

Wrong Vehicle Information (Error on Citation or Mistake of Facts)

On occasion, a vehicle license number or state code is entered incorrectly on a citation resulting in the wrong vehicle and party being held responsible. It is for this reason that other information describing the vehicle is entered on the citation for comparison with actual vehicle description information.

VERIFICATION FROM CONTESTEE

1. Statement from contestee requesting review and dismissal of the citation
2. Copy of any documentation which substantiates that the vehicle was or could not have been at the location at the time cited
3. Copy of DMV issued ownership document describing the make, model, vehicle type, registration expiration date, and VIN (*non-CA registered vehicles only*)

VERIFICATION BY INVESTIGATION

1. Review any documentation for authenticity.
2. Obtain the following DMV vehicle description information for the cited license plate or vehicle identification number using CLETS/AP:
 - a. Make
 - b. Model
 - c. Vehicle type
 - d. Registration expiration date
 - e. Vehicle Identification Number (VIN)
3. Determine if the description information entered by the issuing officer on the citation is consistent with the description information from DMV records for the vehicle cited
4. Check AutoProcess to determine if there have been similar requests on other claims on prior citations (*Sometimes owners will switch plates between vehicles as a means to avoid parking citations*)
5. If there are prior similar requests, review DMV records using CLET/AP and compare vehicle description on cited vehicle to vehicle description on other vehicles owned by the same owner

DECISION

If there are prior similar request for review and it appears that contestee/owner may be plate switching, etc, then review the case with the Parking Citation Appeals Supervisor for assistance with the decision.

If the make, model, vehicle type, registration expiration date or VIN is entered on the citation but does not match the vehicle information according to DMV records, the citation should be dismissed.

All other citations should be upheld.

DISMISSAL AUTHORITY: California Vehicle Code §40206.5 (b)

Comments: This code section requires that a citation be canceled if the Issuing/Processing agency has verified that the description of the vehicle noted on the parking citation does not substantially match the corresponding information on the registration card.