

THE CITY OF SAN DIEGO Public Utilities Department

FOR IMMEDIATE RELEASE March 14, 2011 CONTACT: Eric Symons Supervising Public Information Officer (619) 533-6607 ESymons@sandiego.gov

City Water Customers Encouraged to Fix Leaks and Tap Into Free Water Surveys to Prevent Water Waste March 14-20 is National "Fix a Leak Week"

SAN DIEGO – The City of San Diego is encouraging its water customers to sign up for free residential and commercial water surveys this week during the national "Fix a Leak Week," which raises awareness about the importance of fixing leaks to reduce water waste.

The City's Water Conservation Program offers free residential and commercial surveys to its customers throughout the year. As part of these programs, a Water Conservation representative will tour residential and commercial properties to identify leaks and water-saving opportunities.

Participants of the **Residential Water Survey Program** can receive water-saving equipment and information, including low-flow showerheads, faucet aerators and other free items. The City representative will also evaluate landscape and irrigation systems. Currently, the City is offering several rebate programs for turf replacement and installation of micro-irrigation and smart controllers to help customers save more water.

"When we identify leaks, it averages out to approximately 25 gallons of water waste per day," said Joey Jacoby with the City's Water Conservation Program. "It's really important for customers to identify leaks and fix them within 72 hours, which is specified in our current water-use regulations. With our survey programs, we can help customers identify a number of ways to conserve water, reduce waste and save money," added Jacoby.

The **Commercial Landscape Survey Program** is provided free of charge to commercial, industrial and institutional customers in the City of San Diego. Qualifying properties must have more than one acre of landscaped property. By getting involved in this program, participants will receive an audit of the irrigation system, practical advice, water-saving recommendations and a water-use budget. Many participants can expect water savings of between 20 and 40 percent. Certified surveyors will review the water-use history of the property to determine where water savings are possible. Participants will also receive a written evaluation of the irrigation system's performance, aerial photos of the property, a water-use estimate for the upcoming year and an irrigation controller schedule for each month.

For more information, or to schedule a free Water Survey, call the City of San Diego Water Conservation Hotline at (619) 570-1999 or visit www.WasteNoWater.org

The **City of San Diego's Water Conservation Program** reduces water demand through promoting or providing incentives for the installation of hardware that provides permanent water savings and by providing services and information to help San Diegans make better decisions about water use. For more information about Water Conservation, visit www.wastenowater.org or call (619) 515-3500.