



City of San Diego
Independent Rates Oversight Committee (IROC)
AGENDA
November 19, 2012, 9:30 – 12:00 Noon
Metropolitan Operations Complex, Auditorium
9192 Topaz Way, San Diego, CA 92123

†ACTION REQUESTED	ITEM	PRESENTER	EST TIME
	1. Roll Call		<i>Items 1-3</i> 5 Min. (9:35)
	2. Non-Agenda Public Comment*		
X	3. Approval of Minutes from meeting of 10/15/2012	Gail Welch	
	4. Chair Updates	Gail Welch	5 Min. (9:40)
	5. <u>City Staff Updates</u> <ul style="list-style-type: none"> • Announcements • Informational Updates • Sewage Spills/Water Main Breaks Update 	Department Staff	5 Min. (9:45)
	6. Mayor and Council Staff Comments		5 Min. (9:50)
	7. FY2012 Annual Water Conservation Report	Chris Robbins	20 Min. (10:10)
	8. Water Policy Implementation Task Force Update	Cary Lowe, Chair	15 Min. (10:25)
	9. Impacts of not passing through the January 1, 2013 San Diego County Water Authority water cost increase to City of San Diego water rate payers.	Lee Ann Jones-Santos	15 Min. (10:40)
	10. Customer Care Update	Michael Vogl	15 Min. (10:55)
	BREAK		5 Min. (11:00)
	11. FY2012 Strategic Plan Annual Report: Summary of FY12 Strategic Initiative Results	Nancy Rosenfeld	15 Min. (11:15)
	12. Public Utilities Department 1 st Quarter FY2013 Capital Improvements Program (CIP) Update	Guann Hwang/Darren Greenhalgh	15 Min. (11:30)
	13. <u>Sub Committee Reports:</u> <ul style="list-style-type: none"> a. Finance b. Infrastructure and Operations Subcommittee c. Outreach and Communications Subcommittee 	Andy Hollingworth Jim Peugh Irene Stallard-Rodriguez	5 Min. (11:35)
	14. Metro/JPA - Report out	Gail Welch	5 Min. (11:40)
X	15. Selection of an IROC Member for the Finance Subcommittee	Gail Welch	5 Min. (11:45)
	16. FY2012 Draft IROC Annual Report Development Update	Gail Welch	5 Min. (11:50)
	17. Proposed Agenda items for next IROC meeting	Gail Welch	5 Min. (11:55)
	18. IROC Members' Comments		5 Min. (12:00)

* This portion of the agenda provides an opportunity for members of the public to address the Commission. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting/or before the item you wish to speak on and submit to the IROC Administrative Assistant. For alternative format or disabled accommodations, please call Monica Foster at (858) 292-6305.

† Action may be taken by the Committee on items listed on this agenda, whether or not the item is marked as "action requested."