

# CONSUMER REFERRAL LIST

AGENCY/TOPIC	TELEPHONE	WEBSITE
Attorney General , for the State of California	800-952-5225	<a href="http://www.ag.ca.gov">www.ag.ca.gov</a>
Attorney Complaint Line, State Bar of California	800-843-9053	<a href="http://www.calbar.ca.gov">www.calbar.ca.gov</a>
Attorney Referrals and Complaints (County Bar)	619-231-8585	<a href="http://www.sdcba.org">www.sdcba.org</a>
Automotive Repair, Bureau of	858-716-1025	<a href="http://www.autorepair.ca.gov">www.autorepair.ca.gov</a>
Bad Checks	888-240-6495	<a href="http://www.hotchecks.net/sandiego">www.hotchecks.net/sandiego</a>
Bankruptcy Court	619-557-5620	<a href="http://www.casb.uscourts.gov">www.casb.uscourts.gov</a>
Better Business Bureau of San Diego	858-496-2131	<a href="http://www.sandiego.bbb.org">www.sandiego.bbb.org</a>
Business Oversight, Department of	619-525-4233	<a href="http://www.dbo.ca.gov">www.dbo.ca.gov</a>
Charities: Registry of Charitable Trusts	916-445-2021	<a href="http://www.ag.ca.gov/charities/">www.ag.ca.gov/charities/</a>
City Attorney's Office, Consumer Hotline	619-533-5600	<a href="http://www.sandiego.gov/city-attorney">www.sandiego.gov/city-attorney</a>
Consumer Affairs, State of California	800-952-5210	<a href="http://www.dca.ca.gov">www.dca.ca.gov</a>
Consumer Product Safety Commission	800-638-2772	<a href="http://www.cpsc.gov">www.cpsc.gov</a>
Contractors State License Board	800-321-2752	<a href="http://www.cslb.ca.gov">www.cslb.ca.gov</a>
District Attorney's Office, Consumer Hotline	619-531-3507	<a href="http://www.sdcda.org">www.sdcda.org</a>
DMV - Dept. of Motor Vehicles Investigations	858-627-3951	<a href="http://www.dmv.ca.gov">www.dmv.ca.gov</a>
Elder Abuse Information	619-531-3245	<a href="http://www.sandiegoda.com">www.sandiegoda.com</a>
Electronic and Appliance Repair, Bureau of	916-574-2069	<a href="http://www.bear.ca.gov">www.bear.ca.gov</a>
EDD - Employment Development Department	800-300-5616	<a href="http://www.edd.ca.gov">www.edd.ca.gov</a>
FBI - Federal Bureau of Investigations	858-565-1255	<a href="http://www.fbi.gov">www.fbi.gov</a>
FDA - Food & Drug Administration	858-550-3850	<a href="http://www.fda.gov">www.fda.gov</a>
FEDINFO - Federal Information Center	800-688-9889	<a href="http://www.usa.gov">www.usa.gov</a>
Financial Protection Bureau, Consumer	855-411-2372	<a href="http://www.consumerfinance.gov">www.consumerfinance.gov</a>
FTC - Federal Trade Commission	877-382-4357	<a href="http://www.ftc.gov">www.ftc.gov</a>
HMO's - Dept. of Managed Care	888-466-2219	<a href="http://www.hmohelp.ca.gov">www.hmohelp.ca.gov</a>
Identity Theft - FTC - Federal Trade Commission	877-IDTHEFT	<a href="http://ftc.gov/bcp/edu/microsites/idtheft/">ftc.gov/bcp/edu/microsites/idtheft/</a>
Identity Theft - Privacy Rights Clearing House	619-298-3396	<a href="http://www.privacyrights.org">www.privacyrights.org</a>
Identity Theft Resource Center	858-693-7935	<a href="http://www.idtheftcenter.org">www.idtheftcenter.org</a>
Insurance Fraud (Auto related)	800-390-9618	<a href="http://www.sdcda.org">www.sdcda.org</a>
Insurance Fraud Hotline - District Attorney	619-531-3749	<a href="http://www.sdcda.org">www.sdcda.org</a>
Insurance Fraud Hotline - State of California	800-927-4357	<a href="http://www.insurance.ca.gov">www.insurance.ca.gov</a>
Internet Fraud Complaint Center	Web Resource	<a href="http://www.ic3.gov">www.ic3.gov</a>
IRS - Internal Revenue Service	800-829-3676	<a href="http://www.irs.gov">www.irs.gov</a>
Labor Commissioner	619-220-5451	<a href="http://www.dir.ca.gov/DLSE">www.dir.ca.gov/DLSE</a>
Legal Aid	877-534-2524	<a href="http://www.lassd.org">www.lassd.org</a>
Medical Board, State of California	800-633-2322	<a href="http://www.medbd.ca.gov">www.medbd.ca.gov</a>
MediCal Fraud	800-822-6222	<a href="http://www.dhcs.ca.gov">www.dhcs.ca.gov</a>
National Consumers League	202-835-3323	<a href="http://www.fraud.org">www.fraud.org</a>
National White Collar Crime Center	800-221-4424	<a href="http://www.nw3c.org">www.nw3c.org</a>
Occupational Safety and Health - Cal/OSHA	619-767-2280	<a href="http://www.dir.ca.gov">www.dir.ca.gov</a>
Postal Mail Fraud Center	800-372-8347	<a href="http://www.usps.com/postalinspectors">www.usps.com/postalinspectors</a>
Public Utilities Commission	800-649-7570	<a href="http://www.cpuc.ca.gov">www.cpuc.ca.gov</a>
Real Estate Fraud, District Attorney's Office	619-531-3552	<a href="http://www.sdcda.org">www.sdcda.org</a>
Real Estate, Bureau of	619-525-4192	<a href="http://www.dre.ca.gov">www.dre.ca.gov</a>
Revenue and Recovery	619-515-6200	<a href="http://www.sdcounty.ca.gov/auditor/orrpage">www.sdcounty.ca.gov/auditor/orrpage</a>

San Diego Police Dept. - Financial Crimes	619-531-2545	<a href="http://www.sandiego.gov/police">www.sandiego.gov/police</a>
San Diego Sheriff's Dept. - Financial Crimes	858-974-2322	<a href="http://www.sdsheriff.net">www.sdsheriff.net</a>
Secret Service	619-557-5640	<a href="http://www.treas.gov/usss">www.treas.gov/usss</a>
Secretary of State, California	916-653-7244	<a href="http://www.ss.ca.gov">www.ss.ca.gov</a>
Senior Citizen Legal Services	858-565-1392	<a href="http://www.seniorlaw-sd.org">www.seniorlaw-sd.org</a>
Small Claims Court Advisor	858-634-1777	<a href="http://www.sdcourt.ca.gov">www.sdcourt.ca.gov</a>
Social Security Administration	800-772-1213	<a href="http://www.ssa.gov">www.ssa.gov</a>
Social Security Fraud Hotline	800-269-0271	<a href="http://www.ssa.gov">www.ssa.gov</a>
Tax Issues: Board of Equalization	619-525-4526	<a href="http://www.boe.ca.gov">www.boe.ca.gov</a>
Tax Evasion Hotline	888-334-3300	<a href="http://www.boe.ca.gov/news/evade.htm">www.boe.ca.gov/news/evade.htm</a>
Franchise Tax Board	800-852-5711	<a href="http://www.ftb.ca.gov">www.ftb.ca.gov</a>
Telemarketing: Canadian scams - Phonebusters	888-495-8501	<a href="http://www.phonebusters.com">www.phonebusters.com</a>
Telemarketing: Do Not Call List - FTC	877-382-4357	<a href="http://www.ag.ca.gov/donotcall">www.ag.ca.gov/donotcall</a>
Telemarketing: general complaints - Postal Insp.	626-405-1200	<a href="http://www.postalinspectors.uspis.gov">www.postalinspectors.uspis.gov</a>
Transportation, Dept. of - California	916-654-5266	<a href="http://www.dot.ca.gov">www.dot.ca.gov</a>
Travel, Sellers of - Attorney General's Office	213-897-8065	<a href="http://www.ag.ca.gov/travel">www.ag.ca.gov/travel</a>
U.S. Attorney's Office	619-557-5610	<a href="http://www.usdoj.gov">www.usdoj.gov</a>
U.S.D.A.	800-727-9540	<a href="http://www.usda.gov">www.usda.gov</a>
UCAN, Fraud Squad Hotline, for complaints regarding utility companies	619-696-6966	<a href="http://www.ucan.org">www.ucan.org</a>
Weights and Measures, Dept. of	858-694-2778	<a href="http://www.sdcounty.ca.gov/awm">www.sdcounty.ca.gov/awm</a>
Welfare Fraud Hotline	800-421-2252	<a href="http://www.co.san-diego.ca.us">www.co.san-diego.ca.us</a>

List prepared by San Diego City Attorney's Consumer Protection Unit / January 2014