



**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Monday, August 20, 2018
9:30 am – 12:00 noon**

**Metropolitan Operations Complex II, Auditorium
9192 Topaz Way, San Diego, CA 92123**

†ACTION REQUESTED¹	ITEM	PRESENTER	ESTIMATED START TIME
	1 Roll Call	Valda Leitch	<i>Items 1-4</i> 10 Min. (9:30)
	2 Non-Agenda Public Comment ²		
X	3 Approval of Draft Minutes from meeting of 07/16/18	Tiffany Mittal	
	4 Chair Updates	Tiffany Mittal	10 Min. (9:40)
	5 <u>City Staff Updates:</u> <ul style="list-style-type: none"> • Announcements • Informational Updates 	Department Staff	10 Min. (9:50)
	6 Presentation from West Monroe Partners on their Meter to Cash Operational Assessment	Sam Uyeno	45 Min. (10:35)
	7 Presentation from City Auditor on the Performance Audit of PUD Water Billing Operations	Shawnee Pickney & Stephen Gomez	45 Min. (11:20)
	8 PUD Management Responses to Audit	Vic Bianes	10 Min. (11:30)
	BREAK		5 Min. (11:35)
	9 City 10 – County Water Authority Update	Lois Fong-Sakai	10 Min. (11:40)
	10 <u>Subcommittee Reports:</u> <ul style="list-style-type: none"> • Finance • Infrastructure & Operations • Outreach & Communications 	David Akin Jim Peugh Linh Quach	5 Min. (11:45)
	11 Metro/JPA - Report Out	Jerry Jones	5 Min. (11:50)
	12 Proposed Agenda Items for Upcoming IROC Meetings (Due by 08.30.18)	Tiffany Mittal	5 Min. (11:55)
	13 IROC Members' Comments	IROC Members	5 Min. (12:00)
	14 Meeting Adjourned	Tiffany Mittal	

¹ Action may be taken by the Committee on items listed on this agenda, whether or not the item is marked as "Action Requested".

² This portion of the agenda provides an opportunity for members of the public to address the Commission. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting/or before the item you wish to speak on and submit to the IROC Administrative Assistant. For alternative format or disabled accommodations, please call Valda Leitch at (858) 614-5737.