

San Diego Police Department - Communications Division 911 Report								
JUNE 2018								
Total 911 Calls	54,194							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,254	1,290	788	1,294	376	176	16	54,194
	92.73%	2.38%[95.11%]	1.45%[96.56%]	2.38%[98.95%]	0.69%[99.64%]	0.32%[99.96%]	0.03%[99.99%]	100%
Avg Answer Time in seconds	3.38							
Avg Talk Time in seconds	113							
Busiest Day for 911	Fri.	6/1/18	2,030					
Busiest Hour for 911	4-5pm							
Total Monthly Calls	101,843	911 Received 54,194	Admin Received 46,068		10-Digit Emer 1,581			

San Diego Police Department - Communications Division 911 Report								
JULY 2018								
Total 911 Calls	60,952							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	55,935	1,656	1,010	1,602	448	277	24	60,952
	91.77%	2.72%[94.49%]	1.66%[96.15%]	2.63%[98.78%]	0.74%[99.52%]	0.45%[99.97%]	0.04%[100%]	100%
Avg Answer Time in seconds	3.73							
Avg Talk Time in seconds	108							
Busiest Day for 911	Sat.	7/14/18	2,283					
Busiest Hour for 911	9-10pm							
Total Monthly Calls	112,626	911 Received 60,952	Admin Received 49,983		10-Digit Emer 1,691			