

San Diego Police Department - Communications Division 911 Report								
JUNE 2017								
Total 911 Calls	50,856							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,840	1,209	700	1,426	442	220	19	50,856
	92.10%	2.38%[94.48%]	1.38%[95.86%]	2.80%[98.66%]	0.87%[99.53%]	0.43%[99.96%]	0.04%[100%]	100%
Avg Answer Time in seconds	3.42							
Avg Talk Time in seconds	112							
Busiest Day for 911	Sat.	6/17/17	1,843					
Busiest Hour for 911	3-4pm	133						
Total Monthly Calls	103,629	911 Received 50,856	Admin Received 50,744		10-Digit Emer 2,029			

San Diego Police Department - Communications Division 911 Report								
JULY 2017								
Total 911 Calls	55,428							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,928	1,250	823	1,665	497	251	14	55,428
	91.88%	2.26%[94.14%]	1.48%[95.62%]	3.00%[98.62%]	0.90%[99.52%]	0.45%[99.97%]	0.03%[100%]	100%
Avg Answer Time in seconds	3.52							
Avg Talk Time in seconds	110							
Busiest Day for 911	Tues.	7/4/17	2,066					
Busiest Hour for 911	9-10pm	187						
Total Monthly Calls	110,042	911 Received 55,428	Admin Received 52,811		10-Digit Emer 1,803			