



**Annual Report  
July 1, 2010 – June 30, 2011**

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[www.sandiego.gov/disabilityservices](http://www.sandiego.gov/disabilityservices)***

The Americans with Disabilities Act (ADA) is a landmark civil rights law that was passed in 1990. Civil rights, by their very nature, focus on the needs and rights of individuals; they are built on the belief that all individuals, regardless of their circumstances, are entitled to equal treatment in American society. The ADA is the most comprehensive civil rights legislation ever passed into American law about how the nation should address individuals with disabilities. The City of San Diego enforces Title II of the ADA, governing City programs, services and activities. It is responsible for ensuring all facilities, programs, services and activities are accessible to, and useable by, all residents and visitors with disabilities, including City employees with disabilities.

During Fiscal Year 2011, the Disability Services Department provided oversight on 40 projects. The ADA projects ensure access to City facilities as well as public rights-of-way, and have both short- and long-term benefits for people of all ages with disabilities.

In recent City budgets, the funding for ADA projects relied on city property/land sales (Capital Outlay). Unfortunately, we received no land sale funds in FY11. However, 8 projects received funding from Development Impact Fees (DIF) and savings from unspent and completed ADA projects from prior years. The following table is a list of funded FY11 ADA projects that are now in various stages of completion.

Facility/Project Name	Council District	Cap Outlay (Savings) Project Estimate	DIF Project Estimate
Accessible Pedestrian Signals	1,5 & 6	\$494,600.00	
Midway – Pacific Hwy – Curb Ramps	2		\$900,000.00
Pacific Beach – Curb Ramps with Obstruction	2	33,667.00	50,000.00
Greater North Park Curb Ramp with Obstruction	3	180,000.00	200,000.00
Azalea Recreation Center Restrooms	3	95,000.00	
Mira Mesa Library	5	52,547.00	
Serra Mesa – New Sidewalk & Berger Av – Curb Ramp	6		225,000.00
College Area Curb Ramp with Obstruction	7		140,000.00
<b>Totals</b>		<b>\$855,814.00</b>	<b>\$1,515,000.00</b>

**FY 11 Annual Accomplishments:**

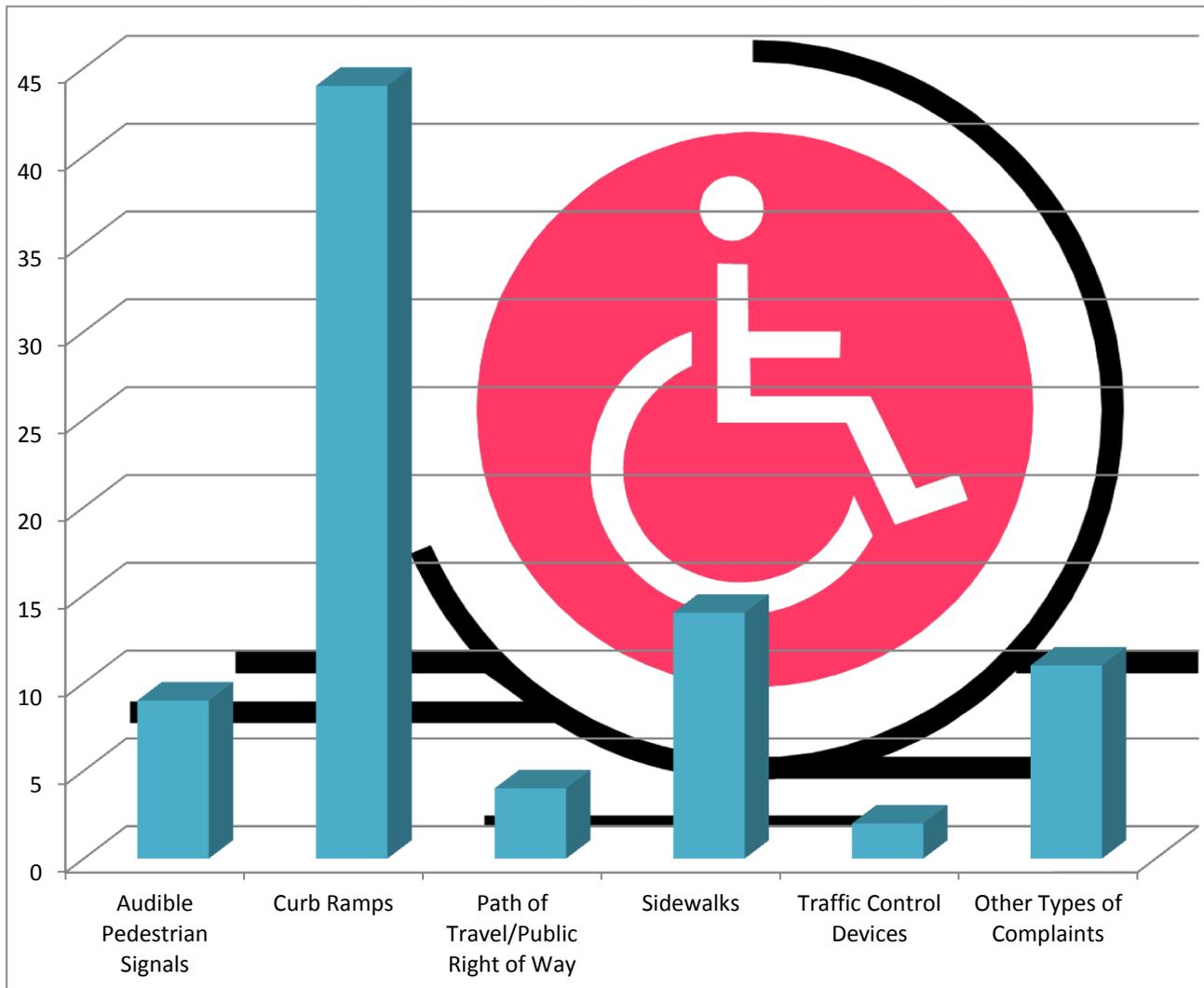
- Installed 74 curb ramps across the City of San Diego (list available by Council District upon request). In addition, other City departments also installed 1759 curb ramps as part of citywide projects during FY11.
- Completed a missing sidewalk in the Crown Point area
- Purchased Emergency Evacuation Chairs
- Completed 14 ADA facility projects funded in prior years:
  - Council District 1 – University City Library
  - Council District 2 – Ocean Beach Recreation Center
  - Council District 3 – Mid City Community Gymnasium, Montclair Community Park
  - Council District 4 – Chollas Lake Fishing Pier, MLK Jr. Play Area Upgrade, Paradise Hills Picnic Shelter, Skyline Hills Library
  - Council District 5 – Mira Mesa Teen Center, Rancho Bernardo Recreation Center, Scripps Ranch Library
  - Council District 6 – Carmel Mountain Ranch Play Area, North Clairemont Library, Clairemont Library
- Consultant completed the survey assessments of 183 city facilities to ensure compliance with current Federal and State access law. Facilities surveyed include recreation centers, libraries, comfort stations, museums, and senior centers. The assessment also included a software database component, which contains identification of all barriers identified for the 183 facilities and a budgeting tool which will assist us in prioritizing ADA projects. The database includes a description of the full scope of work, photos of access barriers, and material and labor costs to complete the required work.
- Disability Services staff surveyed 106 facilities, reviewed 84 construction documents, conducted 68 on-site inspections, and responded to 931 disability related calls and emails.
- Conducted the National Disability Employment Month Event in October 2010.
- Provided 14 trainings/presentations on ADA and disability related subjects to City Departments, organizations, and universities
- Staffed the Mayor’s Committee on Disability meetings and subcommittees

## **Complaint Database**

Disability Services manages all disability related complaints for the City. During FY11 we received and processed 84 complaints and resolved 52.

If a person with a disability believes that he or she is being discriminated against regarding a City program, service, or activity, he or she is encouraged to bring the issue to the attention of Disability Services at [disabilityservices@sandiego.gov](mailto:disabilityservices@sandiego.gov) or by calling 619-236-5979. ADA protection is afforded to all persons with disabilities regardless of their age or type of disability. Additional information can also be found on our website: [www.sandiego.gov/disabilityservices](http://www.sandiego.gov/disabilityservices)

**FY11 DISABILITY SERVICES COMPLAINTS RECEIVED**



Note: Other types of complaints include Parks (4), Parking (3), Trash (2), Street Light (1) and Crosswalk (1).