

New Web Catalog Enhancements

If you have used the e-Library catalog in the past few days you have probably noticed that things look a little different. This is because we recently upgraded our software and installed some new features and made changes to others. To read about our changes, please click the links below. If you are having problems accessing the e-Library functions, see the section on Known Issues.

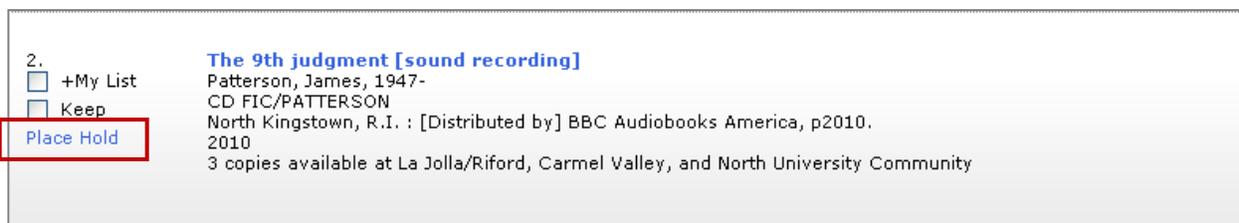
[Changes](#)

[Enhancements](#)

[Known Issues](#)

Changes:

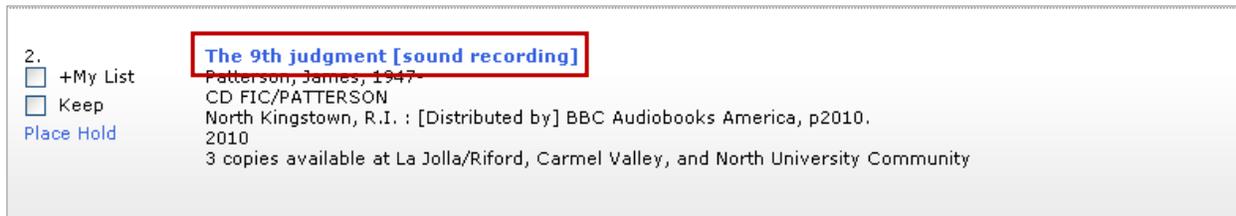
- **Links:** Previously, Buttons were used to navigate, such as for Placing Holds. These have been replaced by active Links.



2. +My List
 Keep
[Place Hold](#)

The 9th judgment [sound recording]
Patterson, James, 1947-
CD FIC/PATTERSON
North Kingstown, R.I. : [Distributed by] BBC Audiobooks America, p2010.
2010
3 copies available at La Jolla/Riford, Carmel Valley, and North University Community

- **Details Link:** The Details link is gone – click on the title to view the **Item Details** page.



2. +My List
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- **Suspending Holds:** The ability to suspend holds has been removed from the web catalog. You will need to ask staff to suspend your holds when you're going on vacation or will be unavailable. If you have suspended (inactive) holds on your library record, please ask staff for assistance in modifying these holds.

Enhancements:

- **Persistent Login:** Regardless of where you log into elibrary your login is “persistent.” For the duration of your search session, you will stay logged in to your account. When you place a hold, you no longer have to login again to your account.

- **Outstanding Holds:** You can now see the number of outstanding holds on a title in the Item Details Page.

The screenshot shows the 'Item Details' page for a book. On the left, there are options for 'Keep' and '+My List'. Below these, a red box highlights the text '# Holds: 181'. To the right, under the heading 'What Others Are Reading', the book's title 'Toys : a novel' is listed along with author 'Patterson, James, 194-', publisher 'Little, Brown and Co.', publication date '2011', page count '402 p. (large print)', and ISBN '9780316128834'. A note at the bottom states 'No copies currently available' and mentions 'James Bond and Jason Bourne have just been top'.

- **My Account:** Outstanding holds now display the call number so you can determine which volume, disc, etc. has been placed on hold.

The screenshot shows the 'My Account' page with a sub-section for 'Outstanding Holds'. A table lists three holds for the DVD 'Sex and the city. The complete second season [videorecording] DVD 791.4572/SEX DISC 1, 2, and 3'. Each row has a checkbox, the title, availability ('Your position in the holds queue: 1 of 3'), pickup location ('San Carlos'), expiration date ('12/27/2011'), and status ('Active'). A red box highlights the call number 'DVD 791.4572/SEX DISC 1' in the first row. Below the table are options to 'Edit Selected Hold Options', including a checked 'Cancel Selected' box, a 'Pickup at' dropdown menu set to 'San Carlos', an 'Expiration date' field, and a 'Cancel selected holds' button.

- **Permanent Lists:** Permanent Lists allows you to save a list of library items that you would like to come back to later without putting those items on hold. You must be logged into your account to use any of the Permanent List features. For more information on Permanent Lists, visit the Help page.

This screenshot shows the 'Item Details' for 'The 9th judgment' by James Patterson. On the left, there are three options: '+My List', 'Keep', and 'Place Hold'. A red box highlights the 'Keep' option. The book details on the right include the title 'The 9th judgment Doubleday large print home library ed.', author 'Patterson, James, 1947-', format '[LP] FIC/PATTERSON', publisher 'New York : Little, Brown, c2010.', ISBN '9781616643317 (large print)', year '2010', and availability 'No copies currently available.'

- **Keep:** By clicking the Keep box, you can build your own bibliography while searching the library's database. You can view, print, or e-mail record information by marking items to Keep from a Search Results hit list or from the Details display. You must be logged into your account to use any of the Kept List features. For more information on Kept Lists, visit the Help page. (Also, please see "Known Issues-Keep" regarding using "Keep").

This screenshot shows the 'Item Details' for 'The 9th judgment [sound recording]'. On the left, there are three options: '+My List', 'Keep', and 'Place Hold'. A red box highlights the 'Keep' option. The book details on the right include the title 'The 9th judgment [sound recording]', author 'Patterson, James, 1947-', format 'CD FIC/PATTERSON', publisher 'North Kingstown, R.I. : [Distributed by] BBC Audiobooks America, p2010.', year '2010', and availability '4 copies available at La Jolla/Riford, Carmel Valley, North Park, and North University Community'.

- **Find it Fast:** The Find It Fast! feature is an Advanced type search that allows you to quickly find specific lists of titles such as downloadable audio books, books, videos, animated or feature films, television programs, Isabel Schon items, large print titles and Titles On Order.



Click one of the links in the **Special Guided Searches** box then click the Search button to get a list of all of those titles in the collection.

Known Issues:

The following Internet Browsers are supported in e-Library:

- Internet Explorer 7.x (for Windows or Macintosh)
- Internet Explorer 8.x (for Windows or Macintosh)
- Mozilla Firefox 3.x for Windows
- Apple Safari 4.0.x for Macintosh
- Google Chrome

We've found that in most cases when people have trouble viewing their account information they need to "clear the cache" on their machines. If your machine tries to load the former pages from your cache (saved temporary internet files on your machine), it will not display or work correctly.

Clearing Browser Cache

- Microsoft Internet Explorer 8.0
 1. Click Tools in the upper toolbar or click on the Tools icon.
 2. Click Internet Options and choose the General tab.
 3. Click Delete under "Browsing History".
 4. Click Delete Files under "Temporary Internet Files".
 5. Click Yes on the Delete Files dialog box.
 6. Click Close and then OK.

- Microsoft Internet Explorer 7.0
 1. Click Tools in the upper toolbar or click on the Tools icon.
 2. Click Internet Options to open Internet Properties.
 3. Click the General tab
 4. Click Delete under "Browsing History".
 5. Click Delete Files under "Temporary Internet Files".
 6. Click Yes on the Delete Files dialog box.
 7. Click Close and then OK.
- Mozilla Firefox 3.5 - 3.6
 1. Click Tools in the upper toolbar and select Clear Recent History.
 2. Select the Time Range to clear (drop-down menu).
 3. Select Everything to clear all cache.
 4. Click Details to choose what history elements to clear.
 5. e.g. cache and cookies
 6. Click the Clear Now button.
 7. Exit and re-launch the browser.
- Safari 4.0
 1. Click on Tools (gear icon) in the upper right toolbar and Select Reset Safari.
 2. Click Empty Cache and Remove All Cookies.
 3. Click the Reset button.
 4. Exit and re-launch the browser.
- Opera 9.0
 1. Click Tools and select Delete Private Data.
 2. Click the Delete options and choose what history elements to clear.
 3. e.g. Delete temporary cookies, Delete all cookies, Delete entire cache.
 4. Click the Clear Now button.
 5. Close window.
 6. Exit and re-launch the browser.
- Google Chrome
 1. Click the Wrench Icon (Tools menu)
 2. Select Options
 3. From the Under the Hood tab, click Clear browsing data...
 4. Select the items you want to clear (e.g., Clear browsing history, Clear download history, Empty the cache, Delete cookies and other site data).

You can choose the period of time for which you want to clear cached information from the Clear data from this period drop-down menu. To clear your entire cache, select "the beginning of time".

5. Click Clear browsing data
6. Close window.
7. Exit and re-launch the browser.

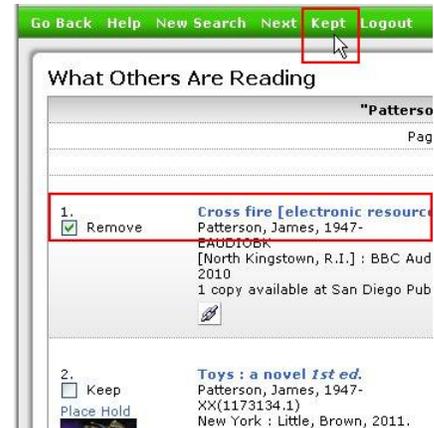
- Netscape Communicator / Navigator 8.0
 1. Click Tools in the upper toolbar and select Options.
 2. Select Privacy under Options on the left side of the screen.
 3. Click Cache.
 4. Click Clear Cache.
 5. Click Clear.
 6. Click OK.

- Netscape Communicator / Navigator 7.0
 1. Click Edit in the upper toolbar and select Preferences.
 2. Click the Triangle next to Advanced to expand it.
 3. Click Cache.
 4. Click Clear Cache.
 5. Click OK.

If you have the library's web catalog stored in your favorites, you may also want to delete and/or update that link. We suggest that you store the library's home page (<http://www.sandiego.gov/public-library/>) instead of the web catalog link. Then when the web catalog is updated you will still be able to access the most current version from the library's home page.

Using Keep

When using the Keep function, the list you create is not updated immediately. If you select a title and go directly into your saved list by selecting the "Keep" link from the menu, your selected titles may not appear. When you return to the hit list, you may need to select the titles again.



It can take up to a minute for the Kept list to accurately show your selections.

