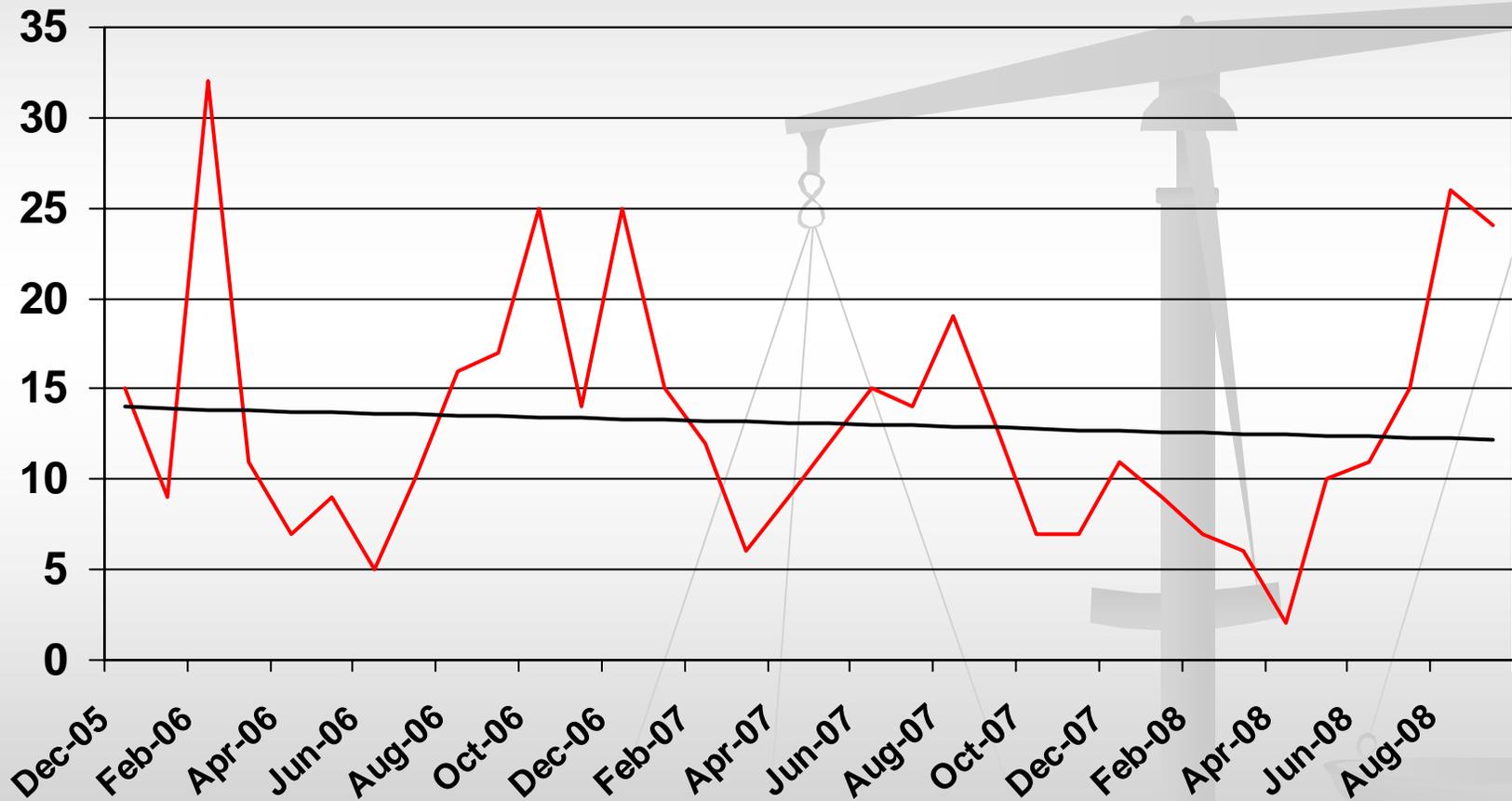


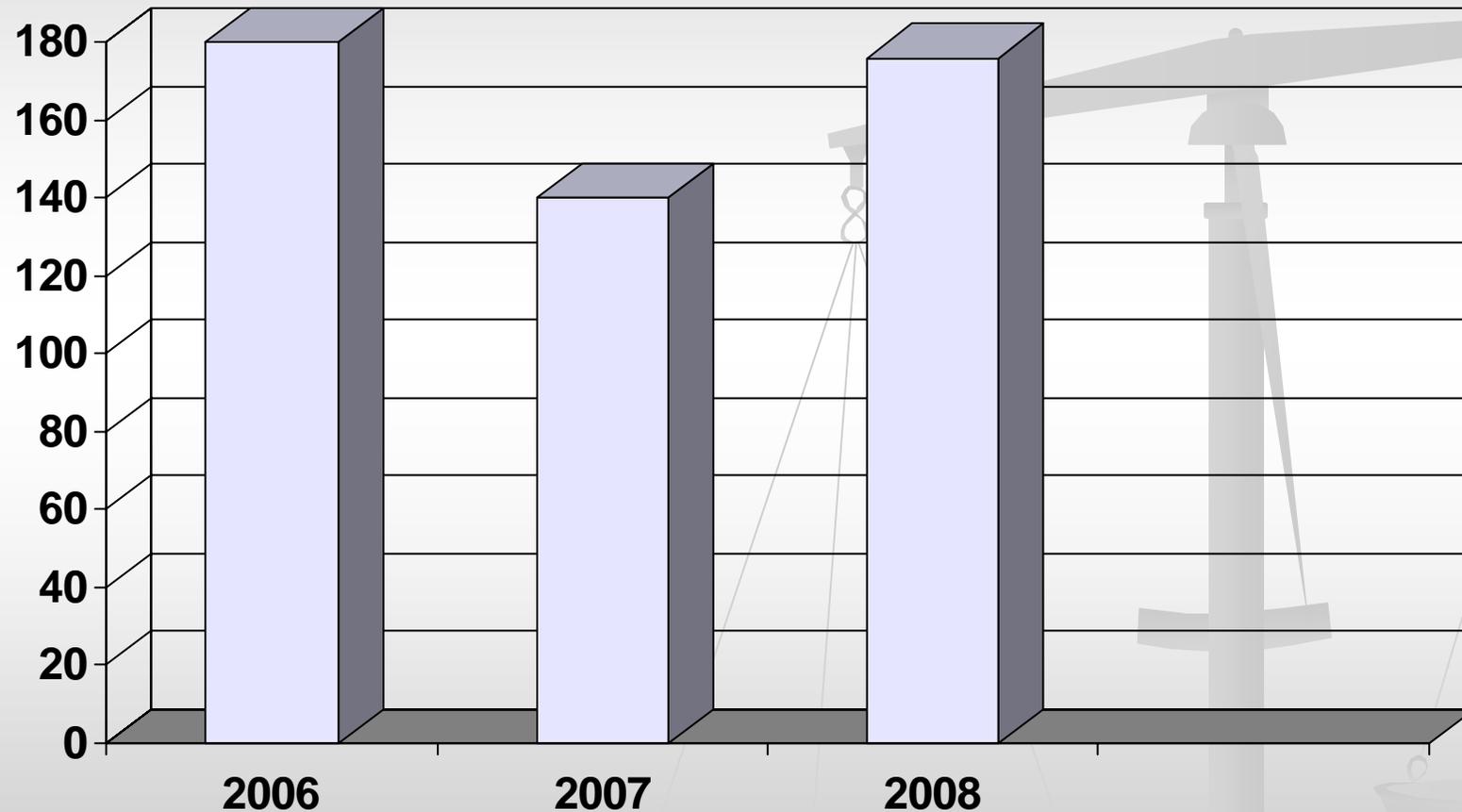
**Fraud Hotline**  
**Call Statistics FY 2009 Q1**  
**Office of the City Auditor**

Audit Committee  
October 20, 2008

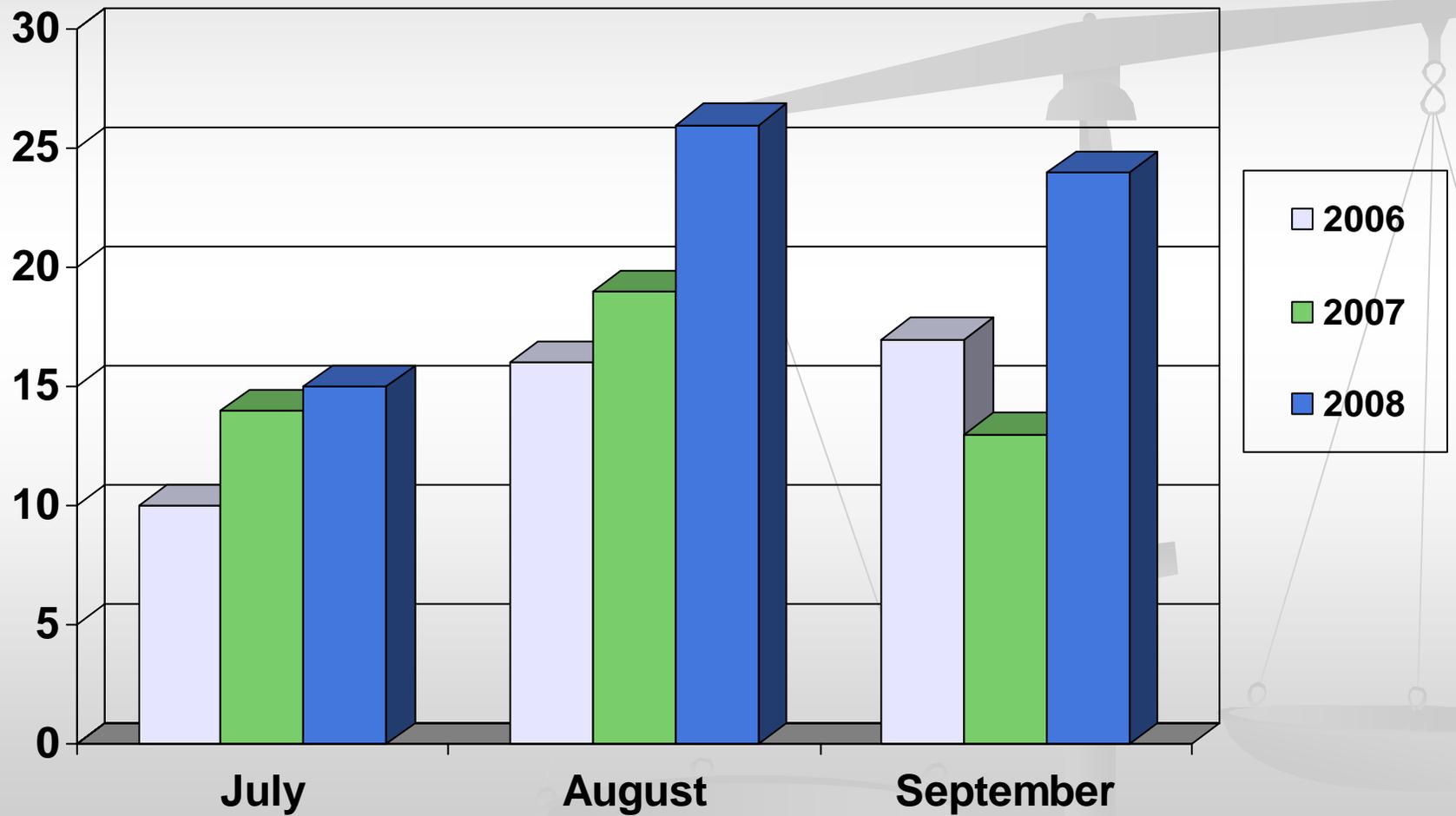
# Number of Complaints Made Between December 2005 and September 2008



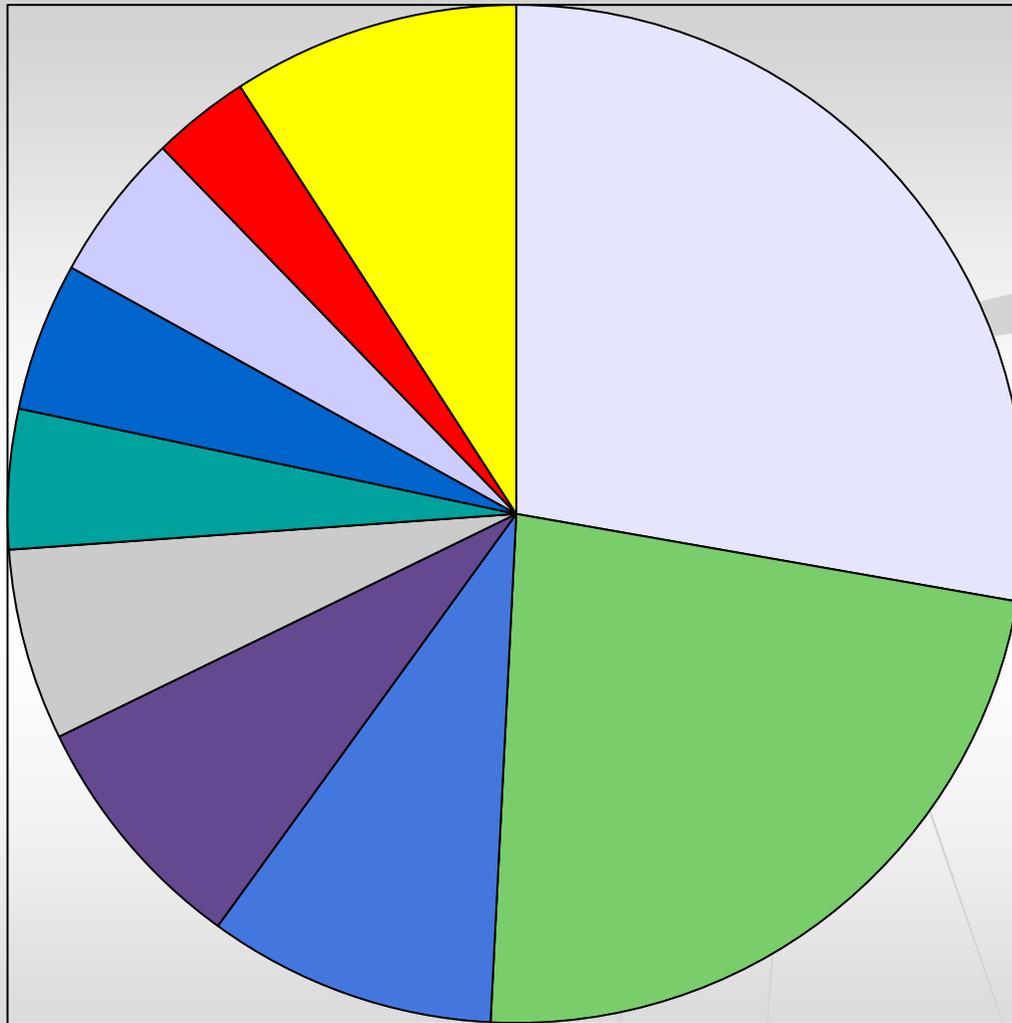
# Total Number of Complaints by Calendar Year



# Number of Calls by Month



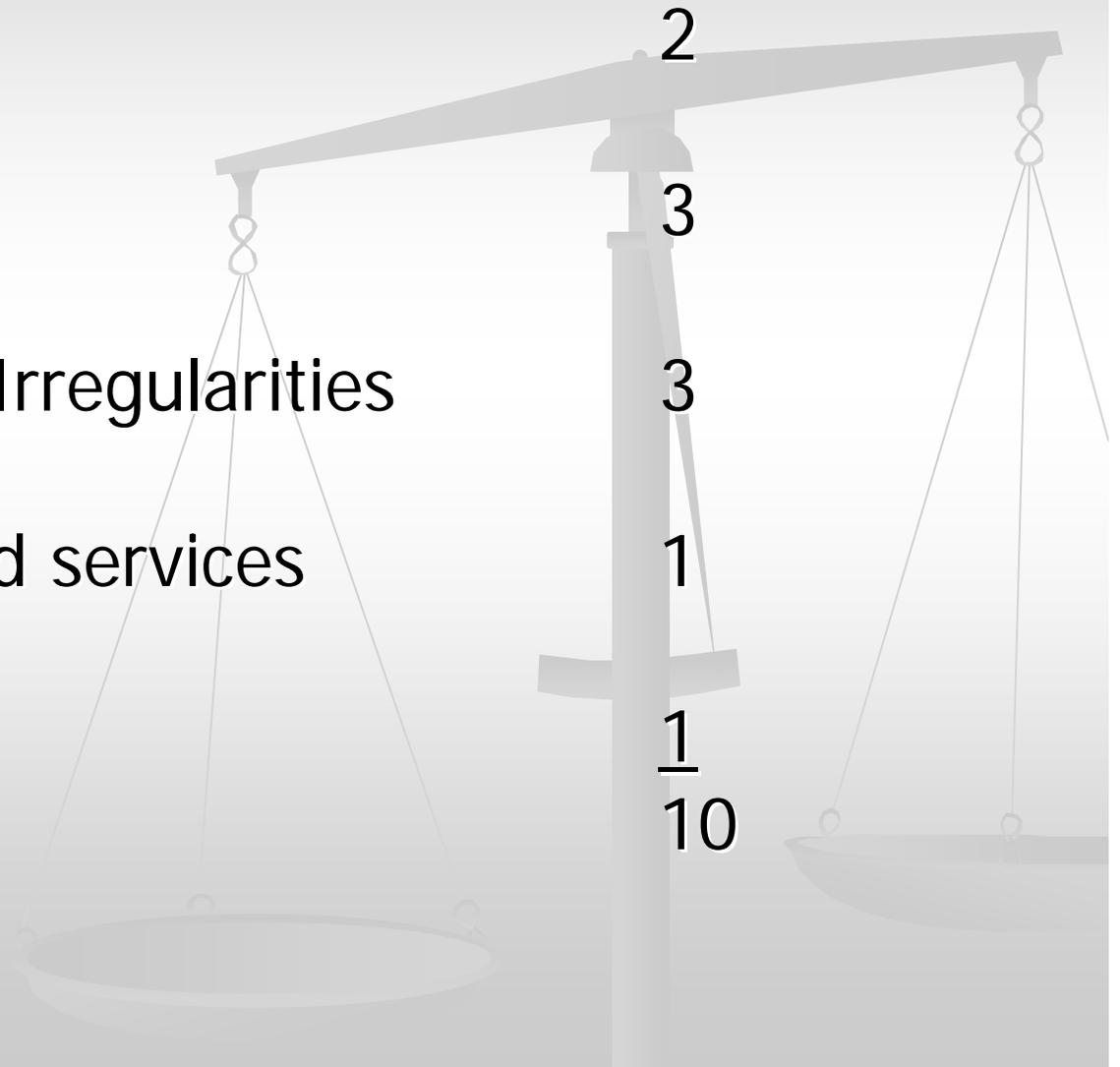
# Complaint Types Received



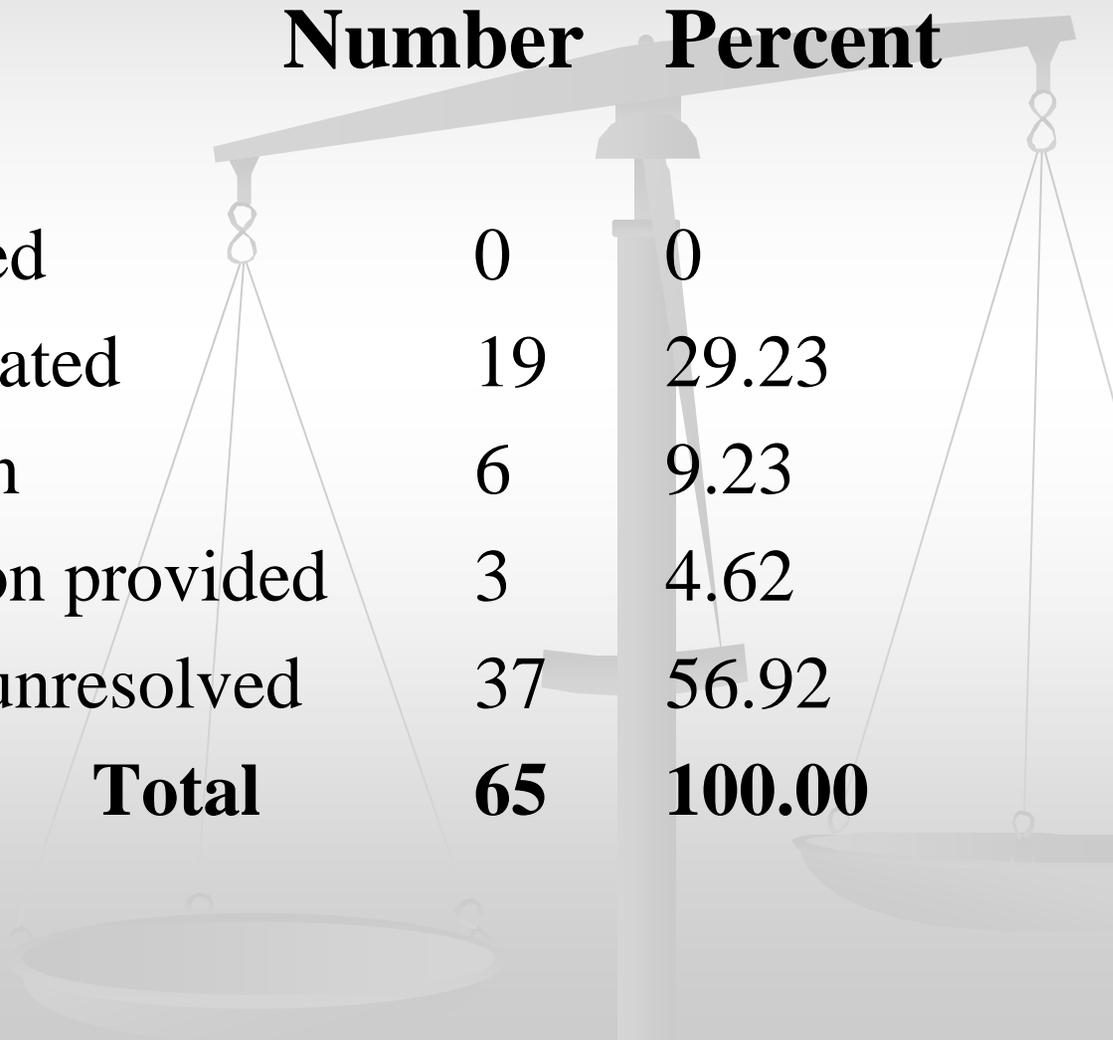
- Employee Relations
- Policy Issues [1]
- Customer Relations
- Conflict of Interest
- Fraud [2]
- Accounting/Audit Irregularities
- Substance Abuse
- Theft of Time
- Safety Issues and Sanitation
- Other Categories

# Number of Complaints Under Office of the City Auditor Investigation

- Policy Issues
- Fraud
- Accounting/Audit Irregularities
- Theft of goods and services
- Waste and Abuse



# Complaint Disposition



Complaint Status	Number	Percent
Complaint substantiated	0	0
Complaint unsubstantiated	19	29.23
Corrective action taken	6	9.23
Not enough information provided	3	4.62
Complaints open and unresolved	37	56.92
<b>Total</b>	<b>65</b>	<b>100.00</b>