

May 14 2013
 PAYMENT DUE DATE

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JOHN Q CITIZEN
 123 MAIN ST
 SAN DIEGO CA 92173-2870

RETURN THIS PORTION

MAKE CHECK PAYABLE TO CITY TREASURER

0002 1 610000123456 9 0000039115 1 0

\$391.15
TOTAL AMOUNT DUE

ACCOUNT NO. 610000123456 JOHN Q CITIZEN May 14 2013 \$391.15
 SERVICE ADDRESS 123 MAIN ST PAYMENT DUE DATE TOTAL AMOUNT DUE

TYPE OF SERVICE	METER	SERVICE PERIOD			METER READING		USAGE HCF*	AMOUNT	CODE
		FROM	TO	DAYS	PREVIOUS	CURRENT			
Water Base Fee		02-27-13	04-25-13	58	Meter size = 3/4 Inch			38.66	
Water Used	87654321	02-27-13	04-25-13	58	4,635	4,683	48	193.37	
					14.00 HCF @	\$3.6121 =		\$50.57	
					14.00 HCF @	\$3.9171 =		\$54.84	
					20.00 HCF @	\$4.3980 =		\$87.96	
Sewer Base Fee		02-27-13	04-25-13	58				30.66	
Sewer Service Charge		02-27-13	04-25-13	58				126.56	
Storm Drain								1.90	
								Current Charges	391.15
								TOTAL AMOUNT DUE	\$391.15

CONSERVATION INFORMATION				
DAYS	USAGE BILLED IN HCF*	AVERAGE GALLONS PER DAY	% CHANGE	
THIS YEAR	58	48	619	41.32
LAST YEAR	58	34	438	

Saving water helps you save money.

* 1 HCF (HUNDRED CUBIC FEET) = 748 GALLONS

San Diegans "Waste No Water"
 Free In-home Water Surveys
 Call 619-570-1999
 For Landscape Rebates visit
www.sandiego.gov/water/conservation

THE CITY OF SAN DIEGO
FEDERAL TAX ID# 95-6000776

PUBLIC UTILITIES DEPARTMENT
SAN DIEGO, CA 92187-0001

WATER & SEWER TELEPHONE NUMBERS

PAYMENT INFORMATION

- (619) 515-3500
 - BILLING INFORMATION
 - TO OPEN OR CLOSE AN ACCOUNT
 - BILLING INVESTIGATIONS
 - WATER CONSERVATION PROGRAM
 - TO REPORT WATER WASTE
- (619) 515-3525
 - EMERGENCY SERVICE
 - REPAIRS (ANY HOUR)
- (619) 515-3516
 - HELP WITH ONLINE SYSTEM

PAYMENTS BY MAIL:

MAKE CHECK PAYABLE TO:

- CITY TREASURER

MAIL PAYMENT TO:

- PUBLIC UTILITIES DEPARTMENT
CUSTOMER CARE CENTER
PO BOX 129020
SAN DIEGO CA 92112-9020

PAYMENTS IN PERSON:

(BRING BOTH PORTIONS OF BILL WHEN PAYING IN PERSON)

- CITY TREASURER - CASHIER
CIVIC CENTER PLAZA
1200 3RD AV - LOBBY
- VARIOUS AUTHORIZED PAYMENT AGENCIES FOR
LOCATIONS, CALL (619) 515-3500

PAYMENTS ON-LINE:

CUSTOMERS CAN QUICKLY AND EASILY
RECEIVE AND PAY THEIR CITY UTILITY BILL
USING OUR ONLINE SYSTEM. JUST GO TO
WWW.SANDIEGO.GOV/WATER AND CLICK ON THE
CUSTOMER CARE CENTER ICON TO GET STARTED.

FROM TOLL AREAS

CARMEL VALLEY, DEL MAR AREA, FAIRBANKS RANCH, RANCHO
DEL LOS PEÑASQUITOS, SORRENTO HILLS, VIA DE LA VALLE

BILLING INFORMATION & WATER CONSERVATION
PROGRAM (858) 755-7211
EMERGENCY SERVICE (ANY HOUR) (858) 755-0365

CARMEL MOUNTAIN RANCH, RANCHO BERNARDO, SABRE
SPRINGS, SAN PASQUAL VALLEY

BILLING INFORMATION & WATER CONSERVATION
PROGRAM (760) 489-8673
EMERGENCY SERVICE (ANY HOUR) (760) 489-0140

BILLS THAT REMAIN UNPAID SIXTEEN (16) DAYS AFTER DATE
OF MAILING, SHALL BE DEEMED DELINQUENT. IF NOT PAID
WITHIN THIS TIME, SERVICE MAY BE DISCONTINUED.

IN THE EVENT SERVICE IS DISCONTINUED

WATER SERVICE MAY NOT BE RESTORED FOR 24 HOURS AFTER
CUSTOMER REPORTS PAYMENT TO BILLING OFFICE -
(619) 515-3500. WATER SERVICE NOT RESTORED ON THE SAME
DAY AS PAYMENT IS REPORTED WILL BE RESTORED ON THE
NEXT BUSINESS DAY.

A PAYMENT RETURN FEE WILL BE ASSESSED FOR ANY
PAYMENT RETURNED BY THE BANK.

ASSISTANCE FOR SPEECH AND HEARING IMPAIRED CUSTOMERS
IS AVAILABLE VIA CALIFORNIA RELAY SERVICES AT 1-800-735-2929
(TT/TDD)

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT
OF 1990, INFORMATION PROVIDED ON THIS BILL WILL BE MADE
AVAILABLE IN ALTERNATIVE FORMATS UPON REQUEST OF
QUALIFIED INDIVIDUALS WITH DISABILITIES.

DISPUTED BILLS SHOULD BE PAID TO AVOID INTERRUPTION OF
SERVICE. INVESTIGATIONS ARE MADE UPON REQUEST.
ADJUSTMENTS, WHEN WARRANTED, ARE MADE ONLY AFTER
COMPLETION OF AN INVESTIGATION.

CODES

- E - ESTIMATED BILL BASED ON PRIOR USAGE
- M - METER CHANGED DURING BILLING PERIOD
- R - REGISTER CHANGED DURING BILLING PERIOD