



**SAN DIEGANS
WASTE
NO WATER**
ALL DAY. EVERY DAY.

THE CITY OF SAN DIEGO
PUBLIC UTILITIES



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City Water Customers Encouraged to Fix and Report Leaks, Tap Into Free Water Surveys to Prevent Water Waste *March 12-18 is National "Fix a Leak Week"*

SAN DIEGO – The City of San Diego is encouraging its water customers to fix and report water leaks and sign up for free residential and commercial water surveys this week during the national "Fix a Leak Week," which raises awareness about the importance of fixing leaks to reduce water waste. On average, an American home wastes more than 10,000 gallons of water every year due to running toilets, dripping faucets, and other household leaks.

The City's Water Conservation Program offers free residential and commercial surveys to its customers throughout the year. As part of these programs, a Water Conservation representative will tour residential and commercial properties to identify leaks and water-saving opportunities.

Participants of the **Residential Water Survey Program** can receive water-saving equipment and information, including low-flow showerheads, faucet aerators and other free items. The City representative will also evaluate landscape and irrigation systems. Currently, the City is offering several rebate programs through its Outdoor Water Conservation Rebate Program for turf replacement and installation of rain barrels, micro-irrigation and smart controllers to help customers save more water.

"With our survey programs we can help customers identify a number of ways to reduce waste and save money," said Luis Generoso of the City's Water Conservation Program. "City regulations require leaks to be fixed upon discovery or within 72 hours of notification by the City of San Diego to prevent water waste. When we find leaks during a survey, they average about 25 gallons of water waste per day. That adds up quickly," added Generoso.

The **Commercial Landscape Survey Program** is provided free of charge to commercial, industrial and institutional customers in the City of San Diego. By getting involved in this program, participants will receive an audit of the irrigation system, practical advice, water-saving recommendations and a water-use budget. Many participants can expect water savings of between 20 and 40 percent. Certified surveyors will review the water-use history of the property to determine where water savings are possible. Participants will also receive a written evaluation of the irrigation system's performance, aerial photos of the property, a water-use estimate for the upcoming year and an irrigation controller schedule for each month. To schedule a free residential or commercial water survey, call the City of San Diego Water Conservation Hotline at (619) 570-1999 or visit www.WasteNoWater.org.

The City also encourages residents to **report City-related leaks**, such as water main breaks, service leaks, valve leaks, hydrant knockovers, and highline leaks. Water is a valued commodity in San Diego and the City is committed to reducing water loss, which is experienced by every water system in the nation. Due to ongoing efforts by the City, including major investment in the repair and replacement of aging infrastructure, and San Diego residents who report leaks, the City's water-loss rate of 9.3% is much lower than the national average of 14%. To report City-related water leaks, contact the Public Utilities Department's 24-hour emergency hotline at (619) 515-3525.

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