UTILITIES UNDERGROUNDING PROGRAM

MISSION HILLS COMMUNITY – PROJECT BLOCK 2E

May 2011

WELCOME TO THE UTILITIES UNDERGROUNDING PROGRAM E-NEWS #14

This is the fourteenth e-news update to inform you of the progress of the Utilities Undergrounding Program in the Mission Hills/2E Project Block area. Approximately once a month during construction, or when significant events occur, you will receive an e-mail update.

UTILITIES UNDERGROUNDING PROGRAM DESCRIPTION

The City of San Diego has been undergrounding utility lines since 1970. Approximately 1,200 miles of overhead utility lines remain to be undergrounded. The City, in cooperation with SDG&E, Cox Communications, and AT&T, is currently undergrounding the utility lines in your community.

PROJECT BLOCK 2E HIGHLIGHTS

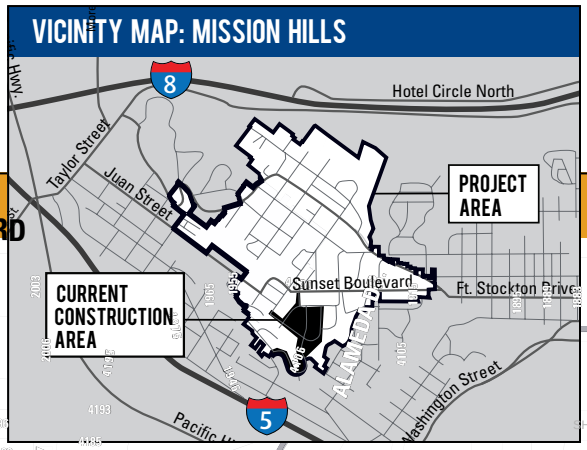
- 5.8 miles of utilities will be undergrounded
- 605 private residences will have their utilities undergrounded
- 92 decorative acorn lights will be installed
- 110 shade trees will be planted
- 36 curb ramps will be installed
- Streets will be resurfaced

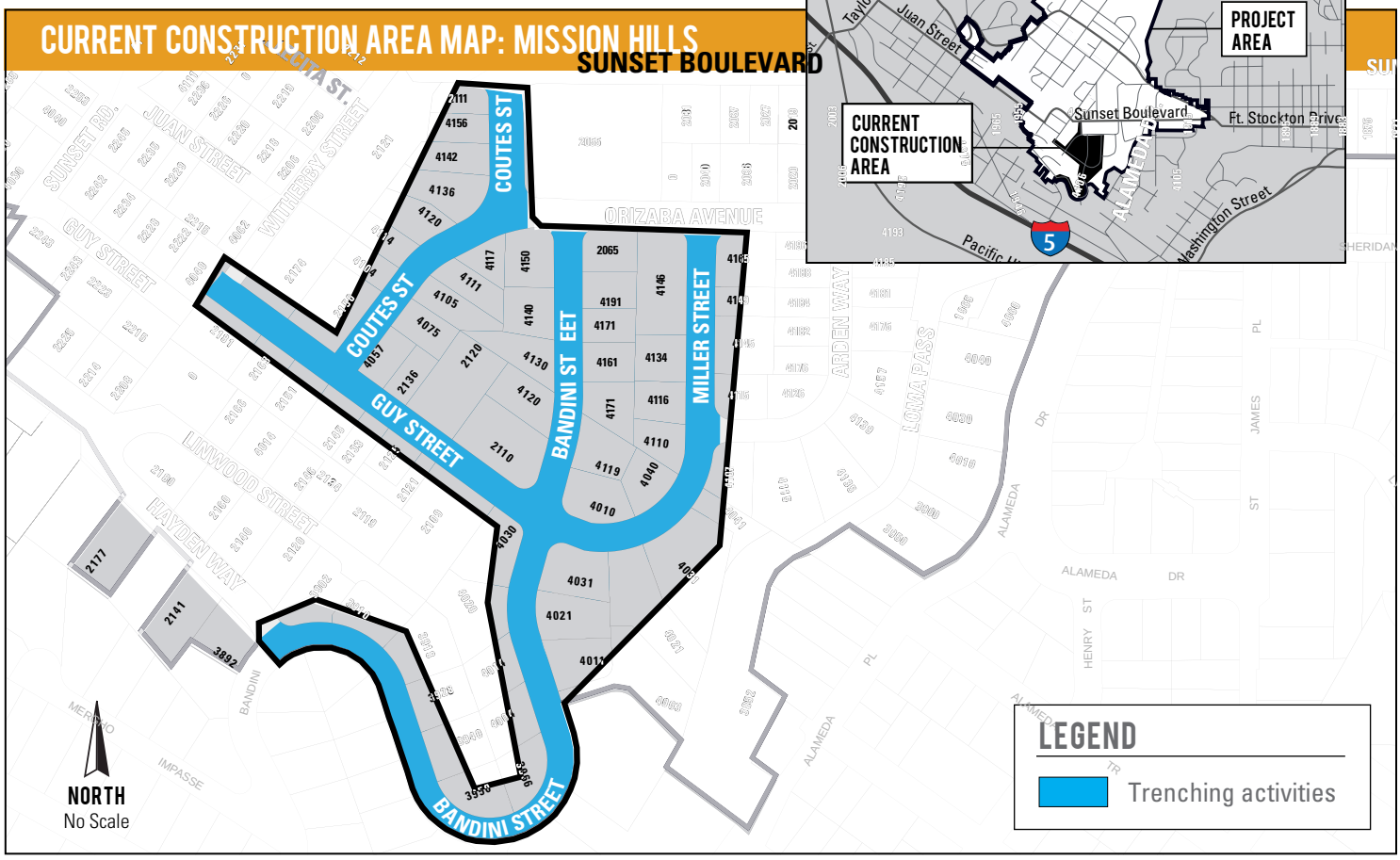
PROJECT BLOCK 2E CONSTRUCTION ACTIVITY PHASES

- Construction start: June 2009
- Panel and Trench work: June 2009 - July 2011
- Cabling, cut-overs and streetlights: Aug. 2011 - Jul. 2012
- Overhead line removal: Fall 2012
- Street resurfacing: 2013

PROJECT BLOCK 2E CONSTRUCTION ACTIVITIES

- Trenching activities - Bandini Street, Guy Street, Couts Street and Miller Street





CONTACT INFORMATION

Information Line: (619) 533-3841
Email: undergrounding@sandiego.gov
Website: www.sandiego.gov/undergrounding

The City of San Diego

PANEL AND TRENCHING ACTIVITIES

Panel work by Southern Contracting is well underway**.** Panel work is when electricians prepare the electrical panel at your home to receive underground service. Approximately two weeks prior to any work being performed on your property, you should receive a door hanger with the electrical contractor's name and phone number on it. If you have any questions or concerns about the work, please do not hesitate to contact the electrical contractor. **To date, approximately 90% of the panel work has been completed.**

You have likely have seen trenching crews working in the streets. **Trench work is approximately 82% complete** in Project Block 2E. We ask for your patience as they complete this work, as it can be disruptive and distracting. Approximately two weeks prior to the start of the trench work on your property and in the street, you will receive a door hanger with the trenching contractor's name and phone number on it. If you have any questions or concerns about the work, please do not hesitate to contact the contractor.

Construction crew member digs a trench on the 4400 block Hortensia Street.

CABLING AND CUT-OVER ACTIVITIES

After all trenching operations have been completed, the cabling portion of the work will begin. A different contractor will complete the cabling work. Cabling involves technicians placing utility lines in the new conduits, so that the new lines can be "energized" and brought into service. Once the new system has been energized, the process to "cut-over" customers from overhead to underground services will begin. We anticipate this process will move very swiftly and it's not nearly as disruptive or distracting as the trenching work, which is why you may not even see us working. A door hanger will be left prior to the contractor visiting your property.

CORRECTION NOTICES

Currently, there are 7 residences in Jobs 1 & 2 that need to make corrections to their services or properties in the 2E Project Block. Most of these corrections will be minor and are the responsibility of the property owner. Corrections need to be complete before we can cut customers over to the new underground system. **Customers who are not cut-over to the new underground system risk loss of service when the overhead system is removed.**

If you need to make a correction to your property in order to pass final inspection, you will receive a door hanger or letter from a City of San Diego inspector. The door hanger and letter have a description of the correction needed. Most of these corrections will be minor. Please do not delay in contacting the inspector whose name and phone number appear on these notices, so that the problem can be resolved.

SAFETY

If you see anyone on your property that is not visibly wearing an identification badge, or if they are in a vehicle that is not marked with a contractor or utility company name, please call the Information Line at (619) 533-3841 or the San Diego Police Department. The construction crew must travel in marked vehicles and have proper identification at all times on the job site.

CONTACT US

In the event that you are not satisfied or pleased with the work that was done on your property or your street, please let us know. **Please do not attempt to make corrections, adjustments or improvements yourself.** We promise to work with you on reaching a solution or creating an outcome that meets your needs and ours in this process. We will not be able to switch your services to the new underground system if any modifications were done to our work. If you are unsure about the status of the work that has taken place on your property or your street, contact us at:

- Information Line (619) 533-3841
- Email undergrounding@sandiego.gov

UTILITIES UNDERGROUNDING PROGRAM VIDEO

A video about the Utilities Undergrounding Program can be viewed by visiting our web site at www.sandiego.gov/undergrounding and clicking on video. By watching it, you can see all the processes associated with our work and gain a better understanding of what is involved in completing those processes.

We thank you in advance for your patience and support while we complete the Utilities Undergrounding Program project in the Mission Hills community.