



**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Monday, March 16, 2015
9:30 a.m. – 11:10 a.m.
Metropolitan Operations Complex II, Auditorium
9192 Topaz Way, San Diego, CA 92123**

† ACTION REQUESTED	ITEM	PRESENTER	EST. START TIME
	1 Roll call		<i>Items 1-3</i> 5 Min. (9:30)
	2 Non-Agenda public comment*		
X	3 Approval of Minutes from meeting of 2/17/2015	Irene Stallard-Rodriguez	
	4 Chair updates	Irene Stallard-Rodriguez	10 Min. (9:35)
	5 <u>City Staff updates</u> • Announcements • Fiscal Sustainability update	Department Staff	10 Min. (9:45)
	6 Mayor and Council staff comments		5 Min. (9:55)
X	7 Nominations and appointment to fill a vacancy on the IROC's Outreach & Communications Subcommittee	Irene Stallard-Rodriguez	5 Min (10:00)
X	8 FY16 Work-plan	Irene Stallard-Rodriguez	15 Min. (10:05)
	9 Public Utilities Customer Support/Call Center update	Mike Vogl/ Brian Mosher	15 Min. (10:20)
	BREAK		5 Min. (10:35)
	10 <u>Subcommittee reports:</u> a. Finance b. Infrastructure and Operations Subcommittee c. Outreach and Communications Subcommittee	-Gordon Hess -Jim Peugh -Irene Stallard-Rodriguez	5 Min. (10:40)
	11 City 10 – County Water Authority update	Ken Williams	10 Min. (10:45)
	12 Metro/JPA - report out	Irene Stallard-Rodriguez	5 Min. (10:55)
	13 Proposed Agenda Items for next IROC meeting (Due by March 23, 2015)	Irene Stallard-Rodriguez	5 Min. (11:00)
	14 IROC Members' comments		5 Min. (11:05)

* This portion of the agenda provides an opportunity for members of the public to address the Commission. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting/or before the item you wish to speak on and submit to the IROC Administrative Assistant. For alternative format or disabled accommodations, please call Monica Foster at (858) 292-6305.

† Action may be taken by the Committee on items listed on this agenda, whether or not the item is marked as "action requested".