



THE CITY OF SAN DIEGO

DATE: March 19, 2012

TO: Roger Bailey, Director
Public Utilities Department

FROM: Eduardo Luna, City Auditor
Office of the City Auditor

SUBJECT: **Hotline Investigation Report of Employee Internet Abuse**

The Office of the City Auditor received a Fraud Hotline complaint alleging that a Public Utilities supervisor was using his/her City computer and other work unit computers to conduct non-City business on the Internet. We determined that the complainant's allegations were substantiated.

We reviewed the Internet browsing history data for a two week period for the work unit computers identified in the complaint, and we found the level of non-work related websites visited by the individual named in the complaint appeared to be excessive. The Internet browsing data that we reviewed included the date/time a website was accessed, the user logged onto the computer, the website address visited, and the category of the website visited for each computer. The browsing history showed numerous visits to social media, sports, and shopping websites, all of which did not appear to relate to City business. However, the Internet browsing history also identified five additional users that were also accessing questionable websites while logged on to the work unit computers. We provided a detailed confidential report summarizing our finding for review.

We recommend the Public Utilities Department conduct a Fact-Finding or other appropriate administrative inquiry to determine if the Internet usage on the work computers identified violated City Administrative Regulations and/or the City Code of Conduct. Take appropriate action based on the outcome of the review.



Public Utilities Department Response

We agree to conduct a Fact-Finding and review of the internet usage for the individual named in the complaint and the five additional users. If violations of City regulations and procedures are substantiated, appropriate action will be taken.

We appreciate the assistance we received from the Public Utilities Department during our investigation. Thank you for taking action on this issue. Please contact me if you have any questions.

Respectfully submitted,



Eduardo Luna
City Auditor

cc: Honorable Mayor Jerry Sanders
Honorable City Council Members
Honorable Audit Committee Members
Jan Goldsmith, City Attorney
Jay M. Goldstone, Chief Operating Officer
Wally Hill, Assistant Chief Operating Officer
Ken Whitfield, City Comptroller
Andrea Tevlin, Independent Budget Analyst
Hadi Dehghani, Personnel Director
Scott Chadwick, Human Resources Director