Instacart Shoppers – Do You Qualify for Reimbursement?

Did you work for Instacart anywhere in California between September 2015 and December 2020? If so, you may well be eligible for compensation based on the hours you worked during that time.

Millions of dollars owed to underpaid Instacart workers in California are now ready to be distributed. The funds come from a $46.5 million settlement of a lawsuit my Office filed against the giant grocery shopping app four years ago.

The suit, brought on behalf of the People of the State of California, charged the San Francisco-based company with misclassifying its “shoppers” as independent contractors instead of employees. The enforcement action sought to recover money for workers who were underpaid for wages, benefits, and expenses.

In December 2022, Instacart agreed to establish a fund for restitution payments to Instacart shoppers based on the total hours worked in California between September 13, 2015, and December 15, 2020. The fund administrator, Simpluris, will send notices and distribute funds to shoppers. Instacart will provide the fund administrator with the names and contact information for all eligible employees.

For more information on the settlement, you can:

- visit www.CaliforniaShopperSettlement.com,
- email info@CaliforniaShopperSettlement.com, or
- call (833) 244-7345.

The City Attorney’s Office is honored to be able to provide Instacart workers with the money they deserve. Our Office continues to fight every day to protect the rights of consumers and employees. We expect other gig-economy companies to learn from this, and to treat their workers accordingly.

**Mara W. Elliott**  
**San Diego City Attorney**