



**THE CITY OF SAN DIEGO
PUBLIC UTILITIES DEPARTMENT**

IMPORTANT! Please note the following upcoming closures and modifications to our customer service business hours during the December holiday season:

Customer Service Counter - 600 B St, 11th floor

December 24, 2012 (Monday)	7:30AM to 12:00PM
December 25, 2012 (Tuesday)	Closed
December 26 - 28, 2012 (Wednesday-Friday)	7:30AM to 5:00PM
December 31, 2012 (Monday)	7:30AM to 12:00PM
January 1, 2013 (Tuesday)	Closed
January 2 - 4, 2013 (Wednesday-Friday)	7:30AM to 5:00PM

Customer Service Phone Line – (619) 515-3500

December 24, 2012 (Monday)	7:30AM to 12:00PM
December 25, 2012 (Tuesday)	Closed
December 26 - 28, 2012 (Wednesday-Friday)	7:30AM to 5:00PM
December 31, 2012 (Monday)	7:30AM to 12:00PM
January 1, 2013 (Tuesday)	Closed
January 2 - 4, 2013 (Wednesday-Friday)	7:30AM to 5:00PM

PLEASE NOTE: Customer access to online and self service options will not be impacted by these closures. To ensure customers are not negatively impacted by these changes, Services will not be terminated for non-payment from December 21st to the 25th and December 28th to January 1st. Disconnections scheduled to occur during these periods will be carried out on subsequent dates.

See the attached list for additional payment locations that will be accepting payments for water/wastewater bills and their holiday hours.

To report a water/wastewater system emergency or service outage, please call (619) 515-3525.

Water/Wastewater Bill Payment Locations

Online:

www.sandiego.gov/customercare/

For other locations, call (619) 515-3500

City Treasurers Cashiers Office:

1200 Third Ave, Ste 100 (Lobby)

92101

(619) 236-6112

Holiday Hours: 8:00am – 2:00pm (12/24/12 & 12/31/12)

Closed 12/25/12 & 01/01/13

Independent Payment Centers are also available throughout the City:

Chula Vista: 201 Broadway
91910
(619) 425-4700
Hours: 8am – 3pm (12/24/12)
8am – 9pm (12/31/12)

National City: 936 Highland Avenue
91950
(619) 477-2284
Hours: 8am – 5pm (12/24/12)
8am – 8 pm (12/31/12)

1610 Highland Avenue
91950
(619) 336-9500
Hours: 9am – 3pm (12/24/12)
9am – 6pm (12/31/12)

San Diego: 1607 Garnet Avenue
92109
(858) 273-6100
Hours: 9am – 3pm (12/24/12)
9am – 6pm (12/31/12)

5071 Federal Boulevard
92102
(619) 263-9800
Hours: 9am – 3pm (12/24/12)
9am – 6pm (12/31/12)

4298 University Avenue
92105
(619) 283-2020
Hours: 9am – 3pm (12/24/12)
9am – 6pm (12/31/12)

5971 University Avenue
92115
(619) 582-5626
Hours: closed 12/24/12
9am – 2pm (12/31/12)

Spring Valley: 521 Sweetwater Road
91977
(619) 466-2274
Hours: 9am – 3pm (12/24/12)
9am – 6pm (12/31/12)