



**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Monday, June 17, 2019
9:30 am – 12:15 pm**

**Metropolitan Operations Complex II, Auditorium
9192 Topaz Way, San Diego, CA 92123**

†ACTION REQUESTED¹		ITEM	PRESENTER	ESTIMATED START TIME
	1	Roll Call	Erika McNeill	<i>Items 1-3</i> 10 Min. (9:30)
	2	Non-Agenda Public Comment ²		
X	3	Approval of Draft Minutes from meeting of 5/20/19	Tiffany Mittal	
	4	Chair Updates	Tiffany Mittal	10 Min. (9:40)
	5	Mayor and Council Staff Comments	Staff	5 Min. (9:50)
	6	<u>City Staff Updates:</u> <ul style="list-style-type: none"> • Announcements • Informational Updates 	Department Staff	10 Min. (9:55)
	7	Presentation: Industrial Waste Program Control Assessment	John Helminski Doug Owen	25 Min. (10:05)
	8	Presentation: Review of Assumptions	Charles Modica Rafetelis	30 Min. (10:30)
		Break		5 Min. (11:00)
	9	Presentation: Call Center Performance Audit Update	Craig Boyd	30 Min. (11:05)
X	10	Discussion: IROC's Draft Letter to the IBA	Tiffany Mittal	5 Min. (11:35)
X	11	Discussion: Selection of New Subcommittee Chairs and Members	Tom Zeleny	10 Min. (11:40)
	12	City 10 – County Water Authority Update	Tony Heinrichs	5 Min. (11:50)
	13	<u>Subcommittee Report:</u> <ul style="list-style-type: none"> • Outreach & Communications 	Linh Quach	5 Min. (11:55)
	14	Metro/JPA - Report Out	Jerry Jones	5 Min. (12:00)
	15	Proposed Agenda Items for Upcoming IROC Meetings (Due by 6/30/19)	Wilson Kennedy Tiffany Mittal	5 Min. (12:05)
	16	IROC Members' Comments	IROC Members	5 Min. (12:10)
	17	Meeting Adjourned	Tiffany Mittal	

¹ Action may be taken by the Committee on items listed on this agenda, whether or not the item is marked as "Action Requested".

² This portion of the agenda provides an opportunity for members of the public to address the Commission. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting/or before the item you wish to speak on and submit to the IROC Administrative Assistant. For alternative format or disabled accommodations, please call Yvonne Blantz at (858) 614-4520.