

By using water wisely, you not only help preserve our natural resources, but also save money.

During your water survey appointment, you may receive the following:

- Low-flow showerhead, if needed
- Faucet aerators, if needed
- 5-minute shower timer for single family
- Information on water and energy savings
- Sustainable landscape information, including list of low water-use plants
- Hose end nozzle, if needed
- California native plant seeds

Single-family customers will receive a summary check list at the completion of the survey.

Multi-family customers will receive a summary report after submitting data on dwelling units.



The Residential Water Survey Program is sponsored by the City of San Diego Water Conservaton Program with support from the San Diego County Water Authority and the Metropolitan Water District of Southern California.

For information and appointments call:

619-570-1999

or request via email:
watersurvey@sandiego.gov

Please have your 12 digit account number available.

www.sandiego.gov/water/conservation



THE CITY OF SAN DIEGO

Public Utilities Department
Water Conservation Program

All Water Conservation information materials are available in alternate formats upon request.

**SAN DIEGANS
WASTE
NO WATER**

Residential Water Survey Program



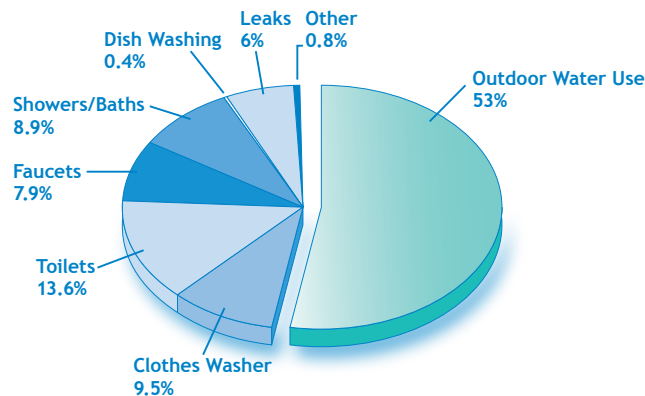
**City of San Diego
Water Conservation Program**

The Residential Water Survey Program is a service offered through the City of San Diego Public Utilities Department to help you save water inside and outside your home and help lower your utility bill. This is provided, without additional cost, to all single-family and multi-family City of San Diego Public Utilities Department water customers.

During the water survey appointment you will learn how to use water more efficiently.

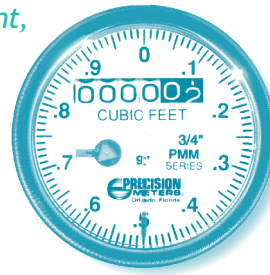
A typical single-family household can reduce their average daily water consumption by 13% or more.

Typical Water Use in a Single-Family Home



Based on Residential End Use Water Study Draft Report, January 2009

During your appointment, the surveyor will teach you how to read a water meter, and show you how to determine if you have a property-side leak.



Interior Survey

For single-family homes, the surveyor will:

- Check showerheads and faucets for leaks and flow rates
- Provide low-flow showerheads, if needed
- Check for leaks in toilets
- Determine toilet flush volume
- Discuss dishwasher and washing machine use
- Discuss current incentive programs
- Inspect water heater
- Check water pressure

For multi-family properties, the surveyor will train the property manager to:

- Check showerheads and faucets for leaks and flow rates*
- Check for leaks in toilets
- Determine toilet flush volume
- Provide forms for documentation of all dwelling units
- Inspect water heater



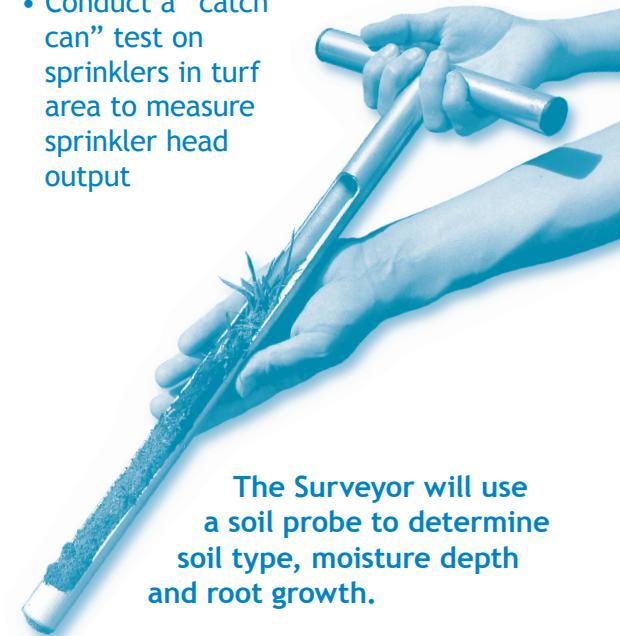
* Upon completion of all units, the property manager may request low-flow showerheads and aerators.

Exterior Landscape Survey

For all landscaped properties, the surveyor provides watering tips on how to conserve water in your landscape. Irrigation systems will be inspected and advice on how long to irrigate will be provided.

The surveyor will:

- Determine grass type
- Review irrigation system
- Identify irrigation problems
- Conduct a “catch can” test on sprinklers in turf area to measure sprinkler head output



The Surveyor will use a soil probe to determine soil type, moisture depth and root growth.

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