



THE CITY OF SAN DIEGO

Water Department

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City's Water Department Recognized for Meeting Demanding Environmental Standards

Operations Division Recertified at Highest Level of Environmental International Standard

SAN DIEGO – As part of its commitment to improve efficiency and to help protect the environment, the Operations Division of the City of San Diego Water Department has been recertified under an internationally-recognized environmental standard.

This international standard of environmental excellence, ISO 14001, was granted to the Water Operations Division due to its continued policies and procedures to effectively manage environmental issues and impacts as part of its daily operations.

In 2005, the Water Department became the first water utility in the nation to integrate the Bid to Goal management tool with the ISO 14001 environmental system, merging service improvement with environmental responsibility. Bid to Goal is part of the department's ongoing commitment to improve efficiency and effectiveness and compliments Mayor Jerry Sanders' Business Process Reengineering effort. The Water Operations Division was recertified as ISO 14001 compliant following an audit of its operational practices, including its Bid to Goal efficiency efforts, in May 2008.

"This is a significant milestone for the Water Department," said Jim Barrett, director of Public Utilities. "Not only is it important to achieve this level of performance for our 'Bid to Goal' contract, but it is a level of recognition and achievement that is respected by our customers in the commercial sector."

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The Water Department maintains the water system that serves the cities of San Diego, Del Mar, and Coronado, and parts of Imperial Beach and National City. This includes the treatment and delivery of more than 200 million gallons of water daily that is transported through more than 3,000 miles of pipelines. For more information about the Water Department's programs and services, visit www.sandiego.gov/water or call 619-515-3500.