

Independent Rates Oversight Committee (IROC)
Meeting of January 18, 2022



1. **Roll Call**

Chair David Akin called the full IROC meeting to order at 9:30 a.m. Roll Call was conducted and a quorum was declared. Attendance is reflected below:

Members:	Present	Absent
David Akin, Chair	X	
Tiffany Mittal, Vice Chair	X	
Christopher Dull	X	
Gordon Hess	X	
Jeff Justus	X	
Jack Kubota	X	
Luis Osuna	X	
Jim Peugh	X	
Linh Quach	X	
<u>Ex-Officio Members:</u>		
Jerry Jones, Metro/JPA	X	
Jim Peasley, Metro/JPA Alt.		X

Some of the City representatives present included Shauna Lorange (Director of Public Utilities) and Ray Palmucci (Deputy City Attorney).

2. **Non-Agenda Public Comment** – None.

3. **Approval of Draft Minutes from Meeting of November 15, 2021** – *David Akin, Chair*
ACTION: Chair Akin asked for motion to approve the minutes with minor edits. Motion by Member Hess. Second by Member Peugh. Motion passed 8-0. Member Justus abstained.

4. **Chair Updates** – *David Akin, Chair*

- Chair Akin will reach out to the IROC Subcommittee Members to work on the FY 2021 IROC Annual Report/letter.

5. **Mayor and Council Staff Comments** – None.

6. **PUD Updates** – *Shauna Lorange, Director of Public Utilities*

- MyWaterSD Portal will be available on 2/1/22.
- Cost of Service Study for the Water Rates is still in litigation, so the discussion is on hold.
- Member Hess reminded staff of his request from November for a copy of the study prepared by a consultant that evaluated the cost per acre-foot of water produced by the Pure Water Project.
- Mentioned the evolving Strategic Capital Projects Department that will handle Pure Water and other large projects.

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7. **Presentation: Audit Recommendations Follow-up** – Danielle Knighten, Deputy City Auditor and Luis Briseno, Performance Auditor
- The Office of the City Auditor (OCA) provided a status update on the implementation of PUD's open audit recommendations and revised target dates as of January 2022.
 - Member Hess inquired about the process to get recommendations implemented and how the Mayor or City Council are made aware of progress for various departments. In response, the OCA give an overview the recommendation follow-up reports presented during Audit Committee meetings with impacted departments. They also confirmed the follow-up reports are distributed to City Council and referenced the interactive dashboard as a resource for interested parties to view the progress of recommendations.
8. **Presentation: Climate Action Plan** – Ashley Rosia-Tremonti, Program Manager
- The Department of Sustainability & Mobility shared the Climate Action Plan that details how the City will reach the goal of net zero greenhouse gas emissions by 2035.
9. **Presentation: Lake Hodges Dam** – Surraya Rashid, Deputy Director and Vien Hong, Senior Civil Engineer
- The Engineering & Program Management Division presented on overview of the progress made on the Lake Hodges Dam long-term improvements, timelines, and financial projections.
 - Member Hess inquired about the City's ability to raise the water level back to where it was after the short-term improvements are done or will it remain down 20 feet. The Division of Safety of Dams indicated water level restrictions will not be lifted with these near-term repairs because they want to see where we are in the long-term.
10. **Discussion: Update on Status of FY 2021 IROC Annual Report (due to the Mayor/Council by 01/31/22)** – David Akin, Chair and Gordon Hess, Member
- Chair Akin will reach out to the IROC Subcommittee Members to work on the FY 2021 IROC Annual Report/letter.
11. **Discussion: AMI Update** – Lisa Celaya, Assistant Director
- Assistant Director Celaya provided information on the AMI System Overview (involving the Itron mobile device cloud services, FCS Server, FCS Client, and CoSD SAP Applications), Enterprise Asset Management, system integration, and citywide deployment.
12. **Metro/JPA Report Out** – None.
13. **Proposed agenda Items for Upcoming IROC Meetings** – IROC Members
- Member Kubota inquired about the availability of CIP Quarterly Reports.

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14. IROC Members' Comments – *IROC Members*

- Proposed agenda items carried over from the August 2020 minutes:
 - Chollas Operations Center Update.
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 - Customer Support Division Call Center Update.
- Proposed agenda items carried over from the October 2020 minutes:
 - COSS – Rate Structures.
- Proposed agenda items carried over from the November 2020 minutes:
 - Vice Chair Mittal would like for the COSS item to be added to the next agenda.
- Proposed agenda items carried over from the March 2021 minutes:
 - I&O Subcommittee – Member Peugh asked for an update on the level of infrastructure replacement and staffing the COSS is based on for both water and wastewater.
- Proposed agenda items carried over from the April 2021 minutes:
 - Chair Akin would like to have a presentation on the Customer Support Division and Office of the City Treasurer collection process.
 - I&O Subcommittee – Member Kubota recommended adding an item on the “Valve Maintenance and Replacement Program in the Potable Water System (including fire hydrants)” to the agenda.
- Proposed agenda items carried over from the June 2021 minutes:
 - Chair Akin would like to invite the Director of the Office of Boards & Commissions to attend a IROC meeting to discuss the new streamlined processes and online portal.
- Proposed agenda items carried over from the July 2021 meeting:
 - Member Kubota asked for an update at full IROC and one of the subcommittees on the recent employee settlement (pending CAO approval on sharing this information).
 - Chair Akin and Member Kubota would like to combine the collection process presentation proposed in the April 2021 bullet above with an update on the status/timing on lifting water shutoff restrictions.
- Proposed agenda items carried over from the August 2021 meeting:
 - Full IROC – An update from MEA and Local 127 about employee representation.
 - Finance Subcommittee – A deep dive into PUD delinquent accounts and the Office of the City Treasurer collections process.
 - O&C Subcommittee – Update on the Management/Field Academies and outreach for collections on delinquent accounts.

15. Meeting adjourned: 11:31 a.m.

Minutes submitted by Portia Bell