



THE CITY OF SAN DIEGO

DATE: February 10, 2022
TO: Honorable Members of the Audit Committee
FROM: Andy Hanau, City Auditor
SUBJECT: City Auditor Activity Report – January 2022

This report provides information on the Office of the City Auditor’s activities as of January 31, 2022. This includes any audit reports issued during the month of January, the status of current audit projects, and a list of planned audits that have not yet started.

The “Target Completion Date” provided for each audit project indicates our estimate of when the audit report will be issued. However, future circumstances may delay report issuance, such as delays in receiving data for review, numerous and extensive findings that require further evaluation, and additional discussions with management to demonstrate that our audit findings are valid and recommendations for improvement are necessary.

Reports issued during January 2022:

01/12/2022

[City Auditor's Quarterly Fraud Hotline Report - Q2 Fiscal Year 2022](#)

01/14/2022

[Performance Audit of the City's Financial Condition](#)

[Financial Condition Highlights](#)

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Audits in Progress – Report Writing Stage

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours ¹
Real Estate Assets Department – Leasing City Property	The objectives are to (1) To evaluate whether READ’s process for monitoring and transitioning expiring and holdover agreements to long term leases aligns with best practices, (2) To evaluate whether lease contracts contain best practice lease contract clauses.	Issued February 8, 2022	2,467	1,600

Audits in Progress – Fieldwork Stage

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours ¹
Risk Management – Workers’ Compensation	The objectives of this audit are to (1) determine whether the City has adequate internal controls to mitigate the risk of waste, fraud, and abuse in workers’ compensation claims; (2) determine whether the City effectively mitigates workplace safety hazards and prevents injuries and illness; and (3) determine whether the City’s procedures for cost apportionment are in line with best practices.	April 2022	1,320	2,000

¹ For audits carried over from Fiscal Year (FY) 2021, “Budgeted Hours” reflects the actual hours used in FY 2021 plus the budgeted hours for FY 2022.

San Diego Police Department - Management of Body Worn Cameras	The objectives are to (1) review SDPD's policies and procedures regarding body camera footage and determine if they are aligned with best practices and local, state, and federal regulations; and (2) to determine whether internal controls are in place to ensure body camera footage is properly collected, maintained, and monitored by appropriate personnel and whether the appropriate audit trail is captured when information is accessed.	April 2022	1,217	2,000
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Audits in Progress - Planning Stage

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
IT Application Audit of the Fire Department's Emergency Response Management (9-1-1) System	The tentative objective for this audit is to test the effectiveness of the IT general controls and IT security controls of the Fire Department's Emergency Response Management (9-1-1) System.	TBD	252	600
Development Services Department - Code Enforcement	The tentative objective is to determine the efficiency and effectiveness of the Code Enforcement Division, including areas such as response times for various types of code enforcement cases / priorities, case outcomes, and differences in caseloads and service levels across geographic areas.	TBD	571	1,800

Get It Done Application	The tentative objective is to determine the efficiency and effectiveness of the City's Get It Done app and other methods of receiving and managing service requests, including areas such as response times and service levels, use of data to assess operating departments' resource adequacy, technical challenges in responding to service requests, and the effectiveness of efforts to encourage public engagement with the City via notifying the City of service needs.	TBD	93	1,800
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Other Audit Activity

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
Follow-up on Audit Report Recommendations	We report the implementation status on a semi-annual follow-up report, and we periodically issue other recommendation follow-up reports.	On-going	686	1,400
Fraud, Waste, and Abuse Hotline	City Auditor investigative staff reviews Fraud Hotline calls received and performs investigations for allegations of material fraud, waste, or abuse. Reports are issued for substantiated fraud-related allegations, and we issue a Quarterly Fraud Hotline Report with the status of activities.	On-going	1,948	2,960

FY 2022 Planned Audits Not Yet Started

Planned Audits	Estimated Audit Hours
Annual Central Stores Inventory Audit FY22	200
Annual Mission Bay Fund Audit FY 2021	300
IT Performance Audit of Fire-Safety Department's Network Security	1,000
San Diego Police Department - Vehicle Towing Process	1,800
Homeless Strategies / Housing Commission	2,200
Public Works: Engineering & Capital Projects	2,400

Audit Reports Completed During FY 2022

07/21/2021

[Performance Audit of The City's Use of Cares Act Funding](#)

07/22/2021

[Performance Audit of the City's Major Building Acquisition Process](#)

09/16/2021

[Agreed-Upon Procedures Report Related on Central Stores Physical Inventory - Fiscal Year 2021](#)

10/20/2021

[Performance Audit of the City's General Fund User Fees](#)

10/21/2021

[City Auditor's Quarterly Fraud Hotline Report - Q1 Fiscal Year 2022](#)

11/10/2021

[Performance Audit of Equity in Recreation Programming](#)
[Equity in Recreation Programming Highlights](#)

Respectfully submitted,



Andy Hanau
City Auditor

cc: Honorable Mayor Todd R. Gloria
Honorable Members of the City Council
Honorable City Attorney Mara Elliott
Jay Goldstone, Chief Operating Officer
Christiana Gauger, Chief Compliance Officer
Charles Modica, Deputy Director, Independent Budget Analyst