



City of San Diego
Independent Rates Oversight Committee (IROC)
AGENDA
December 17, 2012, 9:30 – 12:00 Noon
Metropolitan Operations Complex, Auditorium
9192 Topaz Way, San Diego, CA 92123

| †ACTION REQUESTED | | ITEM | PRESENTER | EST TIME |
|--------------------------|-----|---|--|-----------------------------------|
| | 1. | Roll Call | | <i>Items 1-3</i> 5 Min. (9:35) |
| | 2. | Non-Agenda Public Comment* | | |
| X | 3. | Approval of Minutes from meeting of 10/15/2012 | Gail Welch | |
| X | 4. | Approval of Minutes from meeting of 11/19/2012 | Gail Welch | |
| | 5. | Chair Updates | Gail Welch | 5 Min. (9:40) |
| | 6. | <u>City Staff Updates</u> <ul style="list-style-type: none"> • Announcements • Informational Updates • Sewage Spills/Water Main Breaks Update | Department Staff | 10 Min. (9:50) |
| | 7. | Mayor and Council Staff Comments | | 5 Min. (9:55) |
| | 8. | Customer Care Update | Michael Vogl | 15 Min (10:10) |
| | 9. | FY2012 Strategic Plan Annual Report: Summary of FY12 Strategic Initiative Results | John Gavares | 15 Min. (10:25) |
| | 10. | Emergency Back-up Generators Project Update | Tom Alspaugh/ Guann Hwang | 15 Min. (10:40) |
| X | 11. | Adoption of the FY2012 Draft IROC Annual Report | Gail Welch | 20 Min. (11:00) |
| | | BREAK | | 5 Min. (11:05) |
| | 12. | <u>Sub Committee Reports:</u> a. Finance b. Infrastructure and Operations Subcommittee c. Outreach and Communications Subcommittee | Andy Hollingworth Jim Peugh Irene Stallard-Rodriguez | 5 Min. (11:10) |
| | 13. | Metro/JPA - Report out | Gail Welch | 5 Min. (11:15) |
| | 14. | Proposed Agenda items for next IROC meeting | Gail Welch | 5 Min. (11:20) |
| | 15. | IROC Members' Comments | | 5 Min. (11:25) |

* This portion of the agenda provides an opportunity for members of the public to address the Commission. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting/or before the item you wish to speak on and submit to the IROC Administrative Assistant. For alternative format or disabled accommodations, please call Monica Foster at (858) 292-6305.

† Action may be taken by the Committee on items listed on this agenda, whether or not the item is marked as "action requested."