



**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Outreach and Communications
Subcommittee Meeting**

**January 13, 2014
8:30 a.m. – 10:00 a.m.**

**Meeting Location:
Metropolitan Operations Complex II
Conference Room 1E
9192 Topaz Way, San Diego, CA 92123
(858) 292-6300**

<u>Agenda Item</u>	
1.	Non-agenda Public Comment*
2.	Public Utilities Department Customer Support and Call Center Update – Mike Vogl
3.	Service Line Warranties of America Discussion – Jack Kubota
4.	Update on the Outreach for New Water Rates and Structure – Brent Eidson
5.	Update on the Pt. Loma Permit/Potable Reuse Project – Bob Mulvey/Brent Eidson
6.	Future agenda items
7.	Outreach and Communications Subcommittee member comments
8.	Adjournment

* This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting. For alternative format or disabled accommodations, please call Monica Foster at 858-292-6305.