



**City of San Diego  
Independent Rates Oversight Committee (IROC)**

**Monday, June 15, 2015  
9:30 a.m. – 12:00 noon**

**Metropolitan Operations Complex II, Auditorium  
9192 Topaz Way, San Diego, CA 92123**

†ACTION REQUESTED		ITEM	PRESENTER	EST. START TIME
	1	<b>Roll call</b>		<i>Items 1-3</i> 5 Min. (9:30)
	2	Non-Agenda public comment*		
X	3	Approval of Minutes from meeting of 5/18/2015	Gordon Hess	
	4	Chair updates	Gordon Hess	10 Min. (9:35)
	5	<u>City Staff updates</u> <ul style="list-style-type: none"> <li>• Announcements</li> <li>• Mandatory Water Restrictions</li> <li>• Cost of Service Update</li> <li>• Budget Update</li> </ul>	Department Staff	35 Min. (9:45)
	6	Mayor and Council staff comments		5 Min. (10:20)
	7	Customer Support/Call Center Update	Mike Vogl	15 Min (10:25)
X	8	Should IROC and its subcommittees go dark in August	Gordon Hess	10 Min. (10:40)
	9	<u>Subcommittee reports:</u> a. Finance b. Infrastructure and Operations Subcommittee c. Outreach and Communications Subcommittee	-Gordon Hess -Jim Peugh -Jack Kubota	5 Min. (10:50)
	10	Metro/JPA - report out	Ed Spriggs	5 Min. (10:55)
	11	Proposed Agenda items for next IROC meeting <b>(Due by June 22, 2015)</b>	Gordon Hess	5 Min. (11:00)
	12	IROC members' comments		5 Min. (11:05)

\* This portion of the agenda provides an opportunity for members of the public to address the Commission. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting/or before the item you wish to speak on and submit to the IROC Administrative Assistant. For alternative format or disabled accommodations, please call Monica Foster at (858) 292-6305.

† Action may be taken by the Committee on items listed on this agenda, whether or not the item is marked as "action requested".