



**Independent Rates Oversight Committee (IROC)
Meeting of January 19, 2021**

1. Roll Call

Chair David Akin called the full IROC meeting to order at 9:30 a.m. Roll call was conducted and a quorum was declared. Attendance is reflected below:

Members:	Present	Absent
David Akin, Chair	X	
Tiffany Mittal, Vice Chair	X	
Christopher Dull		X
Gordon Hess	X	
Jeff Justus	X	
Jack Kubota	X	
Luis Osuna		X
Jim Peugh	X	
Linh Quach		X
<u>Ex-Officio Members:</u>		
Jerry Jones, Metro JPA		X
Jim Peasley, Metro JPA Alt.		X
Tony Heinrichs, City-10		X

Some of the City representatives present included: Shauna Lorange (Director of Public Utilities), Lisa Celaya (Assistant Director), and Christine Leone (Chief Deputy City Attorney).

2. Non-Agenda Public Comment – None.

3. Approval of Draft Minutes from Meeting of November 16, 2020 – David Akin, Chair

ACTION: Chair Akin asked for a motion to approve the minutes. Motion by Member Peugh to approve with my edits. Second by Member Kubota. Motion passed 6-0.

4. Chair Updates – David Akin, Chair

- Chair Akin asked Director Lorange about the AMI update and she indicated it will be provided at the next meeting

5. Mayor and Council Staff Comments – None.

6. PUD Updates – Shauna Lorange, Director of Public Utilities

- Provided an overview of the financial obligations with CWA, IWCP fees audit, COSS, and water shutoff policy

7. Presentation: Water & Sewer 5-year CIP Program – Mark Nassar, ECP Deputy Director and Surraya Rashid, PUD Deputy Director

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8. **Discussion: Adopt FY20 IROC Annual Report and Recommendations (due to Mayor/City Council by 1/31/21)** – *David Akin, Chair*
- Chair Akin proposed to resubmit last year’s report with a new cover/transmittal letter and all members agreed
 - The members also discussed taking this opportunity to submit a summary of their background, experience, and history
 - Chair Akin requested that IROC members submit their updated contact information to PUD
9. **City 10- County Water Authority Update** – None.
10. **Metro/JPA – Report Out** – None.
11. **Proposed Agenda Items for Upcoming IROC Meetings** – *David Akin, Chair*
- Chair Akin would like for the record to reflect that IROC requested an AMI presentation at the next meeting
 - Chair Akin would like for PUD to provide answers to the AMI questions a week prior to the presentation
 - Chair Akin and Vice Chair Mittal will send an email to PUD to reflect the agenda items for accuracy
12. **IROC Members’ Comments** – *IROC Members*
- Chair Akin requested a meeting with Vice Chair Mittal and Director Lorance; meeting scheduled for 2/1/21
 - Proposed agenda items carried over from August 2020 minutes
 - AMI Update
 - Lake Hodges Condition Assessment Update
 - Chollas Operations Center Update
 - Chollas Operations Center Tour
 - Customer Support Division Call Center Update
 - Proposed agenda items carried over from October 2020 minutes
 - COSS – Rate Structures
 - Update on Outstanding Performance Audits (with a dashboard to track the status of each audit)
 - Members expressed interest in having subcommittee meetings to address the Work Plan items
 - Proposed agenda items carried over from November 2020 minutes
 - Chair Akin requested an update on the AMI Project
 - Chair Akin will submit questions to PUD about the AMI Project for management’s review
 - Vice Chair Mittal would like for the COSS item to be added to the next agenda
13. **Meeting adjourned: 11:26 a.m.**

Minutes submitted by: Portia Bell