A CLEAR VIEW of SAN DIEGO

CITY of SAN DIEGO UTILITIES UNDERGROUNDING PROGRAM

E-NEWS #11, DECEMBER 2013

RIDGE MANOR AVENUE / PATRICK HENRY HIGH PROJECT BLOCK

This is the eleventh e-news update to inform you of the progress of the Utilities Undergrounding Program in the Ridge Manor Avenue / Patrick Henry High (RM / PHH) Project Block area. Approximately once a month during construction – or when significant events occur – you will receive an e-mail update.

THE CITY OF SAN DIEGO, through its Utilities Undergrounding Program, is currently relocating approximately 20–25 miles of overhead utility lines underground throughout the city each year. The City, in cooperation with SDG&E, Cox Communications, Time Warner, and AT&T, is providing a safer and more reliable underground system and *A Clear View of San Diego.*

Project Highlights

- *2.76 miles of utilities will be undergrounded*
- *170 private residences will have their utilities undergrounded*
- *42 street lights will be installed*
- *40 shade trees will be installed*
- *33 curb ramps will be installed*
- *Streets will be resurfaced or slurry sealed curb-to-curb*

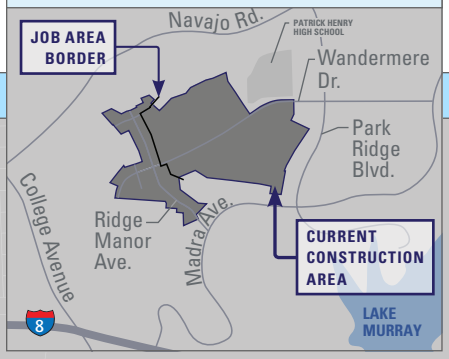
Construction Activity Phases

- *Construction start: February 2012*
- *Panel and trench work: February 2012 – January 2013*
- *Cabling, cut-overs and streetlights: February 2013 – March 2014*
- *Overhead line removal: March 2014*
- *Street resurfacing: Spring 2015*

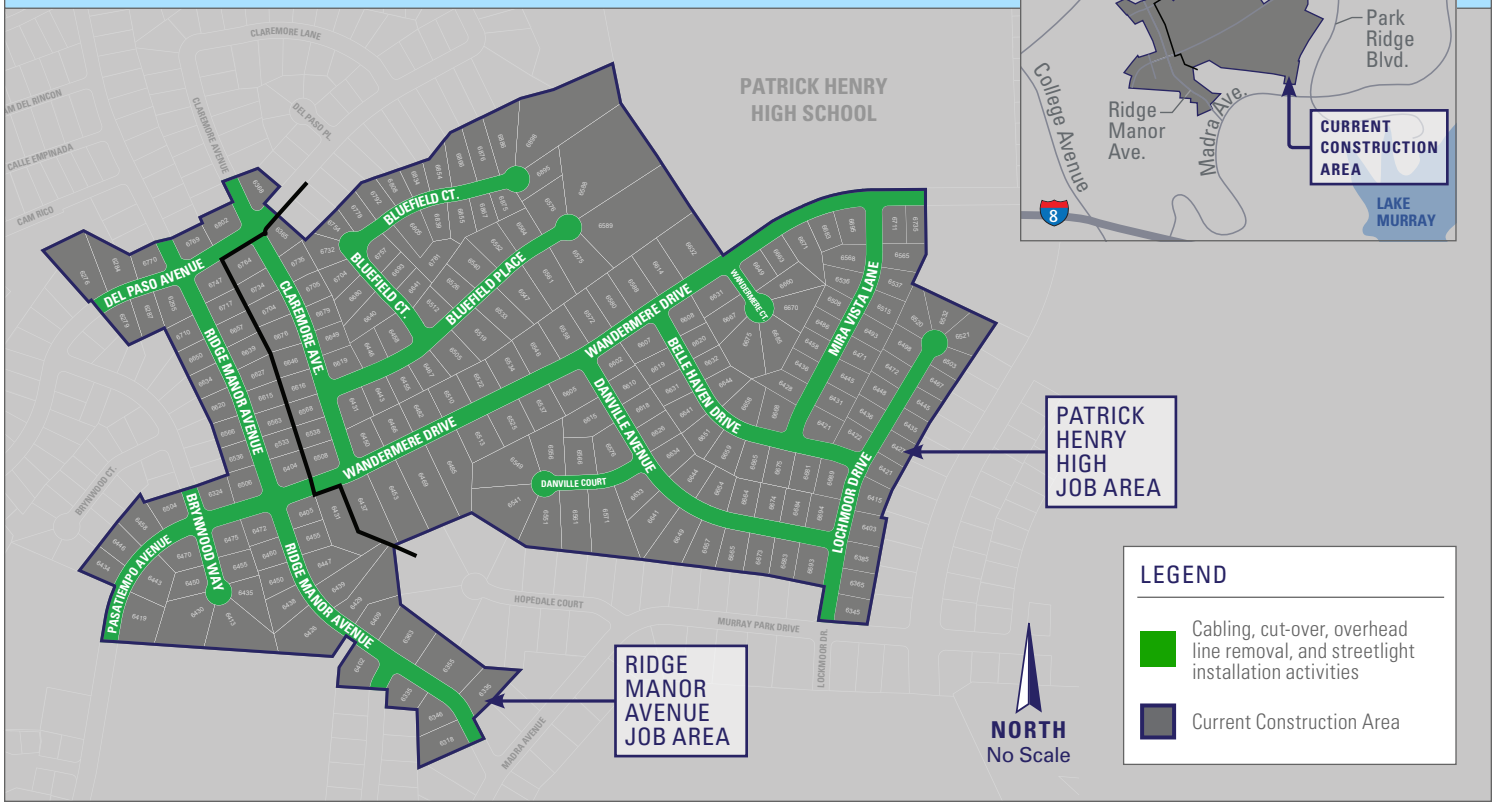
Construction Activities

- *Cabling and cut-over activities are taking place throughout the Ridge Manor Avenue / Patrick Henry High Project Block area.*

VICINITY MAP



CURRENT CONSTRUCTION AREA MAP



AT&T crew members install cabling into the underground conduit lines through an open pedestal.

Panel and Trenching Activities

Panel work is when electricians prepare the electrical panel at your home to receive underground service. Trenching activities involves digging a mainline trench in the street and a lateral customer service trench that connects the mainline trench to your utility box. Conduit lines, which house the underground utility cabling, are then installed and buried in the trenches.

- *Panel work and trenching activities are 100% complete.*

Cabling, Cut-Over, & Overhead Line Removal

Cabling involves technicians placing new utility lines in the new conduits, so that the new lines can be "energized" and brought into service. Once the new system has been energized, the process to "cut-over" customers from overhead to underground services will begin. Once customers have been cut-over, the overhead lines will be removed. This process is not nearly as disruptive as the trenching work, which is why you may not even see us working. A door hanger will be left prior to the contractor visiting your property. Here is the current status of these activities:

- *SDG&E is 95% complete with cut-over activities in Patrick Henry and 100% cut-over activities in Ridge Manor.*
- *AT&T is 100% complete with cabling activities and cut-over activities in Patrick Henry and Ridge Manor.*
- *Cox Communications is 100% complete with all the conversion activities in Patrick Henry High and Ridge Manor.*

Customer Notices

PERMISSION TO ENTER FORMS › Before construction began on this project, property owners were sent a Permission to Enter (PTE) form. By signing this form, you enroll your property in the Utilities Undergrounding Program and grant crews access to the exterior of your property to complete the undergrounding work at no up-front cost. Property owners within this Project Block who have not signed a PTE form or failed to return it by the required deadline date, will be responsible for all costs and permits needed for converting their property to receive underground utility service.

- *Currently, there is 1 property owner in the Patrick Henry High Project Block who needs to submit their PTE form. 2 property owners in Ridge Manor.*

CORRECTION NOTICES › If you need to make a correction to your property in order to pass final inspection, you will receive a door hanger or letter from a City of San Diego inspector. The door hanger and letter have a description of the correction needed. Please do not delay in contacting the inspector whose name and phone number appear on these notices, so that the problem can be resolved.

Most of these corrections are minor and are the responsibility of the property owner. Corrections need to be completed before we can cut customers over to the new underground system. ***Customers who are not cut-over to the new underground system risk loss of service when the overhead system is removed.***

- *Currently there are 5 property owners in the Patrick Henry High Project Block that need to make corrections to their services or properties.*

Customer Resources

PROJECT SATISFACTION › In the event that you are not satisfied or pleased with the work that was done on your property or your street, please let us know. ***Please do not attempt to make corrections, adjustments or improvements yourself.*** We will not be able to switch your services to the new underground system if any modifications were done to our work.

SAFETY › All project crew members should be wearing proper identification while on the job site. If you see anyone suspicious on your property, please call the Information Line at (619) 533-3841 or the San Diego Police Department.

PROGRAM INFO › Visit www.sandiego.gov/undergrounding to access more information on the program, including a video and brochure.

We thank you in advance for your patience and support while we complete the Utilities Undergrounding Program project in your community.