



**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Outreach & Communications
Subcommittee Meeting**

**April 10, 2017
8:30 am – 9:45 am¹**

**Meeting Location:
Metropolitan Operations Complex II
Conference Room 1E
9192 Topaz Way, San Diego, CA 92123
(858) 292-6300**

<u>Agenda Item</u>	
1.	Non-Agenda Public Comment ²
2.	Presentation: Customer Care Solutions Update – Mike Vogl
3.	Presentation: Update on Pure Water Outreach Activities – Brent Eidson
4.	Future Agenda Items
5.	Outreach & Communications Subcommittee Member Comments
6.	Adjournment

¹ Please note the meeting end time is estimated.

² This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting. For alternative format or disabled accommodations, please call Monica Foster at 858-292-6324.