I/NetViewer Training

I/NetViewer is the replacement for CADIP. There are numerous features the past CAD system did not have. The most notable is the Events, Units, and Map information automatically update. You do not have to waste time by typing in the same command over and over again to view the newest updates.

Logging On for the First Time:

- SDPD Intranet → Select I/NetViewer → Input 4 digit ID only → Initial PW is "POLICE01"
- Configure → Change Password or locked out / Call Communications for reset

Main Screen Configuration Settings:

- You can set-up your main screen based on your positional needs
- Configure → Layout: 1-3 panes in different sizes and locations (Retains Settings)
- Configure → Event/Unit Monitor Display Filter: filter by P group, Events, Beat, Type, etc. (Retains Settings)
- Configure → Event/Unit Column Layout: filter ascending/descending by Status, Events/Units, Location, Time, P group, etc. (Retains Settings)

Event Search

- Inquiry → Event Search (All incidents are now referred to as events)
- Search 24 hours, 7 days, Month, Year, Custom Range
- Filter search by numerous options:
    - Case number, call type, street, beat, unit, RP & key words in closing comments
    - If searching by Event # (ie. E17100053628), you **must** enter the "E" and full event number.
- Search for past 7 days for 245's in P5
- Wildcard symbol for case number search (%)
    - "1801%" (Crime Case this month) "183%" (Stolen), "184%" (RJ/MJ), "185%" (Missing Adults), "186%" (Other ZZ – lost, found, actual suicide, death investigation, suicide attempt, child abuse, miscellaneous report)

Major Incident Log

- Inquiry → Scratchpad Entry (Classification: INFO, Title: MI)
- MI_1028 (E17100058198 - 1171)
- Copy Event Number and perform a search (add E)

Viewing Event

- Displayed along the top is Event #, Call type, Address
- Overview Tab:
    - Event Information
    - Agency Information: Priority, PGroup, Calls added/dispatch/arrive time
    - Remarks: See remarks and add remarks from I/NetViewer
    - Location Information: Address, X-Streets, Visual Map
    - Caller Information: Name, Phone, Address
    - Supplemental Information: Person, Vehicle, Property, Contact Name, Incident Times (Can be searched for instant results – CopLink or ARJIS but for our Agency)
- Chronology Tab:
    - Second by second account of every change to the event
- Event Unit Tab:
    - Second by second account of the units and their status changes
- View Map Tab:
    - Displays the event and units on the map
- Event Calls Tab:
    - Displays the different RP's information

Viewing Informer Queries

- View the Event (E18060011099)→ Overview Tab → Actions → LOI Search → Informer → View

Active Unit Inquiry

- Inquiry → Active Units
- Displays how many units are logged on in the city for each division. Sorted by Total, Available, and Unavailable

Messaging

- Messages → Send Message
- Can send a message to a Terminal, Group or Person including attachments which is a new feature
    - For example: Detectives or Officers can now send pictures of a suspect to field units for a BOLO. These attachments can be a photo, Word document, or a PDF of a building layout – any recognized file on a computer

Map

- Inquiry → Window Address (1401 Broadway SD - Verify)
- Displays Units and Events which are clickable for information. Color coded to quickly see the status of an event or unit. Zoom out for beat number

Special Situations

- Zoom in on map → click red dot
  - View PAC files, gate codes, Letter of Agency, officer safety information, etc

Who

- Inquiry → Who → SDPD (Agency) → Search
  - Displays name, ID number, Phone Number, Application, and Skill

Skill Search

- Inquiry → Skill Search
  - Find quickly which officer is an FET, PERT, PRT, etc – Click PRT

Equipment Search

- Inquiry → Unit Equipment
  - Find quickly which officer has Facial Recognition, PAS, WRAP, LockPick – Click AR

Unit History

- Inquiry → Unit History
  - Search by Date, Unit, Event #, vehicle number, P group, officer name, etc

Unit Roster

- Inquiry → Unit Roster
  - Displays units by P Group, log on time, name, ID, radio, vehicle, portable radio, vehicle radio, skills, etc.

Create Advised Event

- Main → Create Event
  - Used by Records staff, detectives, and officers managing the front desk at area stations and HQ to create or relate events for reports and/or impounds.
  - The importance of adding Supplemental Information

Comm Info Files

- http://sdpdshare → Comm Info Files
  - The data from the INFO command in CADIP was transferred to individual Word documents. The 400 plus files are searchable and updated by Communications.