\$ 81,561	\$ 24,214	\$ 23,544	\$ (670)
Contracts & Services	2,144,392	76,185,787	79,746,371	3,560,584
Information Technology	61,024,823	1,626,570	1,226,522	(400,048)
Energy and Utilities	15,977	22,624	17,512	(5,112)
Other	3,604	7,150	7,150	-
Capital Expenditures	329,108	-	-	-
NON-PERSONNEL SUBTOTAL	63,599,465	77,866,345	81,021,099	3,154,754
Total	\$ 70,300,855	\$ 85,284,249	\$ 88,693,539	\$ 3,409,290

Revenues by Category

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Charges for Services	\$ 63,940,977	\$ 84,301,733	\$ 85,355,648	\$ 1,053,915
Other Revenue	209,274	-	-	-
Rev from Money and Prop	(174,479)	-	-	-
Rev from Other Agencies	2,709	-	-	-
Transfers In	7,698,326	-	-	-
Total	\$ 71,676,807	\$ 84,301,733	\$ 85,355,648	\$ 1,053,915

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Personnel Expenditures

Job Number	Job Title / Wages	FY2021 Budget	FY2022 Budget	FY2023 Adopted	Salary Range	Total
FTE, Salaries, and Wages						
20000012	Administrative Aide 1	1.00	0.00	0.00	\$ 45,269 - 54,528	\$ -
20000024	Administrative Aide 2	1.00	1.00	1.00	52,142 - 62,833	60,634
20001140	Assistant Department Director	0.00	0.00	1.00	71,693 - 271,584	215,255
20000119	Associate Management Analyst	0.00	1.00	1.00	66,197 - 79,990	75,524
20001101	Department Director	1.00	1.00	1.00	71,693 - 271,584	234,547
20001168	Deputy Director	2.00	2.00	1.00	56,929 - 209,339	171,281
20000924	Executive Assistant	1.00	1.00	1.00	52,792 - 63,852	62,894
20000293	Information Systems Analyst 3	9.00	8.00	6.00	73,375 - 88,725	532,350
20000998	Information Systems Analyst 4	2.00	2.00	2.00	82,532 - 100,002	200,004
20000180	Information Systems Manager	1.00	1.00	1.00	103,353 - 125,188	125,188
20000680	Payroll Specialist 2	1.00	1.00	1.00	46,697 - 56,380	56,380
20001234	Program Coordinator	8.00	6.00	9.00	34,070 - 167,127	1,203,469
20001222	Program Manager	16.00	18.00	18.00	56,929 - 209,339	2,632,937
20000015	Senior Management Analyst	1.00	1.00	0.00	72,664 - 87,865	-
20000970	Supervising Management Analyst	0.00	1.00	1.00	79,751 - 96,633	79,751
	Budgeted Personnel Expenditure Savings					(365,303)
	Overtime Budgeted					5,000
	Termination Pay Annual Leave					13,652
	Vacation Pay In Lieu					101,504
FTE, Salaries, and Wages Subtotal		44.00	44.00	44.00	\$	5,405,067

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Fringe Benefits				
Employee Offset Savings	\$ 32,862	\$ 36,498	\$ 26,612	\$ (9,886)
Flexible Benefits	561,362	595,945	551,677	(44,268)
Long-Term Disability	19,508	18,748	18,502	(246)
Medicare	65,185	67,825	76,638	8,813
Other Post-Employment Benefits	252,578	257,502	233,249	(24,253)
Retiree Medical Trust	7,522	8,392	10,485	2,093
Retirement 401 Plan	3,505	3,471	13,349	9,878
Retirement ADC	1,023,345	1,218,815	938,547	(280,268)
Retirement DROP	4,702	3,723	6,870	3,147
Risk Management Administration	41,583	44,562	47,765	3,203
Supplemental Pension Savings Plan	306,010	342,160	312,709	(29,451)
Unemployment Insurance	6,589	6,826	6,716	(110)
Workers' Compensation	9,498	29,430	24,254	(5,176)
Fringe Benefits Subtotal	\$ 2,334,251	\$ 2,633,897	\$ 2,267,373	\$ (366,524)
Total Personnel Expenditures			\$ 7,672,440	

Department of Information Technology

OneSD Support Fund

Department Expenditures

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Enterprise Resource Planning	\$ 24,001,045	\$ 28,065,939	\$ 30,278,448	\$ 2,212,509
Financial & Support Services	6,759	61,466	89,240	27,774
Wireless Technology Services	-	(209)	-	209
Total	\$ 24,007,804	\$ 28,127,196	\$ 30,367,688	\$ 2,240,492

Department Personnel

	FY2021 Budget	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Enterprise Resource Planning	30.00	30.00	30.00	0.00
Total	30.00	30.00	30.00	0.00

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Mobile Work Manager 6.5 Implementation Addition of one-time non-personnel expenditures to support the implementation of Mobile Work Manager 6.5 Cloud version.	0.00	\$ 1,500,000	\$ -
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	1,411,986	-
Mobile Work Manager Cloud Subscription Addition of non-personnel expenditures to subscribe to the Mobile Work Manager Cloud.	0.00	700,000	-
SAP S/4 Hana Conversion Addition of non-personnel expenditures to determine the feasibility, roadmap and timeline to convert SAP software systems.	0.00	500,000	-
Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	253,300	-
Spinifex Subscription Addition of non-personnel expenditures associated with supporting and interfacing various Human Capital Management software.	0.00	39,500	-
Support for Information Technology Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements.	0.00	(2,164,294)	-

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Significant Budget Adjustments

	FTE	Expenditures	Revenue
One-Time Additions and Annualizations	0.00	-	2,373,516
Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2022.			
Total	0.00	\$ 2,240,492	\$ 2,373,516

Expenditures by Category

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
PERSONNEL				
Personnel Cost	\$ 3,064,506	\$ 3,487,730	\$ 3,736,537	\$ 248,807
Fringe Benefits	2,029,701	2,235,696	2,240,189	4,493
PERSONNEL SUBTOTAL	5,094,207	5,723,426	5,976,726	253,300
NON-PERSONNEL				
Supplies	\$ 4,764	\$ 35,589	\$ 34,919	\$ (670)
Contracts & Services	3,051,574	2,765,179	4,177,835	1,412,656
Information Technology	15,853,301	19,595,502	20,170,708	575,206
Energy and Utilities	3,958	6,500	6,500	-
Other	-	1,000	1,000	-
NON-PERSONNEL SUBTOTAL	18,913,597	22,403,770	24,390,962	1,987,192
Total	\$ 24,007,804	\$ 28,127,196	\$ 30,367,688	\$ 2,240,492

Revenues by Category

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Charges for Services	\$ 27,690,139	\$ 25,413,789	\$ 27,787,305	\$ 2,373,516
Rev from Money and Prop	143,129	-	-	-
Total	\$ 27,833,269	\$ 25,413,789	\$ 27,787,305	\$ 2,373,516

Personnel Expenditures

Job Number	Job Title / Wages	FY2021 Budget	FY2022 Budget	FY2023 Adopted	Salary Range	Total
FTE, Salaries, and Wages						
20001247	Business Systems Analyst 2	1.00	1.00	1.00	\$ 69,276 - 83,745	\$ 83,745
20001168	Deputy Director	1.00	1.00	1.00	56,929 - 209,339	178,087
20001234	Program Coordinator	16.00	16.00	17.00	34,070 - 167,127	2,283,814
20001222	Program Manager	11.00	11.00	10.00	56,929 - 209,339	1,442,515
20000015	Senior Management Analyst	1.00	1.00	1.00	72,664 - 87,865	87,865
	Budgeted Personnel Expenditure Savings					(428,729)
	Vacation Pay In Lieu					89,240
FTE, Salaries, and Wages Subtotal		30.00	30.00	30.00	\$	3,736,537

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Fringe Benefits				
Employee Offset Savings	\$ 34,139	\$ 34,524	\$ 37,954	\$ 3,430
Flexible Benefits	439,932	462,667	447,216	(15,451)

Department of Information Technology

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Long-Term Disability	13,884	13,731	12,772	(959)
Medicare	44,673	49,682	52,893	3,211
Other Post-Employment Benefits	162,332	171,668	153,603	(18,065)
Retiree Medical Trust	4,662	5,687	5,621	(66)
Retirement 401 Plan	7,734	7,910	15,344	7,434
Retirement ADC	1,119,804	1,239,481	1,313,131	73,650
Retirement DROP	592	-	4,109	4,109
Risk Management Administration	26,713	29,708	31,455	1,747
Supplemental Pension Savings Plan	164,745	198,759	146,161	(52,598)
Unemployment Insurance	4,692	4,997	4,630	(367)
Workers' Compensation	5,799	16,882	15,300	(1,582)
Fringe Benefits Subtotal	\$ 2,029,701	\$ 2,235,696	\$ 2,240,189	\$ 4,493
Total Personnel Expenditures			\$ 5,976,726	

Wireless Communications Technology Fund

Department Expenditures

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Financial & Support Services	\$ 4,528	\$ -	\$ (83,986)	\$ (83,986)
Wireless Technology Services	10,983,501	10,334,834	10,851,341	516,507
Total	\$ 10,988,029	\$ 10,334,834	\$ 10,767,355	\$ 432,521

Department Personnel

	FY2021 Budget	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Wireless Technology Services	45.73	45.35	45.35	0.00
Total	45.73	45.35	45.35	0.00

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Dispatch Maintenance Support	0.00	\$ 377,842	\$ -
Addition of non-personnel expenditures to support dispatch maintenance of the Public Safety Radio System.			
Public Safety Radio Modernization Project	0.00	214,610	-
Addition on one-time non-personnel expenditures for maintenance and support of the Public Safety Radio Modernization Project Phase 1.			
Consolidated System Manual	0.00	150,000	-
Addition of one-time non-personnel expenditures to support a consolidated system manual for the wireless infrastructure system.			
Support for Information Technology	0.00	118,658	-
Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements.			

Department of Information Technology

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Rent Increase at Mount Soledad Addition of non-personnel expenditures and associated revenue to support rent increases at Mount Soledad.	0.00	6,725	6,725
Non-Standard Hour Personnel Funding Funding allocated according to a zero-based annual review of hourly funding requirements.	0.00	(1,884)	39,063
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	(57,529)	-
Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	(375,901)	-
One-Time Additions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2022.	0.00	-	911,827
Revenue for Use of the City's Public Safety Radio System Addition of revenue for the use of the City's Public Safety Radio System and wireless communication equipment repairs.	0.00	-	112,586
Total	0.00	\$ 432,521	\$ 1,070,201

Expenditures by Category

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
PERSONNEL				
Personnel Cost	\$ 3,019,733	\$ 3,451,811	\$ 3,317,849	(133,962)
Fringe Benefits	2,450,995	2,803,838	2,560,015	(243,823)
PERSONNEL SUBTOTAL	5,470,728	6,255,649	5,877,864	(377,785)
NON-PERSONNEL				
Supplies	\$ 334,767	\$ 247,989	\$ 245,919	(2,070)
Contracts & Services	3,733,310	3,126,663	3,823,169	696,506
Information Technology	270,845	321,775	440,433	118,658
Energy and Utilities	351,389	381,271	378,982	(2,289)
Other	-	1,000	500	(500)
Capital Expenditures	258,942	-	-	-
Debt	568,049	487	488	1
NON-PERSONNEL SUBTOTAL	5,517,301	4,079,185	4,889,491	810,306
Total	\$ 10,988,029	\$ 10,334,834	\$ 10,767,355	\$ 432,521

Revenues by Category

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Charges for Services	\$ 9,583,696	\$ 9,134,479	\$ 10,204,680	\$ 1,070,201

Department of Information Technology

Revenues by Category

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Other Revenue	97,716	-	-	-
Rev from Money and Prop	75,962	48,261	48,261	-
Rev from Other Agencies	7,676	-	-	-
Transfers In	11,894	-	-	-
Total	\$ 9,776,945	\$ 9,182,740	\$ 10,252,941	\$ 1,070,201

Personnel Expenditures

Job Number	Job Title / Wages	FY2021 Budget	FY2022 Budget	FY2023 Adopted	Salary Range	Total
FTE, Salaries, and Wages						
20000011	Account Clerk	1.00	1.00	1.00	\$ 36,705 - 44,178	\$ 43,515
20000251	Apprentice 1- Communications Technician	1.00	1.00	3.00	46,142 - 61,508	164,144
20000252	Apprentice 2- Communications Technician	1.00	1.00	1.00	57,683 - 73,071	73,071
20000139	Associate Communications Engineer	4.38	4.00	4.00	89,669 - 108,295	433,180
90000139	Associate Communications Engineer	0.35	0.35	0.35	89,669 - 108,295	31,384
20000403	Communications Technician	18.00	18.00	16.00	69,647 - 83,539	1,267,164
20000405	Communications Technician Supervisor	2.00	2.00	2.00	80,641 - 97,472	194,944
20001168	Deputy Director	1.00	1.00	1.00	56,929 - 209,339	178,087
20000419	Equipment Technician 1	7.00	7.00	7.00	43,124 - 51,669	347,707
20000425	Equipment Technician 2	1.00	1.00	1.00	47,326 - 56,409	56,409
20000288	Senior Communications Engineer	1.00	1.00	1.00	103,363 - 124,954	124,954
20000897	Senior Communications Technician	5.00	5.00	5.00	73,126 - 87,695	436,721
20000402	Senior Communications Technician Supervisor	1.00	1.00	1.00	92,781 - 111,993	111,993
20000015	Senior Management Analyst	1.00	1.00	1.00	72,664 - 87,865	87,865
20000955	Storekeeper 1	1.00	1.00	1.00	40,339 - 48,380	48,380
	Budgeted Personnel					(475,345)
	Expenditure Savings					
	Overtime Budgeted					34,768
	Reg Pay For Engineers					88,427
	Termination Pay Annual					19,735
	Leave					
	Vacation Pay In Lieu					50,746
FTE, Salaries, and Wages Subtotal		45.73	45.35	45.35		\$ 3,317,849

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Fringe Benefits				
Employee Offset Savings	\$ 9,128	\$ 9,275	\$ 10,530	\$ 1,255

Department of Information Technology

	FY2021 Actual	FY2022 Budget	FY2023 Adopted	FY2022-2023 Change
Flexible Benefits	512,445	564,828	530,160	(34,668)
Long-Term Disability	13,087	13,187	11,223	(1,964)
Medicare	46,169	48,805	47,798	(1,007)
Other Post-Employment Benefits	259,544	269,764	221,871	(47,893)
Retiree Medical Trust	2,572	3,155	3,064	(91)
Retirement 401 Plan	1,359	1,292	1,376	84
Retirement ADC	1,345,304	1,590,134	1,428,730	(161,404)
Retirement DROP	11,706	13,840	12,706	(1,134)
Risk Management Administration	42,742	46,684	45,435	(1,249)
Supplemental Pension Savings Plan	187,897	219,949	213,602	(6,347)
Unemployment Insurance	4,416	4,802	4,061	(741)
Workers' Compensation	14,626	18,123	29,459	11,336
Fringe Benefits Subtotal	\$ 2,450,995	\$ 2,803,838	\$ 2,560,015	\$ (243,823)
Total Personnel Expenditures			\$ 5,877,864	

Department of Information Technology

Revenue and Expense Statement (Non-General Fund)

GIS Fund	FY2021 Actual	FY2022* Budget	FY2023** Adopted
BEGINNING BALANCE AND RESERVES			
Balance from Prior Year	\$ 465,615	\$ 536,613	\$ 372,828
TOTAL BALANCE AND RESERVES	\$ 465,615	\$ 536,613	\$ 372,828
REVENUE			
Charges for Services	\$ 4,195,935	\$ 4,698,804	\$ 5,030,845
Revenue from Other Agencies	193,342	195,303	195,303
Revenue from Use of Money and Property	6,927	-	-
TOTAL REVENUE	\$ 4,396,204	\$ 4,894,107	\$ 5,226,148
TOTAL BALANCE, RESERVES, AND REVENUE	\$ 4,861,819	\$ 5,430,720	\$ 5,598,976
OPERATING EXPENSE			
Personnel Expenses	\$ 812,864	\$ 984,550	\$ 982,964
Fringe Benefits	648,596	635,430	719,093
Supplies	34	10,000	10,000
Contracts & Services	951,592	1,004,948	1,169,312
Information Technology	1,912,120	2,740,177	2,390,259
TOTAL OPERATING EXPENSE	\$ 4,325,206	\$ 5,375,105	\$ 5,271,628
TOTAL EXPENSE	\$ 4,325,206	\$ 5,375,105	\$ 5,271,628
BALANCE	\$ 536,613	\$ 55,615	\$ 327,348
TOTAL BALANCE, RESERVES, AND EXPENSE	\$ 4,861,819	\$ 5,430,720	\$ 5,598,976

* At the time of publication, audited financial statements for Fiscal Year 2022 were not available. Therefore, the Fiscal Year 2022 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2022 Adopted Budget, while the beginning Fiscal Year 2022 balance amount reflects the audited Fiscal Year 2021 ending balance.

** Fiscal Year 2023 Beginning Fund Balance reflect the projected Fiscal Year 2022 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2022.

Department of Information Technology

Revenue and Expense Statement (Non-General Fund)

Information Technology Fund	FY2021 Actual	FY2022* Budget	FY2023** Adopted
BEGINNING BALANCE AND RESERVES			
Balance from Prior Year	\$ 1,103,658	\$ 2,503,270	\$ 3,433,898
Continuing Appropriation - CIP	245,068	136,825	136,825
TOTAL BALANCE AND RESERVES	\$ 1,348,726	\$ 2,640,094	\$ 3,570,722
REVENUE			
Charges for Services	\$ 63,940,977	\$ 84,301,733	\$ 85,355,648
Other Revenue	209,274	-	-
Revenue from Other Agencies	2,709	-	-
Revenue from Use of Money and Property	(174,479)	-	-
Transfers In	7,698,326	-	-
TOTAL REVENUE	\$ 71,676,807	\$ 84,301,733	\$ 85,355,648
TOTAL BALANCE, RESERVES, AND REVENUE	\$ 73,025,533	\$ 86,941,827	\$ 88,926,370
OPERATING EXPENSE			
Personnel Expenses	\$ 4,367,139	\$ 4,784,007	\$ 5,405,067
Fringe Benefits	2,334,251	2,633,897	2,267,373
Supplies	81,561	24,214	23,544
Contracts & Services	2,144,392	76,185,787	79,746,371
Information Technology	61,024,823	1,626,570	1,226,522
Energy and Utilities	15,977	22,624	17,512
Other Expenses	3,604	7,150	7,150
Capital Expenditures	329,108	-	-
TOTAL OPERATING EXPENSE	\$ 70,300,855	\$ 85,284,249	\$ 88,693,539
EXPENDITURE OF PRIOR YEAR FUNDS			
CIP Expenditures	\$ 84,583	\$ -	\$ -
TOTAL EXPENDITURE OF PRIOR YEAR FUNDS	\$ 84,583	\$ -	\$ -
TOTAL EXPENSE	\$ 70,385,438	\$ 85,284,249	\$ 88,693,539
RESERVES			
Continuing Appropriation - CIP	\$ 136,825	\$ 136,825	\$ 136,825
TOTAL RESERVES	\$ 136,825	\$ 136,825	\$ 136,825
BALANCE	\$ 2,503,269	\$ 1,520,753	\$ 96,006
TOTAL BALANCE, RESERVES, AND EXPENSE	\$ 73,025,533	\$ 86,941,827	\$ 88,926,370

* At the time of publication, audited financial statements for Fiscal Year 2022 were not available. Therefore, the Fiscal Year 2022 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2022 Adopted Budget, while the beginning Fiscal Year 2022 balance amount reflects the audited Fiscal Year 2021 ending balance.

** Fiscal Year 2023 Beginning Fund Balance reflect the projected Fiscal Year 2022 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2022.

Department of Information Technology

Revenue and Expense Statement (Non-General Fund)

OneSD Support Fund	FY2021 Actual	FY2022* Budget	FY2023** Adopted
BEGINNING BALANCE AND RESERVES			
Balance from Prior Year	\$ 1,775,115	\$ 5,600,580	\$ 4,862,082
TOTAL BALANCE AND RESERVES	\$ 1,775,115	\$ 5,600,580	\$ 4,862,082
REVENUE			
Charges for Services	\$ 27,690,139	\$ 25,413,789	\$ 27,787,305
Revenue from Use of Money and Property	143,129	-	-
TOTAL REVENUE	\$ 27,833,269	\$ 25,413,789	\$ 27,787,305
TOTAL BALANCE, RESERVES, AND REVENUE	\$ 29,608,384	\$ 31,014,369	\$ 32,649,387
OPERATING EXPENSE			
Personnel Expenses	\$ 3,064,506	\$ 3,487,730	\$ 3,736,537
Fringe Benefits	2,029,701	2,235,696	2,240,189
Supplies	4,764	35,589	34,919
Contracts & Services	3,051,574	2,765,179	4,177,835
Information Technology	15,853,301	19,595,502	20,170,708
Energy and Utilities	3,958	6,500	6,500
Other Expenses	-	1,000	1,000
TOTAL OPERATING EXPENSE	\$ 24,007,804	\$ 28,127,196	\$ 30,367,688
TOTAL EXPENSE	\$ 24,007,804	\$ 28,127,196	\$ 30,367,688
BALANCE	\$ 5,600,580	\$ 2,887,173	\$ 2,281,699
TOTAL BALANCE, RESERVES, AND EXPENSE	\$ 29,608,384	\$ 31,014,369	\$ 32,649,387

* At the time of publication, audited financial statements for Fiscal Year 2022 were not available. Therefore, the Fiscal Year 2022 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2022 Adopted Budget, while the beginning Fiscal Year 2022 balance amount reflects the audited Fiscal Year 2021 ending balance.

** Fiscal Year 2023 Beginning Fund Balance reflect the projected Fiscal Year 2022 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2022.

Department of Information Technology

Revenue and Expense Statement (Non-General Fund)

Wireless Communications Technology Fund	FY2021 Actual	FY2022* Budget	FY2023** Adopted
BEGINNING BALANCE AND RESERVES			
Balance from Prior Year	\$ 2,442,484	\$ 1,231,400	\$ 83,047
TOTAL BALANCE AND RESERVES	\$ 2,442,484	\$ 1,231,400	\$ 83,047
REVENUE			
Charges for Services	\$ 9,583,696	\$ 9,134,479	\$ 10,204,680
Other Revenue	97,716	-	-
Revenue from Other Agencies	7,676	-	-
Revenue from Use of Money and Property	75,962	48,261	48,261
Transfers In	11,894	-	-
TOTAL REVENUE	\$ 9,776,945	\$ 9,182,740	\$ 10,252,941
TOTAL BALANCE, RESERVES, AND REVENUE	\$ 12,219,429	\$ 10,414,140	\$ 10,335,988
OPERATING EXPENSE			
Personnel Expenses	\$ 3,019,733	\$ 3,451,811	\$ 3,317,849
Fringe Benefits	2,450,995	2,803,838	2,560,015
Supplies	334,767	247,989	245,919
Contracts & Services	3,733,310	3,126,663	3,823,169
Information Technology	270,845	321,775	440,433
Energy and Utilities	351,389	381,271	378,982
Other Expenses	-	1,000	500
Capital Expenditures	258,942	-	-
Debt Expenses	568,049	487	488
TOTAL OPERATING EXPENSE	\$ 10,988,029	\$ 10,334,834	\$ 10,767,355
TOTAL EXPENSE	\$ 10,988,029	\$ 10,334,834	\$ 10,767,355
BALANCE	\$ 1,231,400	\$ 79,306	\$ (431,367)
TOTAL BALANCE, RESERVES, AND EXPENSE	\$ 12,219,429	\$ 10,414,140	\$ 10,335,988

* At the time of publication, audited financial statements for Fiscal Year 2022 were not available. Therefore, the Fiscal Year 2022 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2022 Adopted Budget, while the beginning Fiscal Year 2022 balance amount reflects the audited Fiscal Year 2021 ending balance.

** Fiscal Year 2023 Beginning Fund Balance reflect the projected Fiscal Year 2022 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2022.

***The Wireless Communications Fund results in a negative ending balance/beginning balance and will be monitored throughout Fiscal Year 2023 to address negative balances.